

FILE

3/30/10

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

RECEIVED

APR 5 2010

PUBLIC UTILITIES COMMISSION OF OHIO

Re: First Energy Case #10-176-EL-ATA

Dear Commissioners:

RECEIVED-DOCKETING DIV
2010 APR -8 PM 1:46
PUCO

I purchased my home in 1989 and the highest my electric bills ever went (for many years) was \$180.⁰⁰ per month on budget. In 2008 I had my home remodeled, I kept the electric heat instead of changing to gas because it had always been more economical, and I was satisfied with the heat produced in the winter. My remodel occurred during the winter of 2008, and while the whole upper floor, and part of the lower floor were down to the studs, I expected a higher heating bill. My bills still never went over \$300/month per budget. Now 2 years later, my budget has suddenly soared to \$434/month, and I used less heat than Feb 2009 when my bill was only \$215/month. I have a new, energy efficient furnace installed with the remodel, and suddenly I'm paying more to heat my house (2800 sq. feet) than I did when the heat was rapidly leaving my home during ~~and~~ extensive remodel. I was also told that if I paid the \$900-\$1000 over-budget that I owe, my payment would still remain \$434/month until the budget is recalculated on schedule. I don't see any energy efficiency in all new appliances, furnace, windows, etc if I am now paying double what I paid when I did not have as much energy efficient equipment. I hope the rate will decrease again when some of the discount we were initially promised is reinstated.

Sincerely,

Debra Hopp

4419 Ocala Dr

Parma OH 44134-6329

Thank you,

Debra Hopp

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician IN Date Processed APR 08 2010