

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, April 08, 2010 10:42 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/8/2010

Re: Beverly Pollock
5447 Pleasant Chapel Rd
Mechanicsburg, OH 43044

Docketing Case No.: 10-388-EL-SSO

Notes: When I bought my house in 1996, Ohio Edison installed a special hot water heater which was purchased and installed through them. Included with this installation was the installation of a device on my heater and my meter which allows them to turn my hot water heater on and off to help control electric usage during "peak" hours. In exchange for allowing them to use this device I was given a special winter all electric house heating rate. They discontinued my rate without notice and did not remove this device. Please include this in the hearings for DIS 10-388-EL-SSO

Please docket the attached in the case number above.

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