

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52784
Sent: 4/7/2010 11:13:39 PM
Message:
WEB ID: 52784 AT:04-07-2010 at 11:13 PM

TYPE: complaint

NAME: Mrs. cor nowacki

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 13471 forest rd
- burton , Ohio 44021
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: the illuminating co ...first energy
- Name on account: Al Nowacki
- Service address: 13471 forest rd
- Service phone: 440 635-0709
- Account Number: 11 00 46 4895 9 4

COMPLAINT DESCRIPTION:

This is the second time I am writing to you to complain about the discontinuation of the all electric discount as it was. I had written and received a response back on August 17, 2009 from PUCO. I wrote to complain and inquire if we would be grandfathered in. I was told "artificially low rates work against efforts to encourage energy conservation" which I beg to differ. I am writing in reference to case # 10-176 all electric..We had all electric installed in our home and were promised that we would receive this discount as long as the house stayed all electric..Our bills have increased almost doubling for the same usage...We have zoned heating keeping the thermostat at 60-65, only heating the main rooms we live in. We also use 2 woodburners to heat the house. I do not agree with this new rate structure. I feel rates should be restored and First Energy should honor all discounts that previously were provided to all electric homes and to anyone else previously given a discount.

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Technician SM Date Processed APR 09 2010

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2010 APR -9 AM 10:49
PUCO