

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, April 09, 2010 8:46 AM
To: Docketing
Subject: Docketing
Attachments: 154293.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/9/2010

Re: Dennis Bryant
5525 Laubert Rd

Atwater, OH 44201

Docketing Case No.: 10-176-EL-ATA

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2010 APR -9 AM 11:22
PUCO

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Technician Jim Date Processed APR 09 2010

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52812
Sent: 4/8/2010 6:19:35 PM
Message:
WEB ID: 52812 AT:04-08-2010 at 06:19 PM

TYPE: complaint

NAME: Mr. DENNIS BRION

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5525 LAUBERT RD.
- ATWATER , Ohio 44201
- USA

PHONE INFORMATION:

- Home: 330-697-3224
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: DENNISBRION@AOL.COM

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: FIRST ENERGY
- Name on account: DENNIS AND TONI BRION
- Service address: 5525 LAUBERT RD
- Service phone: 330-697-3224
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I WOULD LIKE TO FILE A FORMAL COMPLAINT ABOUT THE ALL ELECTRIC ISSUE. WE BUILT OUR HOME IN 1995 AND WERE TOLD THAT IF WE WERE ALL ELECTRIC BY CHOICE THE THE ELECTRIC COMPANY WOULD PROVIDE AN OPTIONAL HEATING SERVICE FOR OUR HOME. WHEN THEY TOOK IT OFF THEY NOT ONLY SPIKED OUR BILL BUT DRASTICALLY REDUCED THE RESALE VALUE. IT IS NOT RIGHT TO SELL YOU ON A PACKAGE THAT THEY EVENTUALLY REMOVED FOR WHATEVER REASON. IF THE PEOPLE THAT ARE COMPLAINING ABOUT OUR OPTIONAL RATE HAD BUILT AN ALL ELECTRIC HOME THEY WOULD HAVE THE SAME DISCOUNT. I THINK IT IS UNFAIR TO ALLOW OTHERS TO ELIMINATE OUR OPTIONAL HEATING ON THE BASIS OF THEM THINKING THEY SHOULD RECIEVE AN EQUAL DISCOUNT.....THEY SHOULD HAVE BUILT AN EQUAL HOME!!!!!!