183

FILE

LANDMARK RE MANAGEMENT, LLC

MANAGEMENT OFFICE

1300 WEST 9TH STREET, #1
CLEVELAND, OHIO 44113
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CORPORATE OFFICE

2001 CROCKER ROAD, #420
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PROJECTS

BRIDGEVIEW APARTMENTS
1300 WEST 9TH STREET
CLEVELAND, OHIO 44113

THE PERRY PAYNE BUILDING
740 SUPERIOR AVENUE
CLEVELAND, OHIO 44113

WATER STREET APARTMENTS AND CONDOMINIUMS
1133 WEST 9TH STREET
CLEVELAND, OHIO 44113

THE COLONIAL MARKET PLACE
530 EUCLID AVENUE
CLEVELAND, OHIO 44115

THE W.H. BLOCK BUILDING
50 NORTH ILLINOIS
INDIANAPOLIS, INDIANA 46204

GRAND ARCADE RETAIL AND COMMERCIAL DEVELOPMENT
408 W. ST. CLAIR AVENUE
CLEVELAND, OHIO 44113

MORELAND TCP, L.P.
A CONDOMINIUM DEVELOPMENT
13415 SHAKER BOULEVARD
SHAKER HEIGHTS, OHIO 44120

EQUAL HOUSING OPPORTUNITY

April 7, 2010

FILE IN DOCKET FOR CASE NO. 10-0176-EL-ATA

RECEIVED-DOCKETING DIV
2010 APR -8 AM 10: 47
PUCO

VIA UPS – OVERNIGHT

The Public Utilities Commission of Ohio
Docketing – 11th Floor
180 East Broad Street
Columbus, Ohio 43215

Re: CEI All-Electric Residential Customers

Dear Sir or Madam:

Please file the attached in the docket for Case No. 10-0176-EL-ATA. Should you require any additional information or if you have any questions, please let me know.

Very truly yours,

LANDMARK RE MANAGEMENT, LLC

By: _____
John J. Carney, Managing Member

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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April 6, 2010

FILE IN DOCKET FOR CASE NO. 10-0176-EL-ATA

The Public Utilities Commission of Ohio Case No. 10-0176-EL-ATA

Re: CEI All-Electric Residential Customers

BACKGROUND:

Landmark RE Management, LLC ("Landmark") began rehabilitating historic buildings into apartments with first-floor commercial in the early 1990's. Please feel free to visit our website at www.landmarkmgt.com to view our completed projects.

Our first project was known as Grand Arcade Phase I, which we converted into approximately 54 apartment units with first-floor commercial and second-floor office use. Our original plan called for a central building system for heating and a central building system for hot water. Charges for heating, cooling and hot water would have been built into the rents. At that time, CEI, through its sales staff, came to us and proposed selling electricity to us in bulk which would then be distributed to each unit and metered separately. The bulk rate was a discounted rate which made it competitive to put individual electric heat in each unit and to heat hot water in each unit with a separate electric tank. We were convinced to put in this system and it exists today in the Grand Arcade Condominiums. When we did Grand Arcade Phase II, CEI had instituted an all-electric discounted rate for apartments. To be all-electric the heating and heating of hot water were required to be electric. The air-conditioning and lights would have been electric in any event. Therefore, Grand Arcade Phase II included electric heat and electric hot water heaters.

Our next project was the Perry Payne building located at 740 Superior Avenue in downtown Cleveland. Again, we elected to go with the all-electric rates, individual electric heat and individual electric hot water heaters in the units. We knew that electric heat and heating water would not have been competitive without the discounted all-electric rate. Since it would be a real problem if such rate were ever discontinued, we again discussed this with CEI. While we never got a commitment in writing from CEI that it would not eliminate the discounted all-electric rate, the CEI sales representatives told us and represented to us that all-electric rates have been used in homes since the 1970's and that a discounted all-electric rate would always be available even if the actual price of per kilowatt hour increased with inflation and costs.

Our next project was Water Street Apartments (formerly the Bardons & Oliver Building). Again, we elected to go with CEI and, CEI offered us a "marketing fee" of $300 per unit or $30,000 for 100 units by letter dated April 4, 1996 which sets forth their proposal with attached promotional material, which included operating cost comparisons. This was later revised to $400 per unit or $40,000 by letter dated August 7, 1996 and August 29, 1996. The correspondence between us and CEI is attached to this memo as Exhibit A.

You will note that we again raise the question of obtaining a guaranty that the discounted rates would last. CEI would not give us that guaranty in writing and indicated that, of course, the rates could go up when they filed for rate increases which they anticipated after five years. However, this was not to be an elimination of the discounted all-electric residential rate, but merely a reflection that as costs went up rates would have to go up correspondingly.

Our final project, Bridgeview Apartments, was completed and began occupancy in the year 2000. Again, CEI offered us $100,000 as a "marketing fee" for an all-electric building. Their letter dated August 25, 1997 is attached as Exhibit B. By this time we had dealt with CEI over a period of approximately 10 years, receiving constant assurances that the all-electric discount rate would be perpetual since we were making major physical investments in the property which could not be retrofitted to an all-building system which used gas to heat the unit and its hot water. In this letter, CEI actually stated that their rates were likely to go down! It also only required a five-year commitment on our part.

Also attached as Exhibit C is a CEI letter with respect to the Osborn Building and some additional gas/electricity typical suite costs sent to us by CEI.

Attached as Exhibit D is an analysis of Downtown Cleveland residential properties prepared by the Downtown Cleveland Alliance, which shows which buildings are "all-electric" as a result of CEI's marketing efforts.

ALTERNATIVE SYSTEMS:

At the same time we and others in Downtown Cleveland were putting in all-electric apartments, based upon CEI's all-electric discounted rate, other building owners were making decisions to put in building-wide systems whereby heating and hot water heating were in a central system using gas and the shared cost were included in rent of the apartment. Installing these systems is something that must be done when the building is being rehabilitated and is somewhat less flexible to the owner since there is no way to determine individual usages. Further it is somewhat difficult to regulate during spring and fall when temperatures are changing and a switchover between cooling and heating occurs. The all-electric system had the advantages of individual metering for each individual unit and the individual apartment renter could control their energy costs through their own usage patterns. Our deciding factor was the assurance that the discounted all-electric rates would always continue so our energy costs would remain competitive.

CURRENT COMPETITIVE DISADVANTAGE:

CEI's recent action to raise rates, based upon what appears to be misrepresentations to the Ohio Consumer's Counsel and The Public Utilities Commission of Ohio about CEI's prior assurances to its customers and misleading water and heating usage analysis, has severely hurt those apartment/condominium buildings in Downtown Cleveland which relied upon the discounted all-electric rate. We have lost tenants and anticipate losing a substantial number more due to the rate increase and are certainly at a competitive disadvantage now with respect to those buildings which went with the gas/electric systems. With the all-electric residential

rate, the energy cost for both systems was competitive and really not a factor in individual tenants making up their mind. Now with winter heating bills doubling for many of our tenants, it will be the major deciding factor in an individual's decision to rent and/or buy a condominium in one building with all-electric heat and a competitive building next door with building-wide gas heat.

NO ONE IN THEIR RIGHT MIND HEATS SPACE OR HEATS WATER WITH ELECTRIC POWER WHEN GAS IS AVAILABLE. IT IS JUST TOO EXPENSIVE AT STANDARD ELECTRIC RATES.

Also attached to this letter as Exhibits E through H are actual electric bills for four (4) units: (i) Unit 230 in Bridgeview Apartments (1427 square feet); (ii) Unit 705 in Bridgeview Apartments (1237 square feet); (iii) Unit 113 in Water Street Apartments (884 square feet); and (iv) Unit 416 in Water Street Apartments (679 square feet). These bills show actual usage which is very high in winter due to electric heat and hot water heating. Since each bill shows the prior 12 months usage (but not cost), you can see historical usage. We hope this information will be useful in your analysis of the impact of this rate increase on these consumers.

CEI REPRESENTATIONS AND "SALES PITCH" TO US:

When the discounted all-electric rate was first introduced to us, we asked how CEI could possibly discount the rate to us. CEI's explanation was that this actually benefited CEI by spreading their load during the winter months and during evenings in the summer months by having heating and and water heating electric energy use during those periods. Since their plants had to be built to sustain the heavy air-conditioning load during the hottest day of the summer, spreading their load in the winter and evening hours actually helped them more efficiently use the power they generated. Therefore, CEI was actually profiting itself from this arrangement with all-electric homes, and in our case, all-electric apartments. The discounted all-electric residential rate made electricity competitive in energy use with comparable gas/electric apartments and was the only reason to install electric heat and water heating in our buildings.

As I stated and as the correspondence between CEI and our company shows, CEI heavily marketed the all-electric apartment concept and provided all kinds of details and reasons why it would be competitive with a comparable gas/electric system and even included substantial incentives towards the cost of implementing this system upfront. Their representatives repeated their assurances that the all-electric discount rate had been around since the 1970's and certainly would never go away although there could be rate increases along with general increases in other electric rates.

PUCO ORDER ON CASE NO.: 10-0176-EL-ATA DATED MARCH 3, 2010:

Earlier this year, a hue and cry has been raised by all-electric homeowners and some of them have secured temporary relief due to intervention of the Ohio Consumer's Counsel, the Governor's office and the PUCO. Although the PUCO Order of March 3, 2010 clearly applies

to all properties of "all-electric residential customers", CEI chose to ignore this and limit its application to anyone who owned a home or was in an all-electric residential rate apartment in 2007. Obviously, this does not work for apartment dwellers since the average occupancy of our apartments is 1-1/2 years. We have very few residents in our over 400 units who have been in the various apartments since 2007.

The PUCO Order clearly specified and directed relief to "all-electric residential customers" or "all-electric residential subscribers." This has been ignored by CEI which did file a half-measure that impacted some, but far from all, customers/subscribers. CEI's response was limited to 2007 customers only, not property owners or renters in properties which were induced to become all-electric and are now at a competitive disadvantage due to CEI's prior marketing and misrepresentations. Nowhere in the Finding and Order that I can find did the PUCO order CEI to limit its relief in either time (2007) or type of residential customer. ANY RELIEF MUST BE TO THE PROPERTY THAT HAS ELECTRIC HEAT OR HOT WATER TANKS AND NOT LIMITED TO THE CURRENT RESIDENT/SUBSCRIBER.

I am not an attorney who practices before the PUCO and understand that it is a specialized practice. Even so, I DO NOT UNDERSTAND HOW CEI CAN IGNORE YOUR ORDER WITH NO CONSEQUENCE. If we did not pay our electric bill to CEI (ignore it), our electric service would be turned off!

I request an opportunity to discuss my direct knowledge of CEI's behavior and representations to our company with an appropriate PUCO commissioner or staff at your earliest convenience. Our company and partners have invested about $80,000,000 in all-electric residential properties in Downtown Cleveland.

Our apartment/condominium residents need relief now, and I respectfully request an enforcement action against CEI now to require it to fully comply with your order now.

Respectfully submitted,

LANDMARK RE MANAGEMENT, LLC

By:_____
John J. Carney, Managing Member

Attachments: Exhibit A (April 4, 1996, August 7, 1996 and August 29, 1996 Water Street Correspondence)
Exhibit B (August 25, 1997 Bridgeview Correspondence)
Exhibit C (Osborn Building Correspondence)
Exhibit D (Downtown Cleveland Alliance Analysis of All-Electric Buildings)
Exhibit E (Electric Bills for Bridgeview Unit 230)
Exhibit F (Electric Bills for Bridgeview Unit 705)
Exhibit G (Electric Bills for Water Street Unit 113)
Exhibit H (Electric Bills for Water Street Unit 416)

EXHIBIT A

APRIL 4, 1996
AUGUST 7, 1996
AUGUST 29, 1996
CORRESPONDENCE

CENTERIOR ENERGY

6200 Oak Tree Boulevard
Independence OH
216-447-3100

Mail Address
P.O. Box 94661
Cleveland, OH 44101-4661

April 4, 1996

Mr. Robert Rains & Mr. Jonathan Carney
2001 Crocker Road
420 Gemini Tower 11
Cleveland, Ohio 44145

Dear Bob & John;

Please allow me to congratulate both of you on the recent grand opening of the **Perry-Payne Apartments** in the Warehouse District. I understand leasing is going strong at Perry-Payne and you are now beginning to shift attention to your next project: The **Bardon-Oliver Building** on West 9th Street.

As Bob and I discussed, the Bardon-Oliver Building will offer the opportunity to house 101 new apartment suites, when complete. I am anticipating the opportunity to work together once again on this new project, as we have at the Grand Arcade and Perry-Payne. As has been demonstrated over time, the all-electric concept is an attractive option for you as Builder/ Renovators as well as for your tenants in the downtown area.

I have included information regarding several Heating & Cooling issues of interest for your review for this project as well as other projects you may undertake in the future. Included are:

* **Electric Heating & Cooling Options**
* **Benefits review sheet for Electric Heating in Multi-Family applications**
* **Illuminating Company Residential & Commercial Rates Summary Sheet**
* **Heating & Cooling Operating Cost Comparisons**
* **Information Sheets for: Electric Furnaces & Heat Pumps**
* **Examples of Multi-Family Electric Heating Installations**
* **Garage & Common Area Heating Information**

I am pleased to be able to offer **$300 per suite** if The Bardon-Oliver Building is all-electric and uses Illuminating Company electric service for at least ten (10) years. Assuming 101 Residential Suites, the Marketing Assistance **total would be $30,300**. This would again be payable in three (3) equal increments based on the following actions; 1) commencement of construction, 2) electric heating and cooling equipment installation and, 3) completion of the project as marked by the Residential electric meter installations.

Operating Companies:
Cleveland Electric Illuminating
Toledo Edison

Acceptance of the terms of this agreement letter indicated by your signature below, acknowledges that The Cleveland Electric Illuminating Company will be the sole electric source provider for a period of not less than ten (10) years from the time of the last electric meter installation and that the building will retain it's all-electric status for a period of not less than ten (10) years, if The Illuminating Company ceases to be the sole electric source supplier and/or the Bardon-Oliver Building ceases to be all-electric within the agreed upon ten (10) year period, your signature below acknowledges your obligation to pay back any and all Marketing funds provided within a thirty (30) day period form the date of the change.

Bob and John, I look forward to working closely with you again on this project to assure another successful project!

Sincerely;

Charles S. Heyman

Charles S. Heyman
Multi-Family Project Specialist

Please indicate your acceptance of the proposal by signing in the space below.

Title: Carney, Carney & Rains	Charles S. Heyman Multi-Family Project Specialist Centerior Energy, The Illuminating Company
Date	Date

ELECTRIC HEATING OPTIONS IN THE NEW CONSTRUCTION MULTI-FAMILY MARKET

New Construction Multi-Family builders are often faced with making decisions on how to heat & cool new buildings without having all of the facts relating to the benefits of electric heating & cooling options.

Frequently, electric heating & cooling offers builders, building managers & longterm residents the best alternatives for suite & coomon area heating & cooling.

Among the most popular electric heating & cooling options are:

* Split System Air Source Heat Pumps
* Water Source Heat Pumps with boiler and cooling tower backup
* Ground Coupled Geothernmal Heating & Cooling Systems
* Electric Furnace with Split System Air Conditioner
* Electric Through the Wall Heating & Cooling Units
* Air Conditoner Plus with gas Heating back up
* Electric Baseboard Heating for Common Areas
* Electric Wall Mounted Heaters for Common Areas & Garages

The Illuminating Company stands ready to assist your new construction efforts by providing specific benefits that relate to each of the above listed systems as well as assistance locating quality HVAC ditribution points and operating cost comparisons for specific equipment, if needed.

For additional information call; 953-7715 and ask for Chad Heyman Multi-Family Project Specialist.

MULTI-FAMILY BUILDER BENEFITS WITH ELECTRIC HEATING

Multi-Family Apartment & Condominium Builders have many benefits available to them with the various Electric Heating options available. These benefits are especially true in the downtown building renovation apartment market. Briefly listed those benefits include:

* LOW HEATING & COOLING EQUIPMENT INSTALLATION COST.

* MORE LEASABLE SPACE SINCE NO GAS COMBUSTION AREA HAS TO BE SET ASIDE IN EACH SUITE.

* ELECTRIC HEATING OFFERS HIGH EQUIPMENT ENERGY EFFICIENCIES AS COMPARED TO FOSSIL FUEL ALTERNATIVES.

* CEI'S NEW MULTI-FAMILY DISCOUNT ELECTRIC RATE OFFERS BUILDERS THE OPPORTUNITY TO PROVIDE LOW COST UTILITY BILLS FOR THEIR TENANTS.

* ELECTRIC HEATING OFFERS CLEAN INDOOR AIR WITH NO CARBON MONOXIDE CREATED BY BURNING GAS.

* ELECTRIC HEATING OFFERS DOWNTOWN BUILDER/ RENOVATORS THE ABILITY TO AVOID STRICT ORDINANCES RELATED TO PIPING GAS THROUGHOUT THE BUILDING AS WELL AS COMBUSTION REQUIREMENTS.

RETYPED TO MAKE LEGIBLE

CLEVELAND ELECTRIC ILLUMINATING COMPANY RESIDENTIAL ELECTRIC RATE SUMMARY SHEET

WINTER RATES (OCTOBER-MAY)

KILOWATTHOURS	first 0-300	next 300-500	next 500-600	next 600-1000	next 1000-2000	next 2000-up
Residential	9.935	9.935	9.320	9.320	4.586	4.586
Water Heating	9.935	6.835	6.220	7.480	2.746	4.586
Space Heating	9.935	6.835	6.220	7.480	2.746	2.746
All-Electric	9.935	6.835	6.220	7.480	2.746	2.746
Air Conditioner Plus*	3.300	3.300	3.300	3.300	3.300	3.300

Optional Electrically Heated Residential Multi-Family	first 0-300	next 300-600	next 600-2000	next 2000-2300	next 2300-up
All Electric	9.935	6.630	2.260	2.260	9.935
Electric Heating (non elect. water heating)	9.935	2.26	2.26	9.935	9.935

SUMMER RATES (JUNE-SEPTEMBER)

KILOWATTHOURS RATE OPTIONS	first 0-300	next 300-500	next 500-600	next 600-1000	next 1000-2000	next 2000-up
Residential	12.075	12.075	11.460	11.460	11.460	11.460
Water Heating	12.075	9.475	8.860	9.620	9.620	11.460
Space Heating	12.075	12.075	11.460	11.460	11.460	11.460
All-Electric	12.075	9.475	8.860	9.620	9.620	9.620
Air Conditioner Plus*	9.620	9.620	9.620	9.620	9.620	9.620

Optional Electrically Heated Residential Multi-Family	first 0-300	next 300-600	next 600-2000	next 2000-up
All Electric	12.075	9.270	9.620	11.460
Electrically Heated (non elect. water heating)	12.075	11.87	11.46	11.46

All figures shown are cents per kilowatt hour.

March and September (current fuel rate is 1.45 cents per KwH). All figures are shown as cents per KwH.

* Air Conditioner Plus is a Heat Pump added on to a gas, oil or propane furnace. A separate elecric meter must be used to obtain this rate.

** The Optional Electrically Heated Apartment Rate is available for single occupancy apartments utilizing a permanently installed electric space heating system. The rate does not apply to owner occupied condominuim units. There are specific insulation requirements for this rate. To learn more about this rate option, contact your Illuminating Company representative.

September, 1994

CLEVELAND ELECTRIC ILLUMINATING COMPANY RESIDENTIAL ELECTRIC RATE SUMMARY SHEET

ALL-ELECTRIC LARGE COMMERCIAL SERVICE SCHEDULE

Available on an optional basis to commercial and industrial customers for all-electric installations having demand equal to or in excess of 20 kW, where electricity is the sole source of energy except for incidental requirements and where, as determined by the Company, the kilowatthours required for permanently installed space heating and cooling and water heating represent at least one-half of the total annual base load energy requirements or the equivalent of 1,299 hours of the base load per year.

MONTHLY RATES:

Kilowatt Demand Billing Charge		Dollars per kW	
For the first 50 kWd	13.71		12.39
For all excess over 50 kWd	12.52		11.29
Reactive Demand Charge		**Cents per rkVA**	
For each rkVA of reactive billing demand	20.00		20.00
Kilowatthour Charge		**Cents per kWh**	
For the first 40,000 kWh	06.51		03.14
For the next 60,000 kWh	04.70		02.54
For all excess	04.18		02.17

* NOTE: All Kilowatthour charges are subject to the current Fuel Clause charge which is adjusted twice per year, in March and September. The eight winter months of billing of the Company's rate schedule begins with the first bill received in October; the four summer billing months begin with the June bill.

THE CLEVELAND ELECTRIC ILLUMINATING COMPANY
COMMERCIAL RATE SUMMARY

NOTE: All KWH costs are shown without the fuel cost since the fuel cost is subject to change every 6 months.

GENERAL COMMERCIAL SCHEDULE

This rate applies to any commercial or industrial customer having an electric demand of less than 30 KW during the current month and preceding eleven months.

MONTHLY RATES:

Kilowatthour Charge	Summer	Winter
	Cents per kWh	
For the first 500 kWh	13.148	11.754
For the next 7,000 kWh	12.399	11.041
For all excess	07.296	06.249

LARGE COMMERCIAL SCHEDULE

This rate applies to any commercial or industrial customer having a demand equal to or in excess of 30 kW during the current month or any of the preceding eleven months.

MONTHLY RATES:

Kilowatthour Charge	Summer	Winter
	Cents per kWh	
For the first 40,000 kWh	06.51	05.90
For the next 60,000 kWh	04.70	04.19
For all excess	04.18	03.88

Reactive Demand Charge:	Cents per rkVA
For each rkVA of reactive billing demand	20.00

Kilowatt Demand Billing Charge	Dollars per kW	
For the first 50 kWd	13.71	12.39
For all excess over 50 kWd	12.52	11.29

ELECTRIC SPACE CONDITIONING RATE

This rate is available on an optional basis for installations where, (a) electricity is the sole source of energy except for incidental requirements for space heating and air conditioning requirements, (b) the customer's wiring permits separate metering of space heating and air conditioning, and (c) the space heating equipment is permanently installed and where all electrical requirements are supplied by the Company at a single point of delivery.

MONTHLY CHARGE

Separately metered Space Conditioning and Water Heating

For each kWh	09.18	02.26

THE CLEVELAND ELECTRIC ILLUMINATING COMPANY
P.O. BOX 5000 • CLEVELAND, OHIO 44101 • TELEPHONE (216) 622-9600 • ILLUMINATING BLDG. • 55 PUBLIC SQUARE
Serving The Best Location in the Nation

TYPICAL MULTI-FAMILY UTILITY OPERATING COST COMPARISON

Please review the operating cost summary provided below. Every effort has been given to provide an accurate and fair representation of all components of the energy operating cost picture. As you will see, the total electric option is strengthened by the discount electric rates and by overall equipment efficiencies.

The following assumptions were made in the development of the heating and cooling analysis:

* R-19 wall insulation
* R-30 ceiling insulation
* double pane windows
* 2 person occupancy
* 1" insulation around slab perimeter of building

The heating analysis was conducted for a 1 bedroom suite on the first floor. Other size or location suites will have different heat loss totals. The important thing to remember is that although the totals may change, the relationship between electric and gas costs will remain constant.

The heat loss I arrived at for the 1 bedroom unit was 14,360 btuh. This will equate into an operating cost for heating that will be shown below.

Total suite operating cost comparisons include: heating ,cooling ,water heating, cooking and other "base" uses of electricity. The discount Rate The Illuminating Company offers for Total Electric apartment suites provides energy cost savings in areas other than just heating, cooling and water heating.

TOTAL SUITE OPERATING COST BREAKDOWN

	ELECTRIC	NAT GAS	DIFFERENCE
HEATING COSTS:	$140.75 YEAR HEAT PUMP	$187.09 YEAR 80% GAS FURNACE	$46.34
COOLING COSTS:	$108.00 YEAR HEAT PUMP	$132.00 YEAR REG CENTRAL AIR	$24.00
WATER HEATING COSTS:	$239.80 YEAR	$82.13 YEAR	($157.67)
BASE USE COSTS:	$650.52 YEAR	$725.96 YEAR	$75.44
SERVICE CHARGE	$-0-	$78.00 YEAR	$78.00
RANGE & DRYER	$80.00 YEAR	$70.00 YEAR	($10.00)
TOTAL COST:	**$1219.07 YEAR**	**$1275.18 YEAR**	**$56.11 YEAR**

INFORMATION & BENEFITS REGARDING THE ELECTRIC FURNACE

GENERAL DESCRIPTION

* The Electric Furnace (also known as Air Handler) is an extremely reliable whole house heating system.

* The Electric Furnace produces heat in the same way an electric toaster operates. Electric heating elements are warmed which produces warm, comfortable heat.

* Heated air is moved throughout your home by a fan which moves the warmed air into the ductwork system.

* The temperature coming off the heated elements is between 130-140 degrees F, which is comparable to the heat provided by natural gas furnaces.

* Electric Furnaces can easily be installed in new apartment or condominium suites or can be added to existing buildings by a CARE contractor.

BENEFITS OF ELECTRIC FURNACES

* Electric Furnaces come as stand alone units that can be installed in small mechanical rooms or closets within each suite. They also come in package systems with standard air conditioning. They can be "Through-The Wall" or "Split-Systems".

* Benefits of electric furnaces begin with installed cost advantages to the builder or developer. Savings can amount to $500 per suite or more in addition to the installed cost savings incurred when no flues, chases or gas piping in needed.

* Reliability is another strong selling feature for the electric furnace. Electric furnaces enjoy life-expectancys of over 25 years with little or no maintenance needed on an annual basis.

* Electric furnaces produce a "clean heat" since no outside air is needed for combustion and since no fossil fuels are burned no "by-products" of combustion are produced.

* Electric furnaces operate at 100% efficiency as compared to 65-90% efficiency for natural gas furnaces.

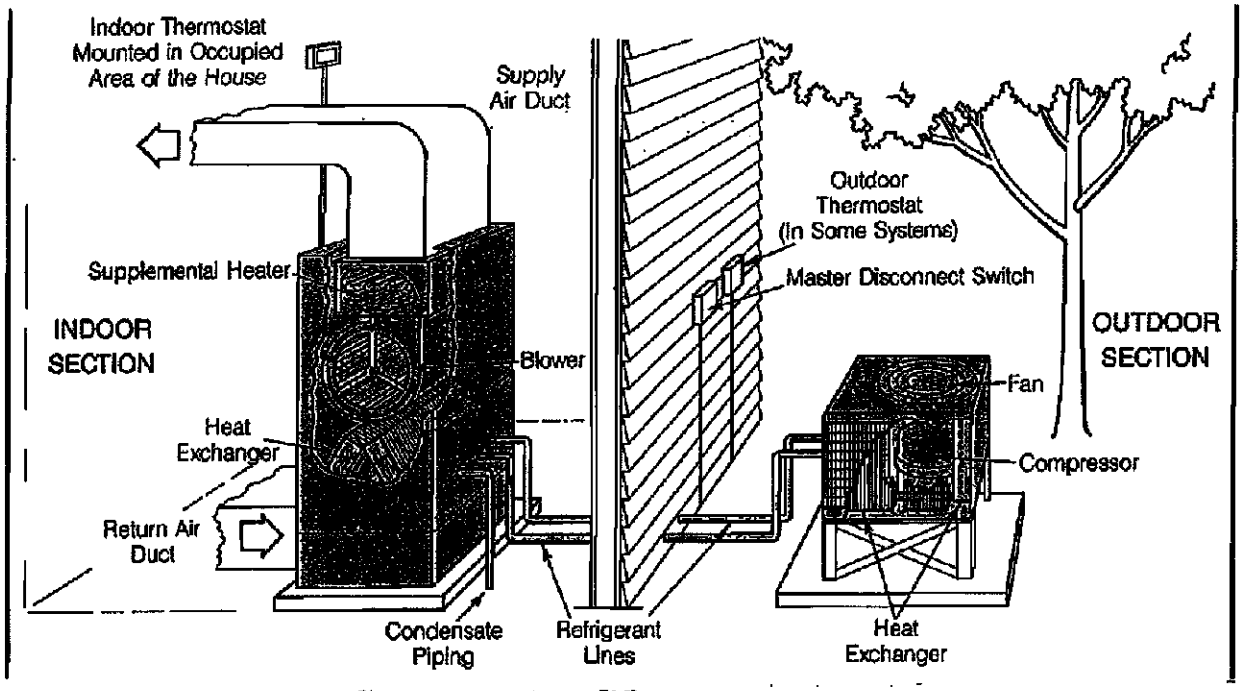
* Electric furnaces operate very quietly since there is no fuel burning to cause additional noise.

RESIDENTIAL ALL-ELECTRIC
HEAT & COOL PUMPS

Residential Heat Pumps (also known as Heat & Cool Pumps) come in several makes, models, energy efficiencies and styles to suit any and all homeowner needs. All major heating and cooling equipment manufacturers make heat & cool pump equipment.

Over 300,000 Residential Heat & Cool Pumps are made and sold every year in the United States. Heat & Cool Pumps are popular in every section of the country; north and south, east and west. Homeowners and Multi-Family dwellers across the country enjoy the many benefits of the heat & cool pump.

The most popular version of the Heat & Cool Pump is the "Split-System Air to Air" version seen below.



Basic Components of a Heat Pump System (Air-to-Air, Split-System Shown)

Benefits of all-electric living in The Illuminating Company area are indeed attractive. They include: year 'round **comfort; clean, even heating** since no gas is burned inside your home to create heat, your home requires less cleaning and dusting than homes with natural gas, fuel oil or propane heating systems. The Illuminating Company offers all-electric homeowners **money-saving discount electric rates.** These discounts combine with the energy efficiency of the Heat & Cool Pump to provide local homeowners and Multi-Family dwellers the least expensive method of heating.

EXAMPLES OF ELECTRIC HEATING IN EXISTING MULTI-FAMILY BUILDING RENOVATION AND NEW CONSTRUCTION

* **PERRY-PAYNE APTS:** 100 SUITES WITH ELECTRIC FURNACES

* **425 LAKESIDE APARTMENTS:** 53 SUITES WITH HEAT PUMPS

* **THE GRAND ARCADE APARTMENTS:** 78 SUITES WITH ELECTRIC FURNACES

* **WORTHINGTON SQUARE APTS:** 52 SUITES WITH HEAT PUMPS

* **WINDMILL VILLAGE CONDOMINIUMS:** 89 SUITES WITH AC PLUS SYSTEMS

* **RIVERBEND CONDOMINIUMS:** 64 SUITES WITH HEAT PUMPS

* **DOVER FARMS APTS:** 300 SUITES WITH AC PLUS SYSTEMS

* **REMINGTON APTS:** 284 SUITES WITH AC PLUS SYSTEMS

* **KING JAMES CONDOMINIUMS:** 234 SUITES WITH HEAT PUMPS

* **CLUB WEST CONDOMINIUMS:** 250 SUITES WITH WATER SOURCE HEAT PUMPS

* **CARDINAL INDUSTRIES:** 350 PLUS SUITES WITH ELECTRIC FURNACES

* **BOB SCHMITT HOMES:** 300 PLUS SUITES WITH HEAT PUMPS

EPRI

ENERGY
MANAGEMENT
AND UTILIZATION

Technical Brief

Residential Sector

Zoned Resistance Heating

Description

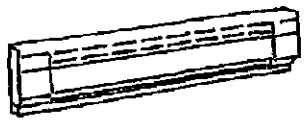
Zoned resistance heating is provided by independent or decentralized heating units, one unit typically being installed in each space to be heated. Because each unit is operated by its own thermostat, a system of such units can easily meet the different requirements of each space. They can provide whole house heating or task heating in conjunction with any control heating system. By contrast, most central systems are controlled by just one thermostat and maintain all spaces based only on conditions near the central thermostat. The zoned approach provides far more opportunity for energy savings in that zones not occupied can be controlled to a relatively low (e.g., 55°F) setting, without affecting comfort in occupied zones.

Specification

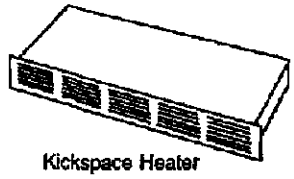
Numerous types of zoned heating units are available as shown in Figure 1. Some of those most commonly used are described below.

Baseboard heaters are mounted at the junction of a finished wall and the floor. They vary from four to nine inches high and usually come in sections ranging from two to ten feet long.

Available capacities range from 375-2500 watts. Most baseboard heaters rely on natural convection to transfer heat, but forced convection models (those which rely on a small fan) also are used extensively. Some units employ glass elements to increase the radiant heat produced by those portions of the

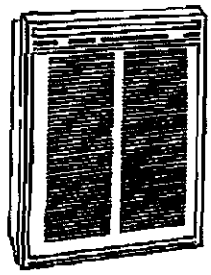


Baseboard Resistance Convector

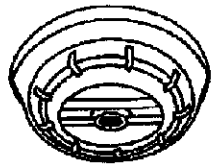


Kickspace Heater

Radiant Wall Heater



Wall Unit



Ceiling Heater Unit

TYPICAL ZONED HEATING UNITS

enclosure which face the space in which they are located.

Hydronic heaters are baseboard units that use a small resistance element to heat a water and antifreeze solution contained in copper tubing. Both non-circulating and circulating units are available.

Draft barriers operate much like baseboard units, except that they are designed for wall mounting at or just below sill height. They are used as supplemental heating units to counteract downdrafts from windows.

Floor-insert units typically are employed to offset downdrafts from large glass areas, such as sliding glass doors. They are fully recessed into a floor with only the grill remaining visible. Heat is distributed by either natural or forced convection.

Wall-mounted heating units are most often used to supplement other heat sources. They are available in capacities ranging from 1500-4000 watts for 108, 240 and 277V, 60 Hz service.

Kickspace heaters are recessed units designed for mounting in kick spaces, such as those beneath kitchen cabinets. They are intended principally for residential applications.

Ceiling heaters are recessed units. They are most commonly installed in bathrooms and provide heat, heat and light, or heat, light and ventilation.

Ceiling heating panels house resistance or infrared heating elements inside gypsum board, glass, vinyl, steel or other material. They are designed for flush- or surface-mounting; panels that fit standard modular tee-bar ceilings also are available.

Electric heating cables are invisible and silent. They can be installed in either a ceiling or a floor. The ceiling cable employed is made of thermoplastic-insulated copper-alloy wire dissipating 2¾ watts per foot. The cables are manufactured in lengths of 75-1,800 feet.

Infrared heaters are used for both spot heating and area heating. They transfer energy directly by radiation, creating heat—and comfort—instantly without fans. The most common types of infrared heaters use metal-sheathed infrared radiation elements, reflector lamps or quartz tubes.

Application

Most conventional houses are suitable for application of zoned resistance heating because they have distinct areas that inhabit significant mixing of air throughout the structure. All-electric homes that already have baseboard electric resistance heat are good candidates for zoned control through individual thermostats. Zoned resistance heaters can also provide backup heating for heat pumps, solar space-heating systems, and the like. The addition of resistance heating is possible in existing houses with most types of heating system.

Availability

Zoned electric resistance heating equipment is readily available from electrical distributors and electrical contractors.

Cost

A zoned electric resistance heating system is less expensive on a first cost basis than any competitive central system. The equipment itself is less costly, and far less must be spent on materials and labor in that no ducts, pipes, flues or storage tanks are required.

Reliability

The resistance heating equipment is far more durable than any other type of competitive space heating equipment. Many units have no moving parts at all, and those that do rely on a small blower motor which usually will operate without trouble.

Customer Benefits

The principal customer benefit is low life cycle cost, achieved because the system is inexpensive to install, operate and maintain. Another significant benefit is excellent comfort achieved because comfort conditions can be set for the space involved and the people who are using it. In areas affected by time-of-use and/or demand rates, zoned resistance heating offers maximum dollar savings potential.

Customer Acceptance

Zoned electric heating has been gaining in popularity primarily because it offers lower operating costs and dependence on an energy source which is highly dependable.

Utility Considerations

Resistance heating systems offer increased sales for utilities interested in strategic load growth, especially when zoned control is coupled with other local control and storage options. Heating only portions of the house also reduces total diversified demand. Depending on utility and customer variables, zoned resistance heating can reduce peak demand.

Utility Programs

At present there are no known utility programs relating to zoned electric resistance heating. However, the interest is growing and several utilities are studying the zoned electric resistance heating option.

Comments

More information on this subject is available from Zonal Electric Comfort Council, 2101 L Street, N.W., Suite 300, Washington, D.C.

Reference

1. *Zonal Electric Heating*, National Electrical Contractors Association, Bethesda, MD., December 1984.

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Post Office Box 10412, Palo Alto, California 94303 (415) 855-2000

Building Energy Systems
Demand-Side Planning
Load and Market Research
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THE CLEVELAND ELECTRIC ILLUMINATING COMPANY
P. O. BOX 5000 • CLEVELAND, OHIO 44101 • TELEPHONE (216) 622-9800
Serving The Best Location in the Nation

August 7, 1996

Water Street Associates, Ltd.
2001 Crocker Road
420 Gemini Tower 2
Cleveland, Ohio 44145

Dear Gentlemen;

Please allow me to congratulate you on the successful Grand Opening of the Perry-Payne Apartments in Cleveland's historic Warehouse District. I understand all or nearly all of the suites are currently leased, which is very positive.

We are now turning our mutual attention to the **Bardon-Oliver Building a.k.a. The Water Street Apartments, located on West 9th and Lakeside in Cleveland**. My understanding is that your intention is to build 101 new apartment suites into the existing Bardon-Oliver structure. I appreciate the opportunity to work closely with you again on this project.

As we have discussed in the past, there are two primary choices for electric heating & cooling, if you wish to have separate electric meters for each suite. Those choices are: split system Heat Pumps or Electric furnaces with split system Air Conditioners. There are other options for the general apartment market such as geothermal, electric baseboard heating with through-the-wall air conditioners to name two. However, for the Water Street Apartments, I recommend one of the two previously mentioned primary choices.

The Heat Pump option will offer your residents lower electric bills due to the efficiency of the Heat pump in the heating cycle. The down side of the Heat Pump option is the initial cost premium over the electric furnace/ air conditioner. The Electric Furnace/ Air Conditioner that you have used in the past offers several benefits: installation cost savings, lower long term maintenance costs that Heat Pumps and higher register temperatures in heating.

If operating costs have not been a problem in the past, then you may wish to consider installing the Electric Furnace/ Air Conditioner again. Another option would be to install the Heat Pumps on the north facing apartments & or the apartments located on the corners of the building, due to the higher heat loss/ gains in these suites. The higher energy efficiency of the Heat Pumps would help to offset any concerns about the utility costs your residents who live in these suites might have. Both choices qualify your residents for the all-electric discount apartment rate we offer.

I am pleased to provide a **$400 per suite Promotional Incentive** for your use in exchange for your commitment that all 101 suites of the Water Street Apartments will be all-electric and will utilize The Illuminating Company electric service for no less than 10 years.

This Promotional Allowance totals $40,400 for the 101 suites at the Water Street Apartments. The money would be remitted in three separate and equal installments based on the following actions: 1) signing of this agreement letter and the commencement of construction, and 2) the electric heating and cooling equipment installation and 3) completion of the project as marked by the final, permanent residential electric meter installations for the suites. This agreement includes any and all Commercial areas and Retail Space in the building. The Common areas may, at your option, be heated in a different manner. I was able to increase our normal level of support by "dipping" into our Marketing Advertising Fund. In exchange for this action, we need to agree that a small CEI logo will appear in each print ad you run for the initial lease up of the Water Street Apartments. I will provide the logo for your use.

It is the intention of The Illuminating Company not to raise our Electric Rates for a period of at least 5 years and at that time, to request a rate decrease from the PUCO. At this time, negotiations with Ohio Edison for a proposed merger are on-going, any language beyond our stated intentions regarding our rates is impossible.

Acceptance of the terms of this agreement letter indicated by your signature below, acknowledges that The Illuminating Company will be the sole source electric supplier for a period of not less that ten (10) years from the date of the last electric meter installation and that The Water Street Apartments will retain it's all-electric nature for at least the ten year time period. Your signature below acknowledges your obligation to pay back any and all Marketing Promotional funds provided within a thirty day period from the date of the change.

This offer expires if construction is not complete by 12/31/98.

Sincerely;

Charles S. Heyman
Multi-Family Project Specialist

Please indicate your acceptance of the proposal by signing in the space below.

WATER STREET ASSOCIATES, LTD.
By: Registry Property, Ltd., its Member

By: _____ Dated: 11/6/96
Robert N. Rains, Member

August 29, 1996

Mr. Robert N. Rains
2001 Crocker Road
420 Gemini Tower 11
Cleveland, Ohio 44145

Dear Mr. Rains;

As always, it is a pleasure working closely with you to assure that another of the downtown Cleveland properties you purchase and renovate into apartment suites, is successful.

The purchase of the Osborne Building and the other 3 properties in or near the Historic Gateway Neighborhood and the Playhouse Square area represents an exciting expansion of your efforts away from the Historic Warehouse District to other parts of the Cleveland downtown area!

Please allow me to provide the following proposal for the use of Centerior Energy (The Illuminating Company) electric service and for the buildings to be built as all-electric. Our strong background together suggests this project will continue for this and future projects of yours as well.

As I mentioned on the phone the other day, due to the location and size (185 suites) of this latest project, ***I am in the position of increasing the level of our involvement in this project from the past level $300 per suite to a total of $400 per suite or $74,000 for the 185 suites for a commitment of utilizing Centerior Energy electric service for at least 5 years and that the buildings (apartment suites) be built as all-electric.*** I am able to offer this higher amount in part due to our interest in ensuring that activity in the HGN area continues to expand. Your involvement will help to solidify the overall apartment construction efforts in the area.

By way of review, the benefits of building all-electric with Centerior are:

* lower construction costs
* lower equipment costs
* the above mentioned CEI rebates
* no code problems due to combustion air
* more leasable space as all HVAC & water heating equipment can be located in a ceiling closet
* no gas piping throughout building
* a majority of downtown apartment buildings are all-electric
* high quality CEI electric service installation for building
* CEI engineers & service personnel work closely with your construction staff to ensure a safe, quality installation of electric facilities.

By way of review, your residents benefit with all-electric, CEI electric:

* low monthly electric bills
* 24 hour customer service assistance
* safe, reliable electric service
* 12 month budget billing option
* all-electric money-saving discount apartment rate
* clean, safe electric heating & cooling provides year around comfort
* electric heating and cooling as well as electric appliances provide enhanced indoor air quality since no gas by-products are produced
* reduced monthly hassle since only one utility bill is received instead of 2 which increases residents free time.

Bob, I believe it is in our best interest to work closely together again on this latest project! If you agree that Centerior Energy will be your sole electric supplier for no less than 5 years and that you will build the Osborne Building and the entire 185 apartment suites as all-electric, please sign below. Your signature on this form acknowledges your acceptance of this deal, if for any reason Centerior Energy ceases to be the sole electric supplier or if the building is no longer all-electric, your signature on this agreement form acknowledges your responsibility to return any and all marketing funds provided by Centerior Energy within 30 days of the change taking place.

I look forward to working with you on this and future projects.

Sincerely,

Charles S. Heyman
Multi-Family Project Specialist

_____ _____
Robert N. Rains Date

WATER STREET APARTMENTS
GRAND OPENING
SPONSORSHIP

Based on the positive relationship we have developed over time and the fact that we both stand to benefit from a successful Grand Opening effort, I am suggesting we "partner" in our mutual efforts to assure that Water Street Apartments open to "standing room only" results! I believe if we pool our resources we will be able to better any previous attempts in the area for garnering positive publicity for an apartment opening.

We will be able to offer $3,000 to support the Grand Opening efforts at Water Street Apartments. This money can be used for entertainment, invitations, or other expenses related to the Grand Opening. In exchange for this level of support, I would like to request the following:

* Mention in any Grand Opening correspondence of The Illuminating Company's support of the Grand Opening.
* A place on the podium for a Centerior speaker.
* The ability to place Point of Leasing material throughout the building.
* Your assurance to pursue editorial copy in various media with a mention of The Illuminating Company's support and involvement, along with the benefits of the various electric use items throughout the Water Street Apartments (i.e. electric heating, cooling, appliances, etc.)
* The ability to sponsor an "Industry Day" at Water Street Apartments during the Grand Opening (perhaps the day after the main Grand Opening while everything is still in place). This benefits your efforts as much as Centerior since it brings an entirely different group of potential residents on site. Invitees would include builders, realtors, HVAC contractors, etc.
* 300 Invitations to the Grand Opening to circulate throughout our Company.
* The ability to set up a display area (15 x 15) in a prominent area during the Grand Opening and for Industry Day.

If due to the size of the planned events, you find it necessary to pursue an additional "co-sponsor" of the event, I will understand as long as I have the ability to consult on the selection.

I will also actively pursue any additional means of promoting the event and Water Street Apartments. I will also work closely with the Public Relations firm you select to assure we are using our mutual resources to their fullest extent. If the above agreement meets with your approval, please indicate by signing below. I look forward to this event and our continued good working relationship!

I can confidently assure you Bob, that this offer, when combined with our previous deal for Water Street Apartments, is more substantial than anything I have ever offered in the past.

I look forward to working with you on this event and in the future!

WATER STREET APARTMENTS., LTD.
By: 1033 West Ninth Associates, Ltd.,
its General Partner
By: Registry Property, Ltd.,
its Member

By: _____ Date: August 29, 1997
Robert N. Rains, President

_____ Date: August ____, 1997
Charles S. Heyman
Senior Account Executive - Multi Family
Centerior Energy

AUG-29-97 FRI 8:25 P. 05/05

EXHIBIT B

AUGUST 25, 1997
BRIDGEVIEW APARTMENTS
CORRESPONDENCE

August 25, 1997

Mr. Robert Rains
Mr. John Carney
2001 Crocker Road
420 Gemini Tower II
Westlake, Ohio 44145

Re: Otis Terminal Building

Dear Bob and John:

Please allow me to offer my congratulations on your efforts to date regarding the Otis Terminal building! The Otis Terminal Building is the one great unoccupied building left untouched and unrenovated in the Historic Warehouse District. Your track record assures me of the successful completion of yet another downtown apartment renovation project!

Along those lines, please allow me to provide this proposal for your consideration and signature. Although we have reviewed the benefits of the electric lifestyle several times in the past, I have included a brief list below:

* safe and flameless
* individual suite heating and cooling control
* individual electric meters mean residents pay their own bills
* electric appliances operate without a flame and are therefore cleaner operating than gas appliances which enhances the indoor air quality for breathing and reduces the needed maintenance for painting, etc.
* electric heating provides a constant temperature in the spring, fall and winter months.
* all-electric apartment residents receive our discount electric rate
* all-electric residents are eligible for our year round budget billing which reduces the uncertainty of utility bills and allows for better financial planning
* building all-electric allows for critical construction cost savings for you as the developer/owner

I have also included a sheet that outlines the benefits you as a developer will enjoy with CEI electric service. Our discount electric rate for all-electric apartments makes us competitive with CRP and East Ohio Gas for the utility business. I have included a rate summary sheet for our rates as well as the most recent rate sheet for CRP. While their "base rates" have not changed since 1985, their "fuel" component has gone up dramatically. The current fuel clause is $0.0297/kwh. Combined with their current base rates, they are actually higher cost than we are!

CRP does not offer any "discount rates." As you will note, our current rate (which is scheduled to go down over time) is lower than CRP.

Assuming 250 apartment suites in the Otis Terminal building, I am prepared to offer **$100,000 for all-electric construction**. This includes all residential suites (but excludes common areas and retail spaces) located in the Otis Terminal building. This money should be used to help advertise the availability of all-electric apartment suites or to help purchase electric equipment. As in the past, the payments would be structured for the initial 1/3 to be paid just after the commencement of construction, the second 1/3 would be paid upon receipt of the electric heating/cooling equipment and the final 1/3 would be paid upon final electric meter installation.

Your acceptance of this agreement acknowledges your obligation to repay any and all marketing funds provided for the Otis Terminal, within thirty (30) days, if the all-electric nature of the building changes or if the Illuminating Company electric service ceases to be used exclusively for a period of not less than five (5) years after the final electric meters are installed.

This offer is valid only if all construction is complete by June 30, 1999. Bob and John, I look forward to working with you on yet another successful downtown apartment renovation. We understand your acquisition may not be consummated, in which event this agreement shall be terminated.

Sincerely,

Charles S. Heyman
Senior Account Executive Multi Family
Centerior Energy
953-7715 office; 350-fax

REGISTRY PROPERTY LTD.

By: _____ Date: August 29, 1997
Robert N. Rains, President

TRANSACTION REPORT

AUG-29-97 FRI 9:25

SERIAL B'CAST

#	DATE	S. T.	NAME	TIME	PGS	NOTE	DP
01	AUG-29	9:18	14409507720	3' 4"	5	SERIAL OK	
02		9:22	7815740	3'20"	5	SERIAL OK	
TOTAL				8M24S	10		

EXHIBIT C

OSBORN BUILDING CORRESPONDENCE

TYPICAL SUITE
MONTHLY GAS/ELECTRIC UTILITY COSTS

NOTE: 700 SQ. FT. TYPICAL APARTMENT.

DOMESTIC HOT WATER - Monthly Consumption

ELECTRIC

$$\frac{60 \text{ gallons/day} \times 30 \text{ days} \times 50°F \times 8.33 \times 1.0}{3414 \text{ BTU/KW}} = 366 \text{ KW}$$

= 220 KW/Month

GAS

60 gallons/day x 30 days/mo. x 50°F x 8.33#/gal
= 749,700 BTU/H/Month

$$MCF = \frac{749{,}700 \text{ BTU}}{.70 \times 1030 \times 1000} = 1.04 \text{ MCF}$$

POWER AND LIGHTING - Monthly Consumption

ELECTRICITY

Lights: $\frac{300W}{1000}$ x 6 HR/day x 30 day/mo. =

= 54 KWHR

Appliances: $\frac{400W}{1000}$ x 4 HR/day x 30 day/mo.

= 48 KWHR

Fans: $\frac{250W}{1000}$ x 6 HR/day x 30 day/mo.

= 45 KWHR

HEATING

NOTE: HEAT LOSS = 21 BTU/HR/SQ.FT.

ELECTRIC (Resistance)

$$KWHR = \frac{700\ SQ.FT. \times 21\ BTUH/SQ.FT. \times 6351 \times 24 \times .8}{75 \times 1.0 \times 3414}$$

KWHR = 7,000 KWHR

$$\text{Average month} = \frac{7000}{7} = 1000\ KWHR$$

ELECTRIC (HEAT PUMP)

$$Q = \frac{700\ SQ.FT. \times 21\ BTUH/SQ.FT. \times 6351 \times 24 \times .8}{75 \times 1.8 \times 3414}$$

KWHR = 3889 KWHR

$$\text{Average month} = \frac{3889}{7} = 556\ KWHR$$

GAS

$$MCF = \frac{700\ SQ.FT. \times 21\ BTU/HR/SQ.FT. \times 6351 \times 24\ hr \times .8}{.60 \times 75 \times 1030\ BTU/CU.FT. \times 1000\ CU.FT./MCF}$$

MCF = 38.7

$$\text{Average month} = \frac{38.7}{7} = 5.53\ MCF$$

COOLING

NOTE: AVERAGE HEAT GAIN = 7000 BTU/HR

ELECTRIC

1-1/2 ton unit x 1.2 KW/Ton x 400 EFLH = 720 KWHRS

$$\text{Average month} = \frac{720\ KWHR}{3} = 240\ KWHRS$$

ESTIMATED OPERATING COSTS

SUMMER APARTMENT (June - August)

ELECTRIC HEAT & A/C

Domestic HW	=	220 KW HRS
Lights	=	54 KW HRS
Appliances	=	48 KW HRS
Fans	=	45 KW HRS
Cooling	=	240 KW HRS
KWHR Total	=	607 KW HRS

Rate: 300 x 0.11969 = 35.91
307 x 0.08969 = 27.53
607 x $.015 = $ 9.10

Total = $ 72.54/month

GAS HEAT AND ELECTRIC A/C

ELECTRICITY

Domestic HW	=	0
Lights	=	54 KW HRS
Appliances	=	48 KW HRS
Fans	=	45 KW HRS
Cooling	=	240 KW HRS

Rate: $4.75 + 387 x .11969 = $51.07
F.A. = 375 x $.015 = 5.62

Gas = 1.04 MCF x $5.50 = 5.72

Total = $62.41/month

WINTER APARTMENT (September - May)

ELECTRIC HEAT & A/C

	=	220 KW HRS
HW	=	54 KW HRS
Lights	=	48 KW HRS
Appliances	=	45 KW HRS
Fans	=	1,000 KW HRS
Heating (Resistance Heat)	=	556 KW HRS
Heating (Heat Pump)		

Total (Resistance) 1,367 KW HRS
Total (Heat Pump) 923 KW HRS

Heat Pump Operating Cost

300 (.09829) =$29.49
300 (.06729) = 20.19
323 (.02347) = 7.58
fuel 923 x $.015 = 13.84
Total: $71.10/month

Resistance Heat Operating Cost

300 (.09829) =$ 29.49
300 (.06729) = 20.19
767 (.02347) = 18.00
fuel 1367 x $.015 = 20.50
Total: $ 88.18/month

GAS HEAT & ELECTRIC A/C

ELECTRICITY

Domestic HW	=	0
Lights	=	54 KW HRS
Appliances	=	48 KW HRS
Fans	=	45 KW HRS
Heating	=	0 KW HRS
		147 KW HRS

Rate: $4.75 + 147 x $.09829 = $19.20
F.A. = 147 x $.015 = $ 2.02

Gas = (1.04 + 5.53)MCF x $5.50 = $36.13

Total = $57.35

SUMMARY OF COSTS PER MONTH

A.) **SUMMER**

1.	Electric Heat & Electric A/C	$ 72.54
2.	Gas Hot Water & Electric A/C	$ 62.41

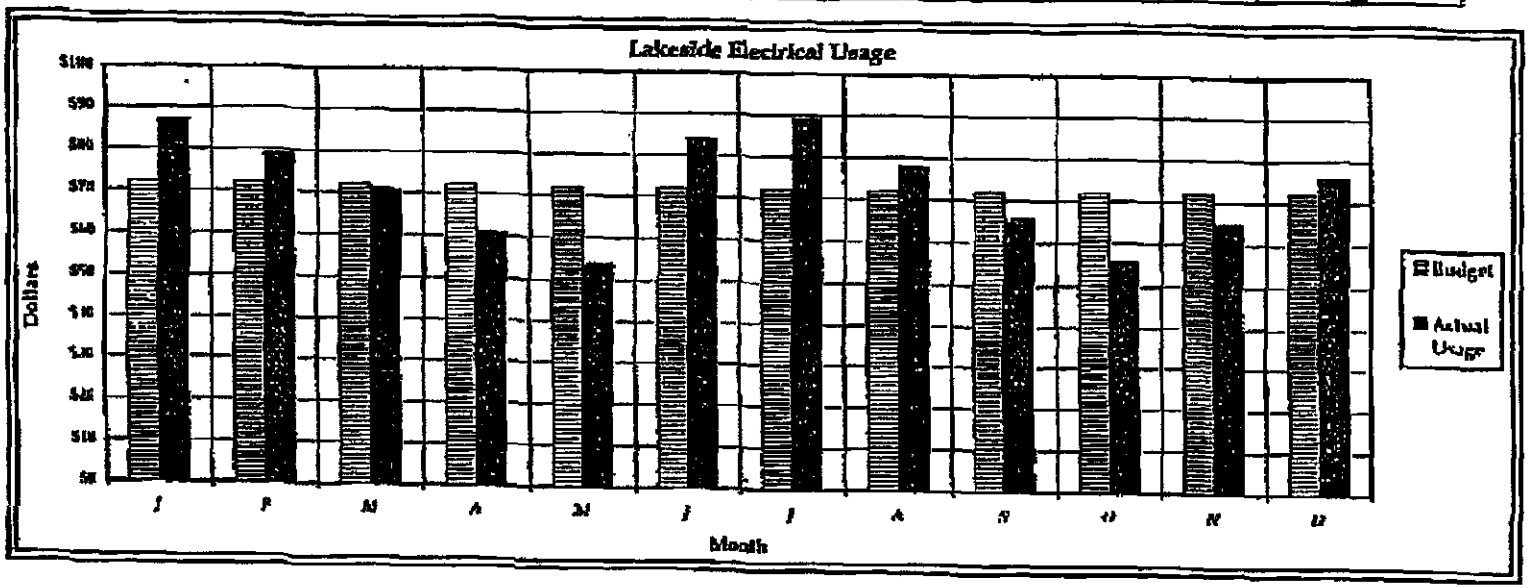
B.) **WINTER**

1.	Electric Heat & Electric A/C Using Heat Pump for Heat	$ 71.10
2.	Electric Heat & Electric A/C Using Resistance for Heat	$ 88.18
3.	Gas Heat & Electric A/C	$ 57.35

Lakeside Ltd Partnership

425 Lakeside Avenue, Cleveland, OH 44113

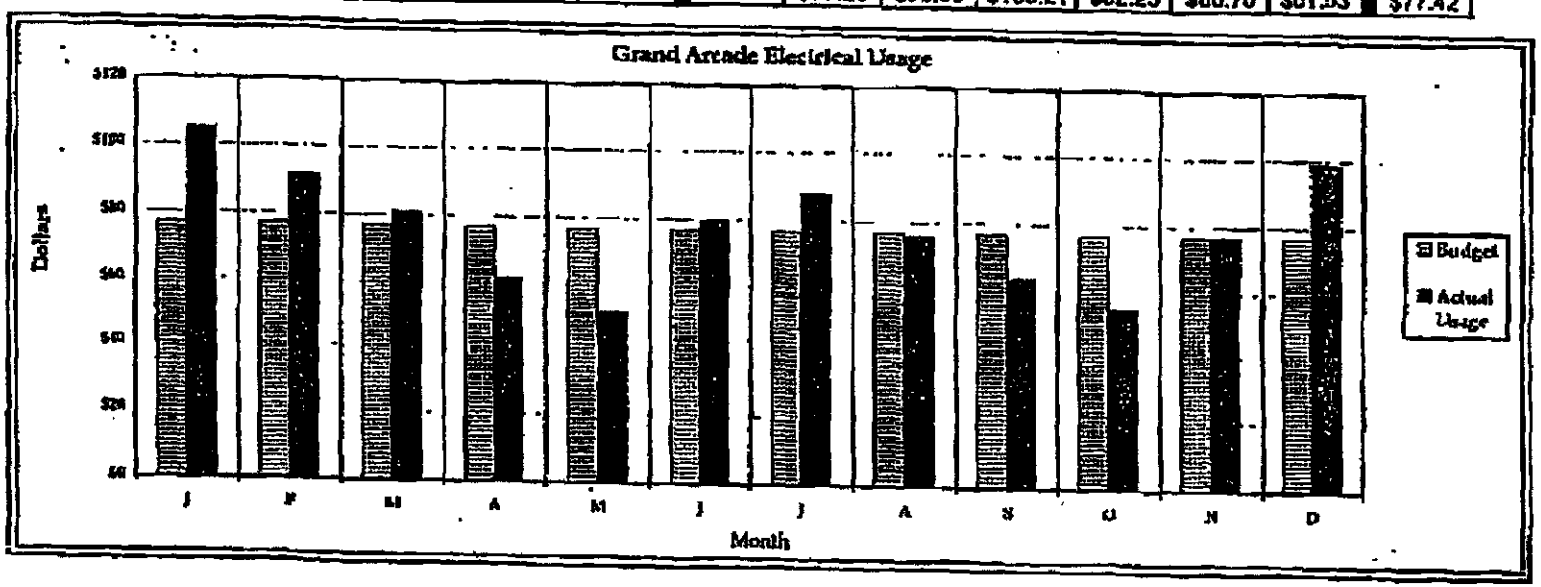
	Base Loads		Cooling Months			Heating Months								
	SUM [illegible]	SEP [illegible]	MAY [illegible]	JUNE [illegible]	JULY [illegible]	AUGUST [illegible]	OCT [illegible]	NOV [illegible]	DEC [illegible]	JAN [illegible]	FEB [illegible]	MAR [illegible]	APRIL [illegible]	SUM [illegible]	SUM [illegible]
302	$65.56	$48.57	$50.55	$76.62	$72.67	$49.18	$67.79	$67.15	$72.58	$68.46	$63.71	$44.12	$62.84	302
304	$53.09	$38.11	$41.76	$40.21	$45.21	$42.40	$54.32	$59.04	$75.41	$63.91	$51.68	$40.60	$51.16	304
305	$82.28	$65.79	$100.67	$97.24	$82.28	$69.07	$88.86	$72.55	$70.86	$73.29	$74.36	$65.57	$85.25	305
306	$67.29	$46.65	$70.28	$80.90	$77.15	$67.29	$51.80	$51.63	$75.52	$78.54	$69.30	$70.68	$73.11	306
408	$64.01	$40.36	$53.82	$68.83	$54.87	$41.12	$53.75	$63.99	$65.49	$57.58	$63.90	$50.99	$55.53	408
410	$39.39	$37.89	$37.20	$45.80	$31.63	$35.73	$41.12	$38.11	$48.37	$42.18	$41.19	$38.19	$44.17	410
411	$66.85	$55.53	$77.88	$104.42	$78.82	$65.08	$76.80	$89.73	$107.67	$94.86	$91.64	$69.62	$87.23	411
413	$59.48	$41.83	$59.14	$63.51	$51.44	$45.03	$48.13	$69.90	$70.64	$66.06	$60.62	$44.68	$56.72	413
414	$47.62	$36.08	$58.10	$54.97	$51.75	$40.37	$46.99	$52.37	$65.31	$55.54	$47.68	$42.49	$49.98	414
501	$76.94	$67.17	$63.70	$77.75	$70.67	$72.09	$86.64	$110.73	$152.49	$118.73	$113.76	$86.83	$91.46	501
502	$53.59	$46.57	$62.78	$52.57	$61.64	$44.57	$62.78	$52.57	$63.35	$64.32	$79.47	$73.14	$59.78	502
506	$66.08	$42.73	$58.10	$74.65	$64.03	$63.38	$65.07	$69.41	$86.62	$67.45	$63.94	$64.21	$68.65	506
508	$66.78	$56.54	$80.06	$98.91	$88.61	$63.42	$61.09	$64.77	$74.20	$69.10	$66.44	$60.05	$69.91	508
512	$71.53	$95.34	$110.88	$125.87	$134.93	$52.70	$80.84	$89.09	$110.35	$92.00	$74.59	$59.80	$91.54	512
513	$47.05	$37.99	$43.83	$51.21	$47.05	$32.68	$40.79	$58.48	$74.28	$70.39	$53.42	$37.66	$49.57	513
602	$98.29	$75.80	$146.07	$172.09	$130.35	$68.73	$86.66	$97.80	$113.75	$118.35	$100.54	$83.42	$107.67	602
606	$58.36	$44.81	$68.10	$96.49	$60.50	$54.59	$44.95	$48.33	$71.14	$68.13	$54.88	$56.87	$60.20	606
608	$84.72	$67.81	$99.12	$121.60	$107.34	$84.72	$64.29	$75.10	$94.22	$114.20	$91.72	$81.49	$89.88	608
613	$90.65	$63.98	$124.83	$142.74	$129.41	$87.73	$104.63	$151.25	$107.85	$87.59	$98.94	$83.98	$101.78	613
611	$75.75	$65.90	$100.46	$118.73	$110.88	$68.54	$85.59	$113.52	$157.32	$117.22	$99.25	$77.92	$99.43	611
Total $ p/month:	$1,325.29	$1,074.25	$1,516.24	$1,773.91	$1,551.33	$1,128.38	$1,294.09	$1,511.52	$1,736.42	$1,587.50	$1,428.53	$1,210.31	$1,428.23	
Avg $ p/month:	$66.26	$53.71	$84.24	$88.70	$77.57	$56.42	$64.70	$75.58	$86.82	$79.38	$71.48	$60.52	$72.11	



Grand Arcade Ltd. Partnership

408 St. Clair Avenue, Cleveland, OH 44113

	Base Loads		Cooling Months			Heating Months								
	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	
218	$60.35	$35.29	$74.03	$82.77	$70.49	$27.47	$49.75	$61.25	$69.48	$59.30	$44.44	$33.60	$57.36	218
217	$70.33	$41.02	$46.15	$56.05	$63.51	$37.37	$71.76	$85.70	$90.40	$81.79	$71.14	$47.79	$64.13	212
214	$60.96	$56.68	$67.00	$51.83	$86.41	$47.80	$73.05	$80.47	$83.34	$75.65	$62.52	$57.62	$67.85	214
216	$39.96	$40.85	$39.76	$42.65	$39.08	$50.82	$66.62	$76.42	$93.51	$79.58	$73.42	$54.00	$58.22	216
219	$61.50	$46.40	$52.47	$71.74	$86.11	$46.91	$48.70	$41.27	$45.92	$46.74	$47.88	$43.72	$51.61	219
224	$103.48	$76.48	$108.00	$114.42	$70.50	$102.62	$119.40	$211.11	$123.62	$125.58	$101.00	$76.48	$118.36	224
221	$56.16	$51.87	$62.96	$129.05	$133.59	$57.53	$114.61	$140.04	$103.83	$144.65	$150.96	$108.84	$104.57	221
225	$50.48	$83.84	$61.43	$89.74	$66.95	$72.30	$76.61	$117.11	$136.39	$119.87	$96.02	$74.90	$85.49	225
312	$64.44	$23.69	$74.45	$76.32	$78.61	$40.82	$53.66	$50.65	$80.84	$89.46	$74.29	$68.91	$64.65	312
313	$71.96	$61.52	$71.53	$77.15	$67.46	$52.53	$45.03	$62.24	$84.77	$65.38	$66.60	$62.01	$64.01	313
315	$55.07	$66.26	$61.95	$79.03	$70.07	$59.95	$79.36	$98.70	$117.11	$101.04	$82.21	$82.26	$82.91	315
319	$42.72	$46.91	$35.73	$61.85	$52.07	$48.61	$74.91	$84.90	$93.73	$85.24	$89.81	$46.46	$61.91	319
323	$64.85	$63.33	$72.98	$128.69	$95.28	$70.39	$95.82	$104.41	$139.10	$98.34	$81.90	$41.42	$88.12	323
412	$42.40	$46.60	$50.29	$60.60	$77.98	$50.57	$73.06	$88.90	$98.48	$81.32	$78.87	$47.14	$70.35	412
413	$57.76	$54.71	$85.99	$101.63	$58.33	$60.59	$84.15	$90.02	$107.34	$96.18	$82.39	$83.18	$78.35	413
414	$125.89	$75.52	$144.50	$172.09	$147.63	$59.73	$71.56	$90.00	$108.85	$98.41	$89.98	$88.45	$118.77	414
415	$81.30	$62.82	$147.00	$132.80	$81.30	$88.23	$104.96	$188.73	$272.66	$126.12	$90.89	$83.68	$123.90	415
416	$44.04	$20.87	$38.14	$54.04	$93.73	$35.02	$81.15	$81.15	$81.21	$82.53	$73.53	$54.49	$58.33	416
425	$47.92	$65.15	$99.53	$100.68	$85.41	$60.21	$96.96	$138.53	$105.93	$129.98	$114.79	$94.44	$94.96	425
426	$49.54	$44.61	$47.16	$59.04	$47.48	$36.37	$61.56	$70.12	$81.81	$68.32	$53.78	$41.09	$55.07	426
Total $ p/month:	$1,271.11	$1,044.33	$1,443.25	$1,743.87	$1,508.97	$1,095.64	$1,544.00	$1,973.73	$2,104.12	$1,845.06	$1,614.08	$1,230.62	$1,534.97	
Avg $ p/month:	$63.56	$52.22	$80.18	$87.19	$75.50	$54.78	$77.20	$98.69	$105.21	$92.25	$80.70	$61.53	$77.42	



TRANSACTION REPORT

MAR- 4-98 WED 15:46

SEND

#	DATE	S. T.	NAME	TIME	PGS	NOTE	DP
01	MAR- 4	15:41	14103473870	5' 48"	9	OK	

EXHIBIT D

DOWNTOWN CLEVELAND ALLIANCE
ANALYSIS OF ALL-ELECTRIC BUILDINGS

Downtown Residential Building Utility Systems

Warehouse District				Meter System	
Building	Units	Management	All Electric Rate	Master	Individual
425 Lakeside	57	Jacobs	yes		x
Bingham	340	Kennedy Wilson	yes[1]		x
Bradley	40	Bradley	no[5]		
Bridgeview	247	Landmark	yes		x
Cloak Factory	20		no[5]		
Crittenden Court	209	Owner	no		
Erie Building	19		no		
Grand Arcade	90	Condo Association	yes[6]		x
Hart Condominiums	4		no		
Hat Factory	33		no[5]		
Kirkham Place	6		no		
Marshall Place	41	Vintage	yes		x
National Terminal	252		yes		x
Perry Payne	93	Landmark	yes		x
Pinnacle	80		no		x
Water Street	100	Landmark	yes		x
Worthington Square	54	Jacobs	yes		x
Gateway				**Meter System**	
Building	**Units**	**Management**	**All Electric Rate**	**Master**	**Individual**
668 Euclid	236	K&D	yes[2]		
Commercial Building	35	MRN	yes[3]		x
Euclid Block	64	MRN	yes[3]		x
Frederick	37	MRN	yes[3]		x
Buckeye	36	MRN	yes[3]		x
Joshua Hall	4		no		
Lofts on Fourth	5		no		
Park Building	27	Howells/Condos	yes[4]		x
Pointe at Gateway	42	Schmeizer	yes		x
Prospect Place	25		no		
Sincere Building	12		no		
Statler Arms	295	Midwest	no		
Windsor Block	52	MRN	yes		x
WT Grant	73	Coral	yes		x
Playhouse Square				**Meter System**	
Building	**Units**	**Management**	**All Electric Rate**	**Master**	**Individual**
Avenue District	30		no		
Chesterfield	407	MPA	no[5]		
Huron Square	70	Playhouse Mag.	yes		x
Osborn	50	Playhouse Mag.	yes		x
Reserve Square	765	K&D	no[5]	x	

1. Building uses an electrically driven boiler central heating system. Approximately 7 new construction units on the roof of the building received all-electric rate. All other units did not receive electric rate before, but rates have gone up. Commercial units
2. Building went into service post 1/1/2007 and was not eligible
3. Units are all electric but are serviced by Cleveland Public Power
4. Electrically driven heat-pump system, building went into service post 1/1/2007 and was not eligible
5. Buildings went online prior to the all-electric rate being offered
6. Phase 1 completed prior to the rate being offered. Phase 2 received all-electric rate

EXHIBIT E

ELECTRIC BILLS

BRIDGEVIEW APARTMENTS
UNIT 230 (1427 SF)

BRIDGEVIEW APARTMENTS
SUITE 230 (1427 SF)

SUMMARY OF BILLS FROM ILLUMINATING COMPANY						
(Prepared April 5, 2010)						
Bridgeview Suite 230 (1427 Square Feet)						
Last day of Billing Period	Current Bill	Type of Reading	in Billing Period	Price Per kWh	Kilowatt Hours Used	Price per kWh (1)
2010.03.18	$167.86	Actual	33	5.40	1602	$0.105
2010.02.17	$275.25	Actual	29	5.16	2641	$0.104
2010.01.15	$236.22	Actual	30	5.09	2,246	$0.105
2009.12.16	$171.10	Actual	29	5.11	1,653	$0.104
2009.11.17	$115.95	Actual	32	5.41	1,086	$0.107
2009.10.16	$117.30	Actual	29	5.39	1,064	$0.110
2009.09.18	$169.35	Actual	31	6.23	1,450	$0.117
2009.08.17	$203.42	Actual	28	7.61	1,874	$0.109
2009.07.20	$192.09	Actual	32	7.59	1,931	$0.099
2009.06.18	$127.79	Actual	31	7.43	1,967	$0.065
2009.05.18	$95.47	Actual	28	1.60	2,003	$0.048
2009.04.20	$115.39	Actual	33	1.60	2,041	$0.057
2009.03.18	$138.45	Actual	28	1.00	2,076	$0.067
2009.02.18	$292.14	Actual	33	1.00	2,112	$0.138

(1) Price per kWh calculated by dividing current amount of bill by Kilowatt hours used.

NOTE: WE HAVE REQUESTED TWO YEARS OF BILLS AND WILL SEND WHEN WE RECEIVE FROM CEI.

the Illuminating Company
A FirstEnergy Company

January 18, 2010

[redacted]

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Dec 17 to Jan 15, 2010 for 30 days
Next Reading Date: On or about Feb 16, 2010
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Due
Your previous bill was	287.05	
Total payments/adjustments	-287.05	
Balance at billing on January 18, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption	231.94	
Late Payment Charges	4.28	
Total Current Charges	236.22	236.22
Total Due by Feb 01, 2010. Please pay this amount		$236.22

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 117010535 5.09 cents per kWh

10.1 pkwh

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

[redacted]

Amount Paid	[redacted]
Please Pay	$236.22
Due By	February 01, 2010

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000236220000236220

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/10/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickoco.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802898190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	115.77
Transition Charge	20.95
Cost Recovery Charges	6.50
Bypassable Generation and Transmission Related Component	114.40
Residential Distribution Credit	-29.68
	231.94
Late payment charge	4.28
Total Charges	$ 236.22 = 2.32

Detail Payment and Adjustment Information

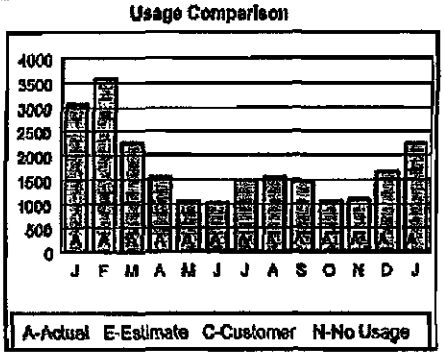
Date	Reference	Amount
Payments:		
01/12/10		-287.05
Total Payments		-287.05
Total Payments and Adjustments		-$287.05

Meter Reading Information

Residential Service	
Meter Number	16850761
Present KWH Reading (Actual)	78,792
Previous KWH Reading (Actual)	76,546
Kilowatt Hours Used	2,246 = 10.1

Usage Information

Usage Comparison



Historical Usage Information

Jan 09	3,057	Jul 09	1,471
Feb 09	3,577	Aug 09	1,555
Mar 09	2,257	Sep 09	1,450
Apr 09	1,554	Oct 09	1,064
May 09	1,059	Nov 09	1,086
Jun 09	1,021	Dec 09	1,653
		Jan 10	2,246

	Jan 09	Jan 10
Average Daily Use (KWH)	109	75
Average Daily Temperature	24	26
Days in Billing Period	28	30
Last 12 Months Use (KWH)		19,993
Average Monthly Use (KWH)		1,666

The Illuminating Company
A FirstEnergy Company

December 17, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Nov 18 to Dec 16, 2009 for 29 days
Next Reading Date: On or about Jan 18, 2010
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Due
Your previous bill was	115.95	
Total payments/adjustments	0.00	
Balance at billing on December 17, 2009	115.95	115.95
Current Basic Charges		
The Illuminating Company - Consumption	169.36	
Late Payment Charges	1.74	
Total Current Charges	171.10	171.10
TOTAL DUE BY DEC. 31, 2009 - PLEASE PAY THIS AMOUNT		$287.05

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

*** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. ***

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $147.75; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

Customer Service Information		
Bill issued by: The Illuminating Company PO Box 3638 Akron OH 44309-3638	Customer Service 24-Hour Emergency/Outage Reporting Payment Options	1-800-589-3101 1-888-544-4877 1-800-686-9901
	visit us on-line at www.firstenergycorp.com	

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1170100535 — 5.11 cents per kWh

Please see reverse side for additional information and payment options.

The Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$287.05
Due By	December 31, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000171100000287059

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Due Date - The date the bill must be paid by to avoid a late payment charge.
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Questions or Complaints

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Write: The Illuminating Company, 76 S. Main St., A-RFC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

*****************DISCONNECTION NOTICE*****************

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 116.95 is made by 12/31/2009. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-0001. You may also call this number for information about our medical certification program.

Please do not write any comments, questions or address changes on the front or the back of the payment remittance stub. We use an automated payment processing system, so any words written on this form will not be recorded or read. If you'd like to contact us, please call us using the toll-free number on page 2 of this bill, or visit our web site: firstenergycorp.com.

Best wishes for a joyous holiday season from all of us at The Illuminating Company.

Shopping for Your Electricity? The Illuminating Company Is Ready

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0902898190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	82.14
Transition Charge	14.83
Cost Recovery Charges	3.62
Bypassable Generation and Transmission Related Component	84.47
Residential Distribution Credit	-19.60
	169.36
Late payment charge	1.74
Total Charges	**$ 171.10**

Meter Reading Information

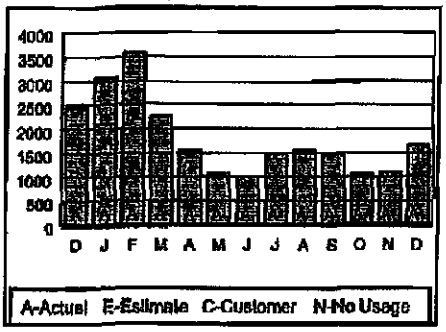
Residential Service

Meter Number	16850761
Present KWH Reading (Actual)	76,546
Previous KWH Reading (Actual)	74,893
Kilowatt Hours Used	1,653

Invoice Number: 90302031096

Usage Information

Usage Comparison



Historical Usage Information

Dec 08	2,451	Jun 09	1,021
Jan 09	3,057	Jul 09	1,471
Feb 09	3,577	Aug 09	1,555
Mar 09	2,257	Sep 09	1,450
Apr 09	1,554	Oct 09	1,064
May 09	1,059	Nov 09	1,088
		Dec 09	1,853

	Dec 08	Dec 09
Average Daily Use (KWH)	79	57
Average Daily Temperature	30	39
Days in Billing Period	31	29
Last 12 Months Use (KWH)		20,804
Average Monthly Use (KWH)		1,734

November 18, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Oct 17 to Nov 17, 2009 for 32 days
Next Reading Date: On or about Dec 17, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Due
Your previous bill was	286.65	
Total payments/adjustments	-286.65	
Balance at billing on November 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		115.95
Total Due by Dec 02, 2009 - Please pay this amount		$115.95

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

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Residential Service - 1170100535 5.41 cents per kWh

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$115.95
Due By	December 02, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000115950000115950

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (KWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

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Messages

The Public Utilities Commission of Ohio has approved changes to the Company's Net Energy Metering Rider. Customers with on-site generation fueled by solar, wind, biomass, landfill gas or hydropower, or use a micro turbine or a fuel cell may request net metering as described in this rider, Sheet No. 93 of our tariff. Customers adding generating equipment connected to their home or business wiring must comply with the technical specifications referred to in Sheet No. 95 of our tariff, Interconnection Service. Copies of both of these tariff documents are available from our website at www.FirstEnergyCorp.com and by calling 1-800-589-3101.

As part of our Ohio Renewable Energy Credits (REC) Program, we'll be entering into agreements with residential customers to purchase RECs generated from customers' approved renewable energy projects, such as solar and wind projects. For more information, check the inserts in next month's bill or visit firstenergycorp.com and search on "Ohio Residential REC."

Charges from Additional Companies on Your Utility Bill

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802898190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	61.85
Transition Charge	8.97
Cost Recovery Charges	2.32
Bypassable Generation and Transmission Related Component	58.77
Residential Distribution Credit	-9.96
Total Charges	**$ 115.95**

Total Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
11/04/09		-286.65	
Total Payments			-286.65
Total Payments and Adjustments			-$286.65

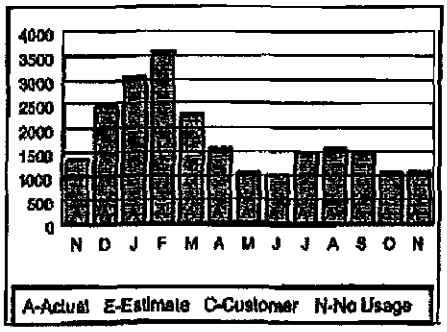
Meter Reading Information

Residential Service	
Meter Number	16850761
Present KWH Reading (Actual)	74,893
Previous KWH Reading (Actual)	73,807
Kilowatt Hours Used	1,086

Invoice Number: 90362002250

Usage Information

Usage Comparison



Historical Usage Information

Nov 08	1,346	May 09	1,059
Dec 08	2,461	Jun 09	1,021
Jan 09	3,057	Jul 09	1,471
Feb 09	3,577	Aug 09	1,555
Mar 09	2,257	Sep 09	1,450
Apr 09	1,554	Oct 09	1,064
		Nov 09	1,086

	Nov 08	Nov 09
Average Daily Use (KWH)	46	34
Average Daily Temperature	46	51
Days In Billing Period	29	32
Last 12 Months Use (KWH)		21,602
Average Monthly Use (KWH)		1,800

the Illuminating Company
A FirstEnergy Company

October 19, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Sep 18 to Oct 16, 2009 for 29 days
Next Reading Date: On or about Nov 17, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Amount Previously Billed		Amount Due
Your previous bill was	169.35	
Total payments/adjustments	0.00	
Balance at billing on October 19, 2009	169.35	169.35
Current Basic Charges		
The Illuminating Company - Consumption	114.76	
Late Payment Charges	2.54	
Total Current Charges	117.30	117.30
Please Pay By Nov 02, 2009 - Please Pay This Amount		$286.65

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

Contact Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-688-9901
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Price to Compare

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Residential Service - 1170100535 5.39 cents per kWh

Please Detach and Return Bottom Portion with Your Payment

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$286.65
Due By	November 02, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000117300000286658

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If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0502899190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	50.76
Transition Charge	8.75
Cost Recovery Charges	3.45
Bypassable Generation and Transmission Related Component	57.39
Residential Distribution Credit	-9.59
	114.76
Late payment charge	2.54
Total Charges	**$ 117.30**

Meter Reading Information

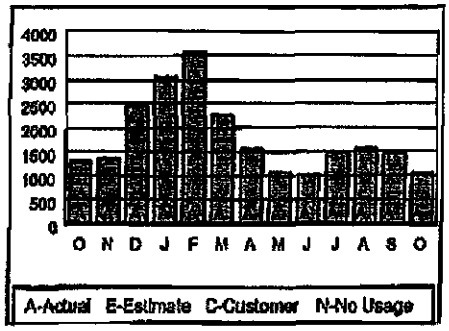
Residential Service

Meter Number	16850761
Present KWH Reading (Actual)	73,807
Previous KWH Reading (Actual)	72,743
Kilowatt Hours Used	1,064

Invoice Number: 90561947958

Usage Information

Usage Comparison



Historical Usage Information

Oct 08	1,291	Apr 09	1,554
Nov 08	1,346	May 09	1,059
Dec 08	2,451	Jun 09	1,021
Jan 09	3,057	Jul 09	1,471
Feb 09	3,577	Aug 09	1,555
Mar 09	2,257	Sep 09	1,450
		Oct 09	1,064

	Oct 08	Oct 09
Average Daily Use (KWH)	46	37
Average Daily Temperature	58	56
Days In Billing Period	28	29
Last 12 Months Use (KWH)		21,862
Average Monthly Use (KWH)		1,822

the Illuminating Company
A FirstEnergy Company

September 18, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Aug 18 to Sep 17, 2009 for 31 days
Next Reading Date: On or about Oct 16, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Due
Your previous bill was	203.42	
Total payments/adjustments	-203.42	
Balance at billing on September 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		169.35
TOTAL DUE BY OCT 02, 2009 - Please pay this amount		$169.35

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

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Residential Service - 1170180535 6.23 cents per kWh

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$169.35
Due By	October 02, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
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AKRON OH 44309-3638

041100298225300000000000000000000000169350000169351

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Message

Effective September 1, 2009, the Distribution Related Component will change due to the approval for accelerated recovery of deferred distribution costs. This accelerated recovery will benefit customers by shortening the deferral recovery period and by reducing the total carrying costs passed along to customers. This accelerated recovery charge will be in effect during the non-summer months through May 2011. However, because of the normal transition to lower non-summer rates, the average residential customer will experience a total bill decrease of about 4%.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802898199 1170100535 - Residential Service - CE-R9F

Customer Charge	4.00
Distribution Related Component	64.51
Transition Charge	12.73
Cost Recovery Charges	8.65
Bypassable Generation and Transmission Related Component	98.33
Residential Distribution Credit	-8.87
Total Charges	$ 169.35

Billing Payment and Adjustment Information

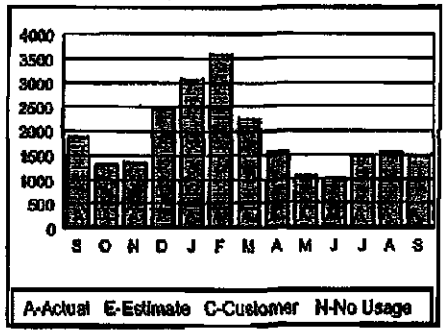
Date	Reference	Amount
Payments:		
09/02/09		-203.42
Total Payments		-203.42
Total Payments and Adjustments		-$203.42

Meter Reading Information

Residential Service	
Meter Number	16850761
Present KWH Reading (Actual)	72,743
Previous KWH Reading (Actual)	71,293
Kilowatt Hours Used	1,450

Usage Information

Usage Comparison



Historical Usage Information

Sep 08	1,850	Mar 09	2,267
Oct 08	1,291	Apr 09	1,554
Nov 08	1,346	May 09	1,059
Dec 08	2,451	Jun 09	1,021
Jan 09	3,057	Jul 09	1,471
Feb 09	3,577	Aug 09	1,555
		Sep 09	1,450

	Sep 08	Sep 09
Average Daily Use (KWH)	54	47
Average Daily Temperature	68	68
Days In Billing Period	34	31
Last 12 Months Use (KWH)		22,089
Average Monthly Use (KWH)		1,841

The Illuminating Company
A FirstEnergy Company

August 18, 2009

[redacted]

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Jul 21 to Aug 17, 2009 for 28 days
Next Reading Date: On or about Sep 17, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Paid
Your previous bill was	192.09	[redacted]
Total payments/adjustments	-192.09	
Balance at billing on August 18, 2009	0.00	[redacted]
Current Basic Charges		
The Illuminating Company - Consumption		[redacted]
Total Bill by Sep 01, 2009 - Please pay this amount		$203.42

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill Issued by: The Illuminating Company PO Box 3638 Akron OH 44309-3638	The Illuminating Company	Customer Service 24-Hour Emergency/Outage Reporting Payment Options	1-800-589-3101 1-888-544-4877 1-800-688-9801

visit us on-line at www.firstenergycorp.com

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1170100535 — 7.61 cents per kWh

The Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

[redacted]

Amount Paid	[redacted]
Please Pay	$203.42
Due By	September 01, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

041100298225300000000000000000000000203420000203423

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (KWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickoce.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-281-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Notice

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Information from the Illuminating Company Billing Charges

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802898190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	60.06
Transition Charge	13.82
Cost Recovery Charges	7.14
Bypassable Generation and Transmission Related Component	118.40
Total Charges	**$ 203.42**

Total Payment and Adjustment Activity

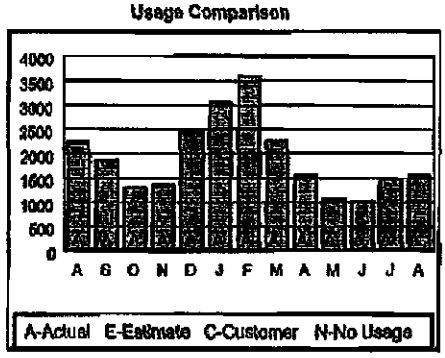
Date	Reference	Amount	
Payments:			
08/04/09		-192.09	
Total Payments			-192.09
Total Payments and Adjustments			-$192.09

Meter Reading Information

Residential Service	
Meter Number	16850761
Present KWH Reading (Actual)	71,293
Previous KWH Reading (Actual)	69,738
Kilowatt Hours Used	1,555

Usage Information

Usage Comparison



Historical Usage Information

Aug 08	2,243	Feb 09	3,577
Sep 08	1,850	Mar 09	2,257
Oct 08	1,291	Apr 09	1,554
Nov 08	1,346	May 09	1,069
Dec 08	2,451	Jun 09	1,021
Jan 09	3,057	Jul 09	1,471
		Aug 09	1,555

	Aug 08	Aug 09
Average Daily Use (KWH)	70	56
Average Daily Temperature	72	73
Days In Billing Period	32	28
Last 12 Months Use (KWH)		22,489
Average Monthly Use (KWH)		1,874

the Illuminating Company
A FirstEnergy Company

July 21, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Jun 19 to Jul 20, 2009 for 32 days
Next Reading Date: On or about Aug 18, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount
Your previous bill was	338.65	
Total payments/adjustments	-338.65	
Balance at billing on July 21, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		192.09
Total due by Aug 04, 2009. Please pay this amount		$192.09

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1170100535 7.59 cents per kWh

Detach here and return this portion with your payment

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$192.09
Due By	August 04, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

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Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your house or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (kW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pikeocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

Charges for the Billing Period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0902698190 1170100535 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	56.73
Transition Charge	12.95
Cost Recovery Charges	6.75
Bypassable Generation and Transmission Related Component	111.66
Total Charges	**$ 192.09**

Payment and Adjustment Information

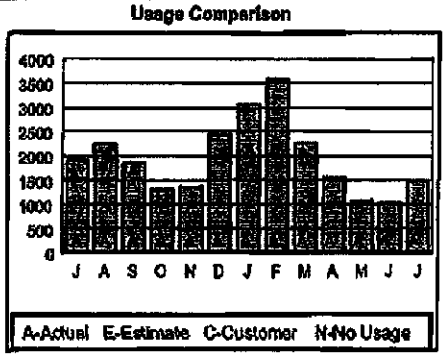
Date	Reference	Amount	
Payments:			
06/22/09		-338.65	
Total Payments			-338.65
Total Payments and Adjustments			-$338.65

Meter Reading Information

Residential Service	
Meter Number	16050761
Present KWH Reading (Actual)	69,738
Previous KWH Reading (Actual)	68,267
Kilowatt Hours Used	1,471

Usage Information

Usage Comparison



Historical Usage Information

Jul 08	1,895	Jan 09	3,057
Aug 08	2,243	Feb 09	3,577
Sep 08	1,860	Mar 09	2,267
Oct 08	1,291	Apr 09	1,554
Nov 08	1,346	May 09	1,059
Dec 08	2,451	Jun 09	1,021
		Jul 09	1,471

	Jul 08	Jul 09
Average Daily Use (KWH)	63	46
Average Daily Temperature	71	70
Days In Billing Period	30	32
Last 12 Months Use (KWH)		23,177
Average Monthly Use (KWH)		1,931

the Illuminating Company
A FirstEnergy Company

June 19, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: May 19 to Jun 18, 2009 for 31 days
Next Reading Date: On or about Jul 20, 2009
Bill Based On: Actual Meter Reading
eBill

Residential Service

Account Summary		Amount Due
Your previous bill was	210.86	
Total payments/adjustments	0.00	
Balance at billing on June 19, 2009	**210.86**	210.86
Current Basic Charges		
The Illuminating Company - Consumption	124.65	
Late Payment Charges	3.14	
Total Current Charges	**127.79**	127.79
Total Due by July 06, 2009 Especially Thank You		$338.65

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Competitive Market Information

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1170100535 7.43 cents per kWh

Tear Off Here and Return Bottom Portion with Your Payment

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$338.65
Due By	July 06, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000127790000338657

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
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Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
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Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 1 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

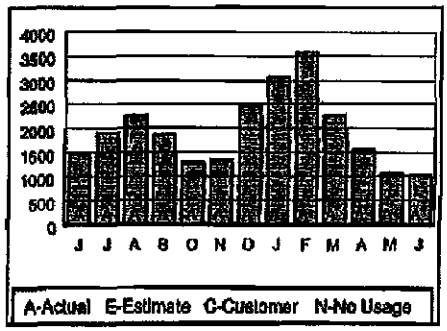
ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-281-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Invoice Number: 90421863748

USAGE INFORMATION

Usage Comparison



Historical Usage Information

Jun 08	1,451	Dec 08	2,451
Jul 08	1,895	Jan 09	3,057
Aug 08	2,243	Feb 09	3,577
Sep 08	1,850	Mar 09	2,257
Oct 08	1,291	Apr 09	1,554
Nov 08	1,346	May 09	1,059
		Jun 09	1,021

	Jun 08	Jun 09
Average Daily Use (KWH)	50	33
Average Daily Temperature	66	85
Days In Billing Period	29	31
Last 12 Months Use (KWH)		23,601
Average Monthly Use (KWH)		1,967

the Illuminating Company
A FirstEnergy Company

May 19, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Apr 21 to May 18, 2009 for 28 days
Next Reading Date: On or about Jun 18, 2009
Bill Based On: Actual Meter Reading
eBill

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	115.39	
Total payments/adjustments	0.00	
Balance at billing on May 19, 2009	115.39	115.39
Current Basic Charges		
The Illuminating Company - Consumption	93.74	
Late Payment Charges	1.73	
Total Current Charges	95.47	95.47
Total Due by 06/02/2009. Please pay this amount		$210.86

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

*** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. ***

Bill Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9931
visit us on-line at www.firstenergycorp.com

Price to Compare Notice

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1170100535 1.6 cents per kWh

Please detach and return the bottom portion with your payment.

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$210.86
Due By	June 02, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000095470000210861

Definitions

Actual Reading - A reading we take from your electric meter.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.
Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate electric supplier.
Generation-Related Component - Charges associated with the production of electricity.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - An alternative supplier's price for generation and transmission must be lower than your price to compare for you to save money with that supplier.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usages over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.
Transmission-Related Component - The amount the utility or supplier charges for operating and maintaining the electric transmission system.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TDD/TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickoce.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

the Illuminating Company
A FirstEnergy Company

April 21, 2009

[redacted]

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Mar 19 to Apr 20, 2009 for 33 days
Next Reading Date: On or about May 19, 2009
Bill Based On: Actual Meter Reading
eBill

Res Apt All Electric

ACCOUNT SUMMARY		AMOUNT DUE
Your previous bill was	138.45	
Total payments/adjustments	-138.45	
Balance at billing on April 21, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		115.39
TOTAL DUE by May 05, 2009 - Please pay this amount		$115.39

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638		Customer Service	1-800-589-3101
		24-Hour Emergency/Outage Reporting	1-888-544-4877
		Payment Options	1-800-686-9901
		visit us on-line at www.firstenergycorp.com	

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1170100535 — 1.6 cents per kWh

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

[redacted]

Amount Paid	[redacted]
Please Pay	$115.39
Due By	May 05, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411002982253000000000000000000000000115390000115397

Definitions

Actual Reading - A reading we take from your electric meter.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.
Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate electric supplier.
Generation-Related Component - Charges associated with the production of electricity.
Kilovolt Amperes (KVA) - Volts times amperes divided by 1000. Actual measured power used for circuit sizing.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - An alternative supplier's price for generation and transmission must be lower than your price to compare for you to save money with that supplier.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.
Transmission-Related Component - The amount the utility or supplier charges for operating and maintaining the electric transmission system.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-889-3101
(Monday - Friday, 7:30 a.m. - 7:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-288-3343
Your account number: 11 00 29 8225 3 0
Your premise number: 1170100535

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TDD/TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[illegible]

Spring's warm weather often produces thunderstorms, which can cause service interruption. Please stay away from downed power lines. If you see one, please call us.

[illegible]

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802890190 1170100535 - Res Apt All Electric - CE-RS36F / RS

Customer Charge	4.53
Distribution Related Component	38.79
Transition Charge	21.94
Generation Related Component	45.61
Transmission Related Component	4.52
Total Charges	**$ 115.39**

[illegible]

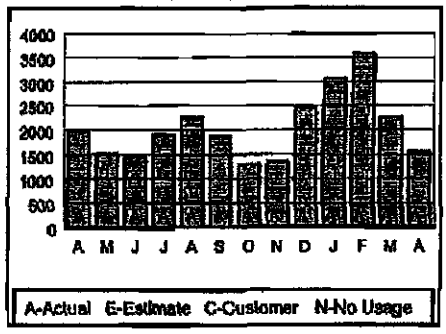
Date	Reference	Amount
Payments:		
04/10/09		-138.45
Total Payments		-138.45
Total Payments and Adjustments		-$138.45

[illegible]

Res Apt All Electric	
Meter Number	16850761
Present KWH Reading (Actual)	66,187
Previous KWH Reading (Actual)	64,633
Kilowatt Hours Used	1,554

[illegible]

Usage Comparison



Historical Usage Information

Apr 08	1,976	Oct 08	1,291
May 08	1,518	Nov 08	1,346
Jun 08	1,451	Dec 08	2,451
Jul 08	1,895	Jan 09	3,057
Aug 08	2,243	Feb 09	3,577
Sep 08	1,850	Mar 09	2,257
		Apr 09	1,554

	Apr 08	Apr 09
Average Daily Use (KWH)	68	47
Average Daily Temperature	44	43
Days In Billing Period	29	33
Last 12 Months Use (KWH)		24,490
Average Monthly Use (KWH)		2,041

the Illuminating Company
A FirstEnergy Company

March 19, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Feb 19 to Mar 18, 2009 for 28 days
Next Reading Date: On or about Apr 20, 2009
Bill Based On: Actual Meter Reading
eBill

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	518.39	
Total payments/adjustments	-518.39	
Balance at billing on March 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		138.45
TOTAL DUE BY 04/02/2009 PLEASE PAY THIS AMOUNT		138.45

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1170100535 1.0 cents per kWh

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$138.45
Due By	April 02, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

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Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information - and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802898190 1170100535 - Res Apt All Electric - CE-RS30F

Customer Charge	4.63
Distribution Related Component	44.36
Transition Charge	28.10
Generation Related Component	55.66
Transmission Related Component	5.91
Total Charges	**$ 138.45**

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
03/09/09		-516.39
Total Payments		-516.39
Total Payments and Adjustments		-$516.39

Meter Reading Information

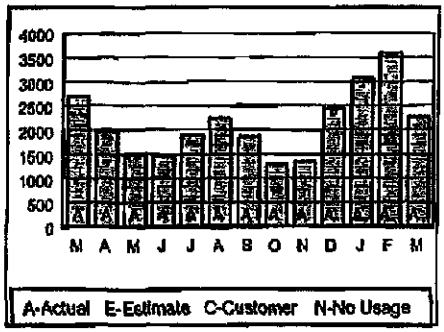
Res Apt All Electric

Meter Number	16850761
Present KWH Reading (Actual)	64,633
Previous KWH Reading (Actual)	62,376
Kilowatt Hours Used	2,257

1637

Usage Information

Usage Comparison



Historical Usage Information

Mar 08	2,695	Sep 08	1,850
Apr 08	1,975	Oct 08	1,291
May 08	1,518	Nov 08	1,346
Jun 08	1,451	Dec 08	2,461
Jul 08	1,895	Jan 09	3,057
Aug 08	2,243	Feb 09	3,577
		Mar 09	2,257

	Mar 08	Mar 09
Average Daily Use (KWH)	90	81
Average Daily Temperature	30	34
Days in Billing Period	30	28
Last 12 Months Use (KWH)		24,911
Average Monthly Use (KWH)		2,076

February 19, 2009

Bill for:
1300 W 9TH ST APT 230
CLEVELAND OH 44113

Billing Period: Jan 17 to Feb 18, 2009 for 33 days
Next Reading Date: On or about Mar 19, 2009
Bill Based On: Actual Meter Reading
eBill

Res Apt All Electric

Account Summary	Amount
Your previous bill was	226.25
Total payments/adjustments	0.00
Balance at billing on February 19, 2009	226.25
Current Basic Charges	
The Illuminating Company - Consumption	288.75
Late Payment Charges	3.39
Total Current Charges	292.14
Total Due By Mar 05, 2009 - Please pay this amount	$518.39

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

*** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. ***

Special Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-688-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Information

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1170100535 — 1.0 cents per kWh

Detach here for additional information that will appear on your next bill

Return this part with a check or money order
Payable to The Illuminating Company

Amount Paid	
Please Pay	$518.39
Due By	March 05, 2009

1300 W 9TH ST
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

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Definitions

Actual Reading - A reading we take from your electric meter.
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Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate electric supplier.
Generation-Related Component - Charges associated with the production of electricity.
Kilovolt Amperes (KVA) - Volts times amperes divided by 1000. Actual measured power used for circuit sizing.
Kilowatt (KW) - 1,000 watts of electricity.
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Important Information

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(Monday - Friday, 7:30 a.m. - 7:00 p.m.)
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You may be asked to provide:
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Your account number: 11 00 29 8225 3 0
Your premise number: 1170180535

For Your Protection

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Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-281-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

**********DISCONNECTION NOTICE**********

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 226.25 is made by 03/05/2009. If service is disconnected, you will be required to pay a reconnection fee of $8.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-688-8801. You may also call this number for information about our medical certification program.

This month's bill reflects the Public Utilities Commision of Ohio's recent ruling authorizing a charge for increased purchased power expense.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0802598190 1170100535 - Res Apt All Electric - CE-RS30F

Customer Charge	4.53
Distribution Related Component	96.54
Transition Charge	78.36
Generation Related Component	99.82
Transmission Related Component	12.50
	289.75
Late payment charge	3.39
Total Charges	**$ 292.14**

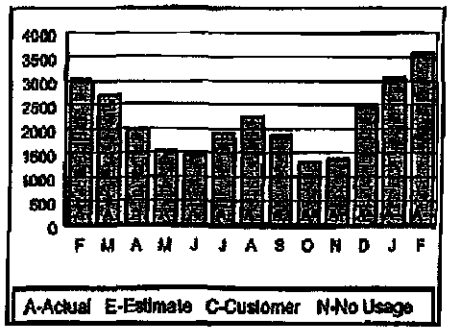
Meter Reading Information

Res Apt All Electric	
Meter Number	16850761
Present KWH Reading (Actual)	62,376
Previous KWH Reading (Actual)	58,799
Kilowatt Hours Used	3,577

Invoice Number: 90571739392

Billing Information

Usage Comparison



Historical Usage Information

Feb 08	3,033	Aug 08	2,243
Mar 08	2,695	Sep 08	1,860
Apr 08	1,976	Oct 08	1,291
May 08	1,518	Nov 08	1,348
Jun 08	1,451	Dec 08	2,451
Jul 08	1,895	Jan 09	3,057
		Feb 09	3,577

	Feb 08	Feb 09
Average Daily Use (KWH)	105	108
Average Daily Temperature	28	26
Days in Billing Period	29	33
Last 12 Months Use (KWH)		25,349
Average Monthly Use (KWH)		2,112

EXHIBIT F

ELECTRIC BILLS

BRIDGEVIEW APARTMENTS
UNIT 705 (1237 SF)

BRIDGEVIEW APARTMENTS
UNIT 705
(1237 SQUARE FEET)

SUMMARY OF BILLS FROM ILLUMINATING COMPANY
(Prepared April 5, 2010)

Bridgeview Suite 705 (1237 Square Feet)

Last day of Billing Period	Current Bill	Type of Reading	Number of Days in Billing Period	Price Per kWh	Kilowatt Hours Used	Price per kWh (1)
2010.03.18	$138.78	Actual	29	5.54	1300	0.107
2010.02.17	$312.85	Actual	33	5.12	2979	0.105
2010.01.15	$335.31	Actual	30	4.96	3,287	0.102
2009.12.16	$229.27	Actual	29	5.1	2,271	0.101
2009.11.17	$173.97	Actual	32	5.28	1,690	0.103
2009.10.16	$129.66	Actual	29	6.2	1,221	0.106
2009.09.18	$52.53	Actual	31	6.95	418	0.126
2009.08.17	$65.42	Actual	28	7.42	508	0.129
2009.07.20	$127.58	Actual	32	6.92	985	0.130
2009.06.18	$49.72	Actual	31	1.60	228	0.218
2009.05.18	$60.86	Actual	28	1.60	548	0.111
2009.04.20	$105.73	Actual	33	1.00	1,349	0.078
2009.03.18	$135.85	Actual	28	1.00	2,201	0.062
2009.02.18	$174.18	Actual	33	1.00	2,583	0.067
2009.01.16	$112.35	Actual	28	1.00	1,722	0.065
2008.12.19	$111.00	Actual	31	1.00	1,723	0.064

(1) Price per kWh calculated by dividing current amount of bill by Kilowatt hours used.

the Illuminating Company
A FirstEnergy Company

March 19, 2010

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Feb 18 to Mar 18, 2010 for 29 days
Next Reading Date: On or about Apr 16, 2010
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	258.03	
Total payments/adjustments	0.00	
Balance at billing on March 19, 2010	258.03	258.03
Current Basic Charges		
The Illuminating Company - Consumption		138.78
Total Due by Apr 02, 2010 - Please pay this amount		**$396.81**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov. Your price to compare includes a credit of 1.90 cents for every kwh over 500 during the non-summer periods.

Residential Service - 1720100512 **5.54 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Account Number: 110022260258

Amount Paid	
Please Pay	$396.81
Due By	April 02, 2010

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

**********AUTO**5-DIGIT 44145
00027363 01 AV 0.332
OTIS ASSOCIATES
2001 CROCKER RD STE 420
WESTLAKE OH
44145-6967

041100222602580000000000000000000000013878000039681 0

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all billing period usage during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-781-8510
Your account number: 11 00 22 2602 5 8
Your premise number: 1720100512

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

******* REMINDER NOTICE *******

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

In response to the Public Utilities Commission of Ohio's March 3, 2010 order, effective March 17, 2010, qualifying residential customers will receive an additional 4.2 cent/kilowatt-hour (kWh) credit on all usage during the non-summer billing periods (Sept. - May), which is in addition to the existing 1.9 cent/kWh credit for all usage over 500 kWh each billing period during the non-summer billing periods. The new Residential Generation Credit will appear as a separate line item on your bill and is designed to provide bill impacts commensurate with rates that were in effect in December 2008. The utility will continue to provide this new credit even if you switch to an alternative generation supplier. The credit does not affect your Price to Compare. If you recently received a higher-than-expected bill and would like to make installment payments, please call us at 1-800-720-3600 to discuss available payment options.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	64.27
Transition Charge	11.18
Cost Recovery Charges	4.75
Bypassable Generation and Transmission Related Component	71.96
Residential Distribution Credit	-13.60
Residential Generation Credit	-3.78
Total Charges	**$ 138.78**

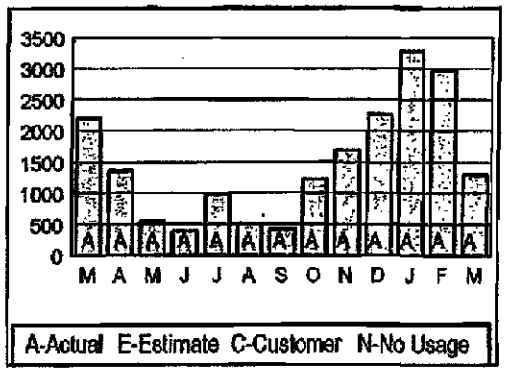
Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	26,169
Previous KWH Reading (Actual)	24,869
Kilowatt Hours Used	1,300

Usage Information

Usage Comparison



Historical Usage Information

Mar 09	2,201	Sep 09	418
Apr 09	1,349	Oct 09	1,221
May 09	548	Nov 09	1,690
Jun 09	391	Dec 09	2,271
Jul 09	985	Jan 10	3,287
Aug 09	508	Feb 10	2,979
		Mar 10	1,300

	Mar 09	Mar 10
Average Daily Use (KWH)	79	45
Average Daily Temperature	34	37
Days in Billing Period	28	29
Last 12 Months Use (KWH)		16,947
Average Monthly Use (KWH)		1,412

the Illuminating Company
A FirstEnergy Company

February 18, 2010

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Jan 16 to Feb 17, 2010 for 33 days
Next Reading Date: On or about Mar 17, 2010
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	509.76	
Total payments/adjustments	-564.58	
Balance at billing on February 18, 2010	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption	308.64	
Late Payment Charges	4.21	
Total Current Charges	312.85	312.85
Total Due by Mar 04, 2010 - Please pay this amount		$258.03

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 5.12 cents per kWh

See other pages for additional information and telephone numbers

Definitions

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Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
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Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

The Transmission and Ancillary Service Charge, which recovers transmission costs related to mandates from the Federal Energy Regulatory Commission, has changed effective January 1, 2010. As a result, the amount of a standard residential customer's bill (using 750 kWh/month) will DECREASE by approximately 1.4% or $1.37 per month.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	154.71
Transition Charge	28.53
Cost Recovery Charges	10.90
Bypassable Generation and Transmission Related Component	152.64
Residential Distribution Credit	-42.14
	308.64
Late payment charge	4.21
Total Charges	**$ 312.85**

Detail Payment and Adjustment Information

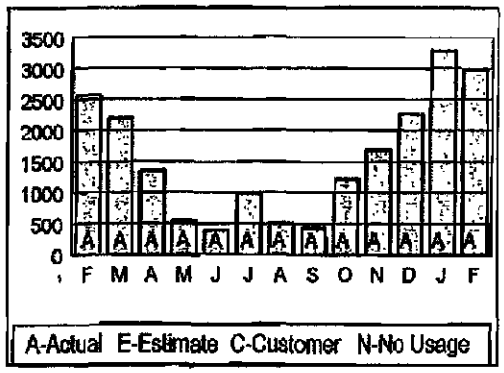
Date	Reference	Amount	
Payments:			
01/22/10		-229.27	
02/16/10		-335.31	
Total Payments			-564.58
Total Payments and Adjustments			-$564.58

Meter Reading Information

Residential Service	
Meter Number	2821123
Present KWH Reading (Actual)	24,869
Previous KWH Reading (Actual)	21,890
Kilowatt Hours Used	2,979

Usage Information

Usage Comparison



Historical Usage Information

Feb 09	2,583	Aug 09	508
Mar 09	2,201	Sep 09	418
Apr 09	1,349	Oct 09	1,221
May 09	548	Nov 09	1,690
Jun 09	391	Dec 09	2,271
Jul 09	985	Jan 10	3,287
		Feb 10	2,979

	Feb 09	Feb 10
Average Daily Use (KWH)	78	90
Average Daily Temperature	25	28
Days In Billing Period	33	33
Last 12 Months Use (KWH)		17,848
Average Monthly Use (KWH)		1,487

The Illuminating Company
A FirstEnergy Company

January 18, 2010

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Dec 17 to Jan 15, 2010 for 30 days
Next Reading Date: On or about Feb 16, 2010
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	348.42	
Total payments/adjustments	-173.97	
Balance at billing on January 18, 2010	**174.45**	**174.45**
Current Basic Charges		
The Illuminating Company - Consumption	332.69	
Late Payment Charges	2.62	
Total Current Charges	**335.31**	**335.31**
Total Due by Feb 01, 2010. Please pay this amount		**$509.76**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

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Residential Service - 1720100512 **4.96 cents per kWh**

See other pages for additional information and telephone numbers

Definitions

Actual Reading - A reading we take from your electric meter.
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Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

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Your premise number: 1720100512

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Messages

**********DISCONNECTION NOTICE**********

Your electric bill payment is past due. Your service may be disconnected unless payment of $ 174.45 is made by 02/01/2010. If service is disconnected, you will be required to pay a reconnection fee of $35.00 and may be required to pay a security deposit to have power restored. You may be eligible for the Percentage of Income Payment Plan or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-9901. You may also call this number for information about our medical certification program.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	171.83
Transition Charge	31.71
Cost Recovery Charges	9.51
Bypassable Generation and Transmission Related Component	163.02
Residential Distribution Credit	-47.38
	332.69
Late payment charge	2.62
Total Charges	**$ 335.31**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
12/17/09		-173.97	
Total Payments			-173.97
Total Payments and Adjustments			-$173.97

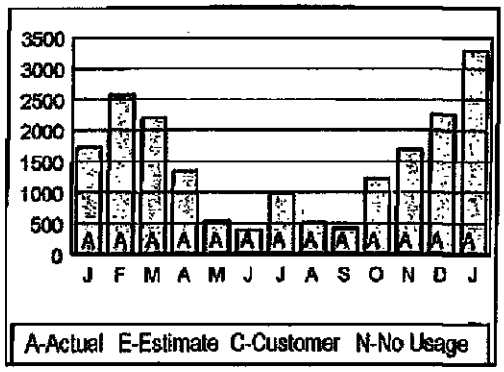
Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	21,890
Previous KWH Reading (Actual)	18,603
Kilowatt Hours Used	3,287

Usage Information

Usage Comparison



Historical Usage Information

Jan 09	1,722	Jul 09	985
Feb 09	2,583	Aug 09	508
Mar 09	2,201	Sep 09	418
Apr 09	1,349	Oct 09	1,221
May 09	548	Nov 09	1,690
Jun 09	391	Dec 09	2,271
		Jan 10	3,287

	Jan 09	Jan 10
Average Daily Use (KWH)	62	110
Average Daily Temperature	24	26
Days in Billing Period	28	30
Last 12 Months Use (KWH)		17,452
Average Monthly Use (KWH)		1,454

the Illuminating Company
A FirstEnergy Company

December 17, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Nov 18 to Dec 16, 2009 for 29 days
Next Reading Date: On or about Jan 18, 2010
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	248.81	
Total payments/adjustments	-129.66	
Balance at billing on December 17, 2009	**119.15**	119.15
Current Basic Charges		
The Illuminating Company - Consumption	227.48	
Late Payment Charges	1.79	
Total Current Charges	**229.27**	229.27
Total Due by Dec 31, 2009 - Please pay this amount		$348.42

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $112.19; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

General Information

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Residential Service - 1720100512 **4.95 cents per kWh**

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Messages

******* REMINDER NOTICE *******

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Please do not write any comments, questions or address changes on the front or the back of the payment remittance stub. We use an automated payment processing system, so any words written on this form will not be recorded or read. If you'd like to contact us, please call us using the toll-free number on page 2 of this bill, or visit our web site: firstenergycorp.com.

Best wishes for a joyous holiday season from all of us at The Illuminating Company.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	115.01
Transition Charge	21.22
Cost Recovery Charges	4.85
Bypassable Generation and Transmission Related Component	112.51
Residential Distribution Credit	-30.11
	227.48
Late payment charge	1.79
Total Charges	**$ 229.27**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
11/24/09		-129.66	
Total Payments			-129.66
Total Payments and Adjustments			-$129.66

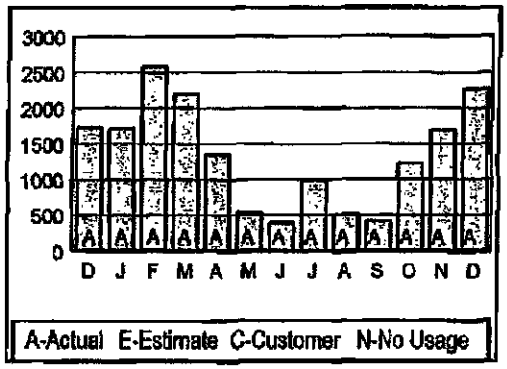
Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	18,603
Previous KWH Reading (Actual)	16,332
Kilowatt Hours Used	2,271

Usage Information

Usage Comparison



Historical Usage Information

Dec 08	1,723	Jun 09	391
Jan 09	1,722	Jul 09	985
Feb 09	2,583	Aug 09	508
Mar 09	2,201	Sep 09	418
Apr 09	1,349	Oct 09	1,221
May 09	548	Nov 09	1,690
		Dec 09	2,271

	Dec 08	Dec 09
Average Daily Use (KWH)	56	78
Average Daily Temperature	30	39
Days In Billing Period	31	29
Last 12 Months Use (KWH)		15,887
Average Monthly Use (KWH)		1,324

the Illuminating Company
A FirstEnergy Company

November 18, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Oct 17 to Nov 17, 2009 for 32 days
Next Reading Date: On or about Dec 17, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	74.84	
Total payments/adjustments	0.00	
Balance at billing on November 18, 2009	74.84	74.84
Current Basic Charges		
The Illuminating Company - Consumption	172.85	
Late Payment Charges	1.12	
Total Current Charges	173.97	173.97
Total Due by Dec 02, 2009. Please pay this amount		248.81

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 5.10 cents per kWh

See other pages for additional information and telephone numbers

Messages

******* REMINDER NOTICE *******

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

The Public Utilities Commission of Ohio has approved changes to the Company's Net Energy Metering Rider. Customers with on-site generation fueled by solar, wind, biomass, landfill gas or hydropower, or use a micro turbine or a fuel cell may request net metering as described in this rider, Sheet No. 93 of our tariff. Customers adding generating equipment connected to their home or business wiring must comply with the technical specifications referred to in Sheet No. 95 of our tariff, Interconnection Service. Copies of both of these tariff documents are available from our website at www.FirstEnergyCorp.com and by calling 1-800-589-3101.

As part of our Ohio Renewable Energy Credits (REC) Program, we'll be entering into agreements with residential customers to purchase RECs generated from customers' approved renewable energy projects, such as solar and wind projects. For more information, check the inserts in next month's bill or visit firstenergycorp.com and search on "Ohio Residential REC."

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0900889828 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	84.11
Transition Charge	15.21
Cost Recovery Charges	3.61
Bypassable Generation and Transmission Related Component	86.15
Residential Distribution Credit	-20.23
	172.85
Late payment charge	1.12
Total Charges	**$ 173.97**

Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	16,332
Previous KWH Reading (Actual)	14,642
Kilowatt Hours Used	1,690

the Illuminating Company
A FirstEnergy Company

October 19, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Sep 18 to Oct 16, 2009 for 29 days
Next Reading Date: On or about Nov 17, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	-2.29	
Total payments/adjustments	-52.53	
Balance at billing on October 19, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		128.63
Total Due by Nov 02, 2009 - Please pay this amount		$74.81

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-8901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 **5.28 cents per kWh**

DISCLOSED

See reverse side for additional information and telephone numbers

Messages

Time to clean off your desk? Go paperless with eBill Electronic Billing and enjoy the convenience of viewing your monthly electric bill online. Don't worry, we will send you an email reminder when your bill is ready. Visit www.firstenergycorp.com (http://www.firstenergycorp.com) to learn more.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889828 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	59.14
Transition Charge	10.37
Cost Recovery Charges	3.95
Bypassable Generation and Transmission Related Component	64.46
Residential Distribution Credit	-12.26
Total Charges	**$ 129.66**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
10/16/09		-52.53	
Total Payments			-52.53
Total Payments and Adjustments			-$52.53

Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	14,642
Previous KWH Reading (Actual)	13,421
Kilowatt Hours Used	1,221

the Illuminating Company
A FirstEnergy Company

September 18, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Aug 18 to Sep 17, 2009 for 31 days
Next Reading Date: On or about Oct 16, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount
Your previous bill was	10.60	
Total payments/adjustments	-65.42	
Balance at billing on September 18, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption	52.37	
Late Payment Charges	0.16	
Total Current Charges	52.53	52.53
You have a credit balance of		-2.29

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 6.62 cents per kWh

See other side for additional information and telephone numbers

Messages

Looking for improved security? Replacing paper bills and statements with electronic versions allows you to reduce the flow of personal information from unsecured mailboxes, where it can be a target for theft. Visit www.firstenergycorp.com to learn more.

Effective September 1, 2009, the Distribution Related Component will change due to the approval for accelerated recovery of deferred distribution costs. This accelerated recovery will benefit customers by shortening the deferral recovery period and by reducing the total carrying costs passed along to customers. This accelerated recovery charge will be in effect during the non-summer months through May 2011. However, because of the normal transition to lower non-summer rates, the average residential customer will experience a total bill decrease of about 4%.

Charges from The Illuminating Company this Billing Period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0808869628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	16.71
Transition Charge	2.07
Cost Recovery Charges	1.92
Bypassable Generation and Transmission Related Component	27.67
	52.37
Late payment charge	0.16
Total Charges	**$ 52.53**

Payments and Other Information

Date	Reference	Amount	
Payments:			
09/14/09		-65.42	
Total Payments			-65.42
Total Payments and Adjustments			-$65.42

Meter Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	13,421
Previous KWH Reading (Actual)	13,003
Kilowatt Hours Used	418

the Illuminating Company
A FirstEnergy Company

August 18, 2009

Account Number: 11 00 22 2802 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Jul 21 to Aug 17, 2009 for 28 days
Next Reading Date: On or about Sep 17, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	72.76	
Total payments/adjustments	-127.58	
Balance at billing on August 18, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption	64.33	
Late Payment Charges	1.09	
Total Current Charges	65.42	65.42
Total Due by Sep 01, 2009 - Please pay this amount		$10.60

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. *For you to save, a supplier's price must be lower.* To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 6.95 cents per kWh

POSTED

See other pages for additional information and telephone numbers

Messages

Green Your Routine - Help save trees and protect the environment by eliminating paper bills. At the same time you enjoy the benefits of reduced clutter, convenience, and improved security. Visit www.firstenergycorp.com to learn more.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	19.69
Transition Charge	3.00
Cost Recovery Charges	2.33
Bypassable Generation and Transmission Related Component	35.31
	64.33
Late payment charge	1.09
Total Charges	**$ 65.42**

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
08/17/09		-127.58
Total Payments		-127.58
Total Payments and Adjustments		-$127.58

Meter Reading Information

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	13,003
Previous KWH Reading (Actual)	12,495
Kilowatt Hours Used	508

July 21, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Jun 19 to Jul 20, 2009 for 32 days
Next Reading Date: On or about Aug 18, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	-5.10	
Total payments/adjustments	-49.72	
Balance at billing on July 21, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		127.58
Total Due by Aug 04, 2009 Please pay this amount		$72.76

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 7.42 cents per kWh

See other pages for additional information and telephone numbers

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RSF

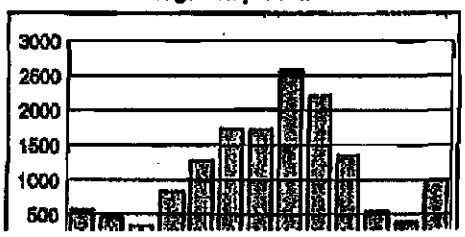
Customer Charge	4.00
Distribution Related Component	38.00
Transition Charge	7.93
Cost Recovery Charges	4.52
Bypassable Generation and Transmission Related Component	73.13
Total Charges	**$ 127.58**

Date	Reference	Amount
Payments:		
07/16/09		-49.72
Total Payments		-49.72
Total Payments and Adjustments		-$49.72

Residential Service

Meter Number	2821123
Present KWH Reading (Actual)	12,495
Previous KWH Reading (Actual)	11,510
Kilowatt Hours Used	985

Usage Comparison



Historical Usage Information

Jul 08	571	Jan 09	1,722
Aug 08	465	Feb 09	2,583
Sep 08	336	Mar 09	2,201
Oct 08	829	Apr 09	1,349
Nov 08	1,273	May 09	548
Dec 08	1,723	Jun 09	391

The Illuminating Company
A FirstEnergy Company

June 19, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: May 19 to Jun 18, 2009 for 31 days
Next Reading Date: On or about Jul 20, 2009
Bill Based On: Actual Meter Reading

Residential Service

Account Summary		Amount Due
Your previous bill was	6.04	
Total payments/adjustments	-60.86	
Balance at billing on June 19, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption	49.63	
Late Payment Charges	0.09	
Total Current Charges	49.72	49.72
You have a credit balance of		$5.10

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1720100512 **6.92 cents per kWh**

Posted

See other pages for additional information and telephone numbers

Messages

Looking for a safe and secure way to access and pay your bill online? Sign up for eBill Electronic Billing. For more information on this and our payment options, visit www.firstenergycorp.com

Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to $10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Residential Service - CE-RS30F / RS

Customer Charge	4.00
Distribution Related Component	15.04
Transition Charge	5.81
Cost Recovery Charges	1.91
Bypassable Generation and Transmission Related Component	22.87
	49.63
Late payment charge	0.09
Total Charges	$ 49.72

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
06/15/09		-60.86
Total Payments		-60.86
Total Payments and Adjustments		-$60.86

Meter Reading Information

Residential Service

Meter Number	2821123	Meter Number	2821123
Present KWH Reading (Estimate)	11,282	Present KWH Reading (Actual)	11,510
Previous KWH Reading (Actual)	11,119	Previous KWH Reading (Estimate)	11,282
Kilowatt Hours Used	163	Kilowatt Hours Used	228

The Illuminating Company
A FirstEnergy Company

May 19, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Apr 21 to May 18, 2009 for 28 days
Next Reading Date: On or about Jun 18, 2009
Bill Based On: Actual Meter Reading

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	186.76	
Total payments/adjustments	-241.58	
Balance at billing on May 19, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		60.86
Total Due by Jun 02, 2009. Please pay this amount		6.04

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 1.6 cents per kWh

Otis

See other pages for additional information and telephone numbers

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel. To have your service reconnected, please call us to make the necessary arrangements.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Time to clean off your desk? Go paperless with eBill Electronic Billing and enjoy the convenience of viewing your monthly electric bill online. Plus, we will send you an e-mail reminder when your bill is ready. Visit firstenergycorp.com to learn more.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800869628 1720100512 - Res Apt All Electric - CE-RS30F / RS

Customer Charge	4.19
Distribution Related Component	21.05
Transition Charge	12.26
Generation Related Component	20.64
Transmission Related Component	3.25
Residential Distribution Credit	-0.54
Total Charges	**$ 60.86**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
04/24/09		-135.85	
05/08/09		-105.73	
Total Payments			-241.58
Total Payments and Adjustments			-$241.58

Meter Reading Information

Res Apt All Electric	
Meter Number	2821123
Present KWH Reading (Actual)	11,119
Previous KWH Reading (Actual)	10,571
Kilowatt Hours Used	548

The Illuminating Company
A FirstEnergy Company

April 21, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Mar 19 to Apr 20, 2009 for 33 days
Next Reading Date: On or about May 19, 2009
Bill Based On: Actual Meter Reading

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	81.03	
Total payments/adjustments	0.00	
Balance at billing on April 21, 2009	81.03	81.03
Current Basic Charges		
The Illuminating Company - Consumption	104.51	
Late Payment Charges	1.22	
Total Current Charges	105.73	105.73
Total Due by May 05, 2009 - Please pay this amount		$186.76

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 1.6 cents per kWh

POSTED

See Other Side for additional information and telephone numbers

Messages

******* REMINDER NOTICE *******

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

Spring's warm weather often produces thunderstorms, which can cause service interruption. Please stay away from downed power lines. If you see one, please call us.

GO FROM GETTING A STATEMENT TO MAKING ONE. Help the environment and get paperless statements. Visit www.firstenergycom.com to learn more.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Res Apt All Electric - CE-RS30F / RS

Customer Charge	4.53
Distribution Related Component	35.39
Transition Charge	20.13
Generation Related Component	40.34
Transmission Related Component	4.12
	104.51
Late payment charge	1.22
Total Charges	**$ 105.73**

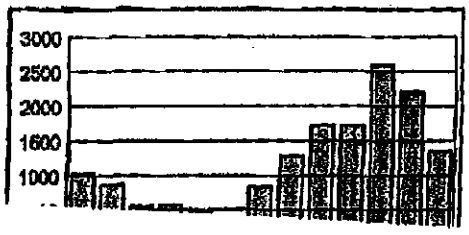
Meter Reading Information

Res Apt All Electric

Meter Number	2821123
Present KWH Reading (Actual)	10,571
Previous KWH Reading (Actual)	9,222
Kilowatt Hours Used	1,349

Usage Information

Usage Comparison



Historical Usage Information

Apr 08	1,012	Oct 08	829
May 08	860	Nov 08	1,273
Jun 08	552	Dec 08	1,723
Jul 08	571	Jan 09	1,722
Aug 08	465	Feb 09	2,583
Sep 08	336	Mar 09	2,201
		Apr 09	1,349

The Illuminating Company
A FirstEnergy Company

March 19, 2009

Account Number: 11 00 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Feb 19 to Mar 18, 2009 for 28 days
Next Reading Date: On or about Apr 20, 2009
Bill Based On: Actual Meter Reading

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	231.71	
Total payments/adjustments	-286.53	
Balance at billing on March 19, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		135.85
Total Due by Apr 02, 2009 Please pay this amount		$81.03

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 1.0 cents per kWh

See other pages for additional information and telephone numbers

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information - and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

Charges from the Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Res Apt All Electric - CE-RS30F

Customer Charge	4.53
Distribution Related Component	43.58
Transition Charge	27.60
Generation Related Component	54.33
Transmission Related Component	5.81
Total Charges	**$ 135.85**

Detail Payment and Adjustment Information

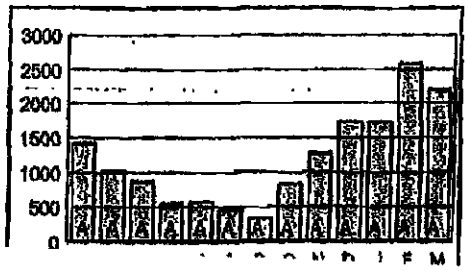
Date	Reference	Amount	
Payments:			
02/25/09		-112.35	
03/16/09		-174.18	
Total Payments			-286.53
Total Payments and Adjustments			-$286.53

Meter Read Information

Res Apt All Electric	
Meter Number	2821123
Present KWH Reading (Actual)	9,222
Previous KWH Reading (Actual)	7,021
Kilowatt Hours Used	2,201

Usage Information

Usage Comparison



Historical Usage Information

Mar 08	1,414	Sep 08	336
Apr 08	1,012	Oct 08	829
May 08	860	Nov 08	1,273
Jun 08	552	Dec 08	1,723
Jul 08	571	Jan 09	1,722
Aug 08	465	Feb 09	2,583
		Mar 09	2,201

February 19, 2009

Account Number: 11 00 22 2602 5 6

the Illuminating Company
A FirstEnergy Company

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Jan 17 to Feb 18, 2009 for 33 days
Next Reading Date: On or about Mar 19, 2009
Bill Based On: Actual Meter Reading

Res Apt All Electric

Your previous bill was	57.53	
Total payments/adjustments	0.00	
Balance at billing on February 19, 2009	57.53	57.53
Current Basic Charges		
The Illuminating Company - Consumption	173.32	
Late Payment Charges	0.86	
Total Current Charges	174.18	174.18
Total Due by Mar 05, 2009. Please pay this amount		231.71

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 **1.0 cents per kWh**

POSTED

******* REMINDER NOTICE *******

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

GO FROM GETTING A STATEMENT TO MAKING ONE. Help the environment and get paperless statements. Visit www.firstenergycorp.com to learn more.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information - and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

This month's bill reflects the Public Utilities Commision of Ohio's recent ruling authorizing a charge for increased purchased power expense.

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

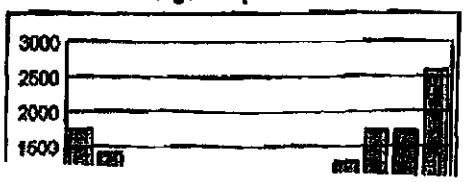
Customer Number: 0800889628 1720100512 - Res Apt All Electric - CE-RS30F

Customer Charge	4.53
Distribution Related Component	56.35
Transition Charge	38.87
Generation Related Component	66.12
Transmission Related Component	7.45
	173.32
Late payment charge	0.86
Total Charges	**$ 174.18**

Res Apt All Electric

Meter Number	2821123
Present KWH Reading (Actual)	7,021
Previous KWH Reading (Actual)	4,438
Kilowatt Hours Used	2,583

Usage Comparison



Historical Usage Information

Feb 08	1,748	Aug 08	465
Mar 08	1,414	Sep 08	336
Apr 08	1,012	Oct 08	829
May 08	860	Nov 08	1,273
Jun 08	552	Dec 08	1,723

the Illuminating Company
A FirstEnergy Company

January 19, 2009

Account Number: 1100 22 2602 5 8

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Dec 20 to Jan 16, 2009 for 28 days
Next Reading Date: On or about Feb 18, 2009
Bill Based On: Actual Meter Reading
Prorated Bill

Res Apt All Electric

Account Summary		Amount Due
Your previous bill was	56.18	
Total payments/adjustments	-111.00	
Balance at billing on January 19, 2009	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		112.35
Total Due by Feb 02, 2009 - Please pay this amount		$57.53

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 1.0 cents per kWh

See other pages for additional information and telephone numbers

Messages

Pursuant to Ohio Law, the Universal Service Fund rider rate has been adjusted effective with this bill.

REMINDER: Please pay the entire amount of your electric bill each month by the due date to avoid being assessed a late payment charge, which is equal to 1.5% of your total amount due.

The PUCO has approved changes to the Company's Interconnection Tariff. Customers adding generating equipment connected to their home or business wiring must comply with the technical specifications referred to in Sheet No.95, Interconnection Service. Customers with on-site generation fueled by solar, wind, biomass, landfill gas, or hydropower, or who use a micro turbine or a fuel cell may request net metering as described in Sheet No. 93, Net Energy Metering Rider. Copies of these documents are available at firstenergycorp.com.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800889628 1720100512 - Res Apt All Electric - CE-RS30F

Customer Charge	4.53
Distribution Related Component	37.00
Transition Charge	23.41
Generation Related Component	42.53
Transmission Related Component	4.88
Total Charges	**$ 112.35**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
01/16/09		-111.00	
Total Payments			-111.00
Total Payments and Adjustments			-$111.00

Meter Reading Information

Res Apt All Electric

Meter Number	2621123
Present KWH Reading (Actual)	4,438
Previous KWH Reading (Actual)	2,716
Kilowatt Hours Used	1,722

December 22, 2008

Account Number: [illegible]

Bill for: OTIS ASSOCIATES
1300 W 9TH ST APT 705
CLEVELAND OH 44113

Billing Period: Nov 19 to Dec 19, 2008 for 31 days
Next Reading Date: On or about Jan 19, 2009
Bill Based On: Actual Meter Reading

Res Apt All Electric

Account Summary		Amount Paid
Your previous bill was	106.43	
Total payments/adjustments	-161.25	
Balance at billing on December 22, 2008	-54.82	-54.82
Current Basic Charges		
The Illuminating Company - Consumption		111.00
Total Due by Jan 06, 2009 - Please pay this amount		$56.18

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $54.37; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

Bill Issued by:		
The Illuminating Company	Customer Service	1-800-589-3101
PO Box 3638	24-Hour Emergency/Outage Reporting	1-888-544-4877
Akron OH 44309-3638	Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1720100512 **1.0 cents per kWh**

See other side for additional information and telephone numbers.

Best wishes for a joyous holiday season from all of us at The Illuminating Company.

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0800689628 1720100512 - Res Apt All Electric - CE-RS39F

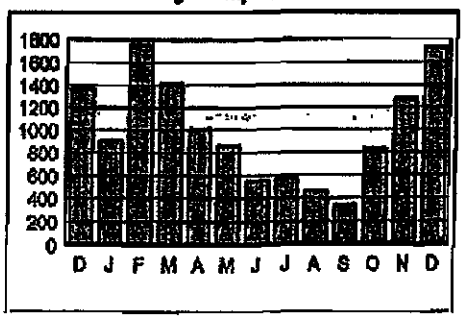
Customer Charge	4.53
Delivery Charge	37.21
Transition Charge	23.42
Generation Related Component	40.98
Transmission Related Component	4.88
Total Charges	**$ 111.00**

Date	Reference	Amount
Payments:		
11/19/08		-70.45
12/17/08		-90.80
Total Payments		-161.25
Total Payments and Adjustments		**-$161.25**

Res Apt All Electric

Meter Number	2821123
Present KWH Reading (Actual)	2,716
Previous KWH Reading (Actual)	993
Kilowatt Hours Used	1,723

Usage Comparison



Historical Usage Information

Dec 07	1,374	Jun 08	552
Jan 08	907	Jul 08	571
Feb 08	1,748	Aug 08	465
Mar 08	1,414	Sep 08	336
Apr 08	1,012	Oct 08	629
May 08	860	Nov 08	1,273
		Dec 08	1,723

EXHIBIT G

ELECTRIC BILLS

WATER STREET
UNIT 113 (884 SF)

WATER STREET UNIT 113
(884 SQUARE FEET)

SUMMARY OF BILLS FROM ILLUMINATING COMPANY						
(Prepared April 5, 2010)						
Water Street Suite 113 (884 Square Feet)						
Last day of Billing Period	Current Bill	Type of Reading	Number of Days in Billing Period	Price Per kWh	Kilowatt Hours Used	Price per kWh (1)
2010.02.17	$276.95	Actual	33	5.16	2,658	$0.104
2010.01.15	$247.32	Actual	30	5.07	2,405	$0.103
2009.12.16	$181.41	Actual	29	5.07	1,781	$0.102
2009.11.17	$107.48	Actual	32	5.49	1,123	$0.096
2009.10.16	$70.93	Actual	29	6.08	1,121	$0.063
2009.09.17	$42.10	Actual	31	6.62	1,099	$0.038
2009.08.17	$28.99	Actual	28	6.94	221	$0.131
2009.07.20	$55.96	Actual	32	6.93	1,150	$0.049
2009.06.18	$52.18	Actual	31	6.92	1,154	$0.045
2009.05.19	$56.97	Actual	28	1.62	1,137	$0.050
2009.04.20	$129.29	Actual	33	1.60	1,816	$0.071
2009.03.18	$107.00	Actual	28	5.78	1,095	$0.098
(1) Price per kWh calculated by dividing current amount of bill by Kilowatt hours used.						

the Illuminating Company
A FirstEnergy Company

March 19, 2010

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Feb 18 to Mar 18, 2010 for 29 days
Next Reading Date: On or about Apr 16, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	118.00	
Total payments/adjustments	-118.00	
Balance at billing on March 19, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		118.00
Total owed by Apr 02, 2010		**$118.00**
As an Automatic Credit Card Payment customer - Total charges of $118.00 will automatically be charged to your card account.		

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $386.18.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to compare Most Recent

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov. Your price to compare includes a credit of 1.90 cents for every kwh over 500 during the non-summer periods.

Residential Service - 1650098433 **5.78 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $118.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000118000000118005

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all billing period usage during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your **Illuminating Company** bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: **1-800-589-3101**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

In response to the Public Utilities Commission of Ohio's March 3, 2010 order, effective March 17, 2010, qualifying residential customers will receive an additional 4.2 cent/kilowatt-hour (kWh) credit on all usage during the non-summer billing periods (Sept. - May), which is in addition to the existing 1.9 cent/kWh credit for all usage over 500 kWh each billing period during the non-summer billing periods. The new Residential Generation Credit will appear as a separate line item on your bill and is designed to provide bill impacts commensurate with rates that were in effect in December 2008. The utility will continue to provide this new credit even if you switch to an alternative generation supplier. The credit does not affect your Price to Compare. If you recently received a higher-than-expected bill and would like to make installment payments, please call us at 1-800-720-3600 to discuss available payment options.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650099433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	46.39
Transition Charge	7.77
Cost Recovery Charges	3.54
Bypassable Generation and Transmission Related Component	56.10
Residential Distribution Credit	-7.99
Residential Generation Credit	-2.61
Total Charges	**$ 107.00**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
02/23/10		-118.00	
Total Payments			-118.00
Total Payments and Adjustments			-$118.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
10/17/09 11/17/09	32	12/02/09	107.48	0.00	93.00	0.00
11/18/09 12/16/09	29	12/31/09	181.41	0.00	93.00	0.00
12/17/09 01/15/10	30	02/01/10	247.32	0.00	93.00	0.00
01/16/10 02/17/10	33	03/04/10	276.95	0.00	118.00	0.00
02/18/10 03/18/10	29	04/02/10	107.00	0.00	118.00	0.00
Totals			1,062.18		794.00	

Difference Between Actual Charges and EPP Amount	268.18
Unpaid EPP Amount	118.00
EPP Account Balance	**386.18**

Your actual account balance with The Illuminating Company is 386.18.

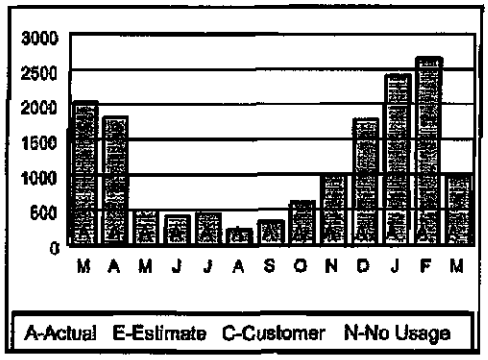
Meter Reading Information

Residential Service

Meter Number	2816869
Present KWH Reading (Actual)	34,614
Previous KWH Reading (Actual)	33,644
Kilowatt Hours Used	970

Usage Information

Usage Comparison



Historical Usage Information

Mar 09	2,031	Sep 09	334
Apr 09	1,816	Oct 09	803
May 09	505	Nov 09	996
Jun 09	412	Dec 09	1,781
Jul 09	441	Jan 10	2,405
Aug 09	221	Feb 10	2,658
		Mar 10	970

	Mar 09	Mar 10
Average Daily Use (KWH)	73	33
Average Daily Temperature	34	37
Days in Billing Period	28	29
Last 12 Months Use (KWH)		13,142
Average Monthly Use (KWH)		1,095

the Illuminating Company
A FirstEnergy Company

February 18, 2010

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Jan 16 to Feb 17, 2010 for 33 days
Next Reading Date: On or about Mar 17, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on February 18, 2010	**0.00**	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		118.00
Total owed by Mar 04, 2010		**$118.00**

As an Automatic Credit Card Payment customer - Total charges of $118.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $397.18.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1650098433 **5.16 cents per kWh**

See other page(s) for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $118.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000118000000118006

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

The Transmission and Ancillary Service Charge, which recovers transmission costs related to mandates from the Federal Energy Regulatory Commission, has changed effective January 1, 2010. As a result, the amount of a standard residential customer's bill (using 750 kWh/month) will DECREASE by approximately 1.4% or $1.37 per month.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	137.50
Transition Charge	25.21
Cost Recovery Charges	9.71
Bypassable Generation and Transmission Related Component	137.22
Residential Distribution Credit	-36.69
Total Charges	**$ 276.95**

Total Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
01/25/10		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
10/17/09 11/17/09	32	12/02/09	107.48	0.00	93.00	0.00
11/18/09 12/16/09	29	12/31/09	181.41	0.00	93.00	0.00
12/17/09 01/15/10	30	02/01/10	247.32	0.00	93.00	0.00
01/16/10 02/17/10	33	03/04/10	276.95	0.00	118.00	0.00
Totals			955.18		676.00	

Difference Between Actual Charges and EPP Amount	279.18
Unpaid EPP Amount	118.00
EPP Account Balance	**397.18**

Your actual account balance with The Illuminating Company is 397.18.

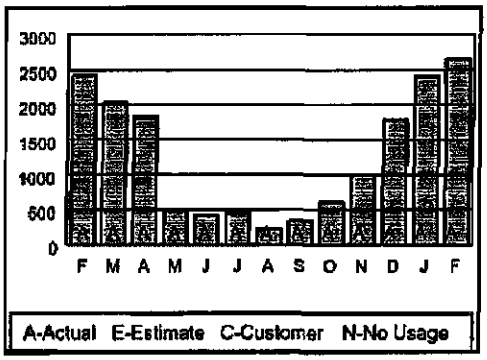
Meter Reading Information

Residential Service

Meter Number	2816669
Present KWH Reading (Actual)	33,644
Previous KWH Reading (Actual)	30,986
Kilowatt Hours Used	2,658

Usage Information

Usage Comparison



Historical Usage Information

Feb 09	2,415	Aug 09	221
Mar 09	2,031	Sep 09	334
Apr 09	1,816	Oct 09	603
May 09	505	Nov 09	996
Jun 09	412	Dec 09	1,781
Jul 09	441	Jan 10	2,405
		Feb 10	2,658

	Feb 09	Feb 10
Average Daily Use (KWH)	73	81
Average Daily Temperature	25	28
Days In Billing Period	33	33
Last 12 Months Use (KWH)		14,203
Average Monthly Use (KWH)		1,184

the Illuminating Company
A FirstEnergy Company

January 18, 2010

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Dec 17 to Jan 15, 2010 for 30 days
Next Reading Date: On or about Feb 16, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan
Budget Review
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on January 18, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		-93.00
Total owed by Feb 01, 2010		**$93.00**
As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.		

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $213.23.

***** PLEASE SEE MESSAGE ABOUT A CHANGE IN YOUR EPP AMOUNT ON PAGE 3. *****

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1650098433 **5.07 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $93.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000093000000093000

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
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Important Information

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Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

As a customer in the Equal Payment Plan program, your account has been reviewed and your payment amount adjusted to better match your actual usage. Starting next month, your payment amount will be $118.00.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	124.32
Transition Charge	22.60
Cost Recovery Charges	6.97
Bypassable Generation and Transmission Related Component	121.82
Residential Distribution Credit	-32.39
Total Charges	**$ 247.32**

Detail, Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
12/22/09		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
10/17/09 11/17/09	32	12/02/09	107.48	0.00	93.00	0.00
11/18/09 12/16/09	29	12/31/09	181.41	0.00	93.00	0.00
12/17/09 01/15/10	30	02/01/10	247.32	0.00	93.00	0.00
Totals			678.23		558.00	

Difference Between Actual Charges and EPP Amount	120.23
Unpaid EPP Amount	93.00
EPP Account Balance	**213.23**

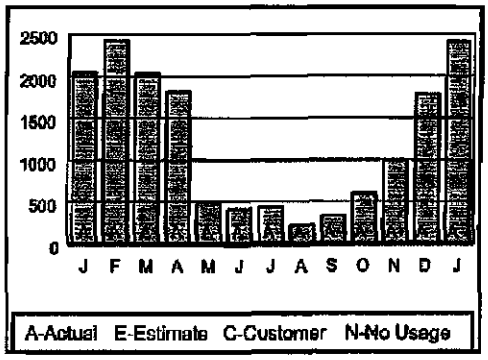
Your actual account balance with The Illuminating Company is 213.23.

Meter Reading Information

Residential Service	
Meter Number	2816869
Present KWH Reading (Actual)	30,986
Previous KWH Reading (Actual)	28,581
Kilowatt Hours Used	2,405

Usage Information

Usage Comparison



Historical Usage Information

Jan	09	2,044	Jul	09	441
Feb	09	2,415	Aug	09	221
Mar	09	2,031	Sep	09	334
Apr	09	1,816	Oct	09	503
May	09	505	Nov	09	996
Jun	09	412	Dec	09	1,781
			Jan	10	2,405

	Jan 09	Jan 10
Average Daily Use (KWH)	66	80
Average Daily Temperature	25	26
Days In Billing Period	31	30
Last 12 Months Use (KWH)		13,960
Average Monthly Use (KWH)		1,163

the Illuminating Company
A FirstEnergy Company

December 17, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Nov 18 to Dec 16, 2009 for 29 days
Next Reading Date: On or about Jan 18, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

Your Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on December 17, 2009	**0.00**	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		93.00
Total owed by Dec 31, 2009		**$93.00**
As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.		

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $58.91.

Under State law, the amount you are being billed includes:
(1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $103.78; and
(2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1650098433 **5.07 cents per kWh**

See other pages for additional information and telephone numbers.

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $93.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000093000000093003

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider .
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Your phone number:
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Your premise number: 1650098433

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

Please do not write any comments, questions or address changes on the front or the back of the payment remittance stub. We use an automated payment processing system, so any words written on this form will not be recorded or read. If you'd like to contact us, please call us using the toll-free number on page 2 of this bill, or visit our web site: firstenergycorp.com.

Best wishes for a joyous holiday season from all of us at The Illuminating Company.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	88.96
Transition Charge	16.15
Cost Recovery Charges	3.80
Bypassable Generation and Transmission Related Component	90.28
Residential Distribution Credit	-21.78
Total Charges	**$ 181.41**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
11/23/09		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
10/17/09 11/17/09	32	12/02/09	107.48	0.00	93.00	0.00
11/18/09 12/16/09	29	12/31/09	181.41	0.00	93.00	0.00
Totals			430.91		465.00	

Difference Between Actual Charges and EPP Amount	-34.09
Unpaid EPP Amount	93.00
EPP Account Balance	**58.91**

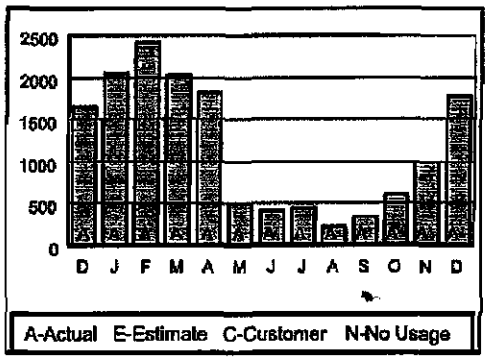
Your actual account balance with The Illuminating Company is 58.91.

Meter Reading Information

Residential Service	
Meter Number	2816869
Present KWH Reading (Actual)	28,581
Previous KWH Reading (Actual)	26,800
Kilowatt Hours Used	1,781

Usage Information

Usage Comparison



Historical Usage Information

Dec	08	1,658	Jun	09	412
Jan	09	2,044	Jul	09	441
Feb	09	2,415	Aug	09	221
Mar	09	2,031	Sep	09	334
Apr	09	1,816	Oct	09	603
May	09	505	Nov	09	996
			Dec	09	1,781

	Dec 08	Dec 09
Average Daily Use (KWH)	59	61
Average Daily Temperature	31	39
Days In Billing Period	28	29
Last 12 Months Use (KWH)		13,599
Average Monthly Use (KWH)		1,133

the Illuminating Company
A FirstEnergy Company

November 18, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Oct 17 to Nov 17, 2009 for 32 days
Next Reading Date: On or about Dec 17, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on November 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		93.00
Total owed by Dec 02, 2009		**$93.00**

As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
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PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
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PUCO Compare Message

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Residential Service - 1650098433 **5.49 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $93.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000093000000093000

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
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Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
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Important Information

Questions or Complaints

To receive information about your **Illuminating Company** bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: **1-800-589-3101**
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

The Public Utilities Commission of Ohio has approved changes to the Company's Net Energy Metering Rider. Customers with on-site generation fueled by solar, wind, biomass, landfill gas or hydropower, or use a micro turbine or a fuel cell may request net metering as described in this rider, Sheet No. 93 of our tariff. Customers adding generating equipment connected to their home or business wiring must comply with the technical specifications referred to in Sheet No. 95 of our tariff, Interconnection Service. Copies of both of these tariff documents are available from our website at www.FirstEnergyCorp.com and by calling 1-800-589-3101.

As part of our Ohio Renewable Energy Credits (REC) Program, we'll be entering into agreements with residential customers to purchase RECs generated from customers' approved renewable energy projects, such as solar and wind projects. For more information, check the inserts in next month's bill or visit firstenergycorp.com and search on "Ohio Residential REC."

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	47.06
Transition Charge	8.04
Cost Recovery Charges	2.13
Bypassable Generation and Transmission Related Component	54.68
Residential Distribution Credit	-8.43
Total Charges	**$ 107.48**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
10/26/09		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
10/17/09 11/17/09	32	12/02/09	107.48	0.00	93.00	0.00
Totals			249.50		372.00	

Difference Between Actual Charges and EPP Amount	-122.50
Unpaid EPP Amount	93.00
EPP Account Balance	**-29.50**

Your actual account balance with The Illuminating Company is -29.50.

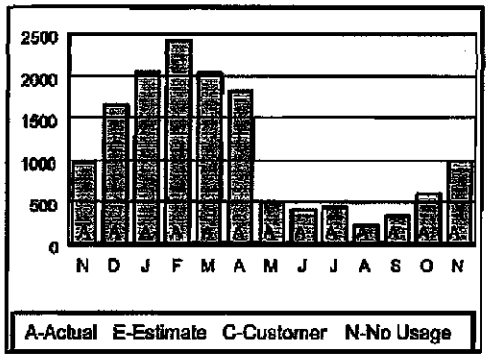
Meter Reading Information

Residential Service

Meter Number	2816869
Present KWH Reading (Actual)	26,800
Previous KWH Reading (Actual)	25,804
Kilowatt Hours Used	996

Usage Information

Usage Comparison



Historical Usage Information

Nov 08	972	May 09	505
Dec 08	1,658	Jun 09	412
Jan 09	2,044	Jul 09	441
Feb 09	2,415	Aug 09	221
Mar 09	2,031	Sep 09	334
Apr 09	1,816	Oct 09	603
		Nov 09	996

	Nov 08	Nov 09
Average Daily Use (KWH)	35	31
Average Daily Temperature	45	51
Days In Billing Period	28	32
Last 12 Months Use (KWH)		13,476
Average Monthly Use (KWH)		1,123

the Illuminating Company
A FirstEnergy Company

October 19, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Sep 18 to Oct 16, 2009 for 29 days
Next Reading Date: On or about Nov 17, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

SPP Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on October 19, 2009	**0.00**	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		93.00
Total owed by Nov 02, 2009		**$93.00**

As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

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Residential Service - 1650098433 **6.08 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $93.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

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You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

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Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

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[redacted]

Messages

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Charges from The Illuminating Company this Billing Period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	26.11
Transition Charge	3.98
Cost Recovery Charges	1.95
Bypassable Generation and Transmission Related Component	36.64
Residential Distribution Credit	-1.75
Total Charges	**$ 70.93**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
09/23/09		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Budget Billing Summary

Billing Period	# Days	Due Date	Actual Charges Dist	Actual Charges Supply	EPP Amount Dist	EPP Amount Supply
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
09/18/09 10/16/09	29	11/02/09	70.93	0.00	93.00	0.00
Totals			142.02		279.00	

Difference Between Actual Charges and EPP Amount	-136.98
Unpaid EPP Amount	93.00
EPP Account Balance	-43.98

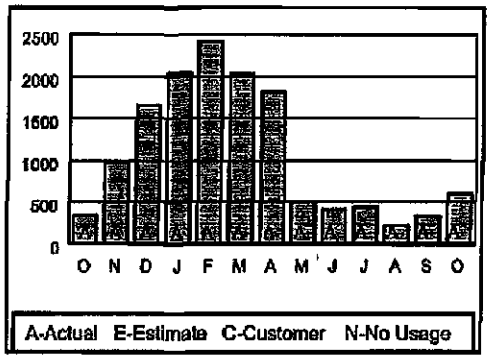
Your actual account balance with The Illuminating Company is -43.98.

Meter Reading Information

Residential Service	
Meter Number	2816869
Present KWH Reading (Actual)	25,804
Previous KWH Reading (Actual)	25,201
Kilowatt Hours Used	603

Usage Information

Usage Comparison



Historical Usage Information

Oct 08	344	Apr 09	1,816
Nov 08	972	May 09	505
Dec 08	1,658	Jun 09	412
Jan 09	2,044	Jul 09	441
Feb 09	2,415	Aug 09	221
Mar 09	2,031	Sep 09	334
		Oct 09	603

	Oct 08	Oct 09
Average Daily Use (KWH)	12	21
Average Daily Temperature	57	56
Days In Billing Period	29	29
Last 12 Months Use (KWH)		13,452
Average Monthly Use (KWH)		1,121

the Illuminating Company
A FirstEnergy Company

September 18, 2009

Account Number: 11 00 69 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Aug 18 to Sep 17, 2009 for 31 days
Next Reading Date: On or about Oct 16, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	93.00	
Total payments/adjustments	-93.00	
Balance at billing on September 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		93.00
Total owed by Oct 02, 2009		**$93.00**

As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

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Residential Service - 1650099433 **6.82 cents per kWh**

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110069446713

Automatic Credit Card Payment Customer $93.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
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Messages

Effective September 1, 2009, the Distribution Related Component will change due to the approval for accelerated recovery of deferred distribution costs. This accelerated recovery will benefit customers by shortening the deferral recovery period and by reducing the total carrying costs passed along to customers. This accelerated recovery charge will be in effect during the non-summer months through May 2011. However, because of the normal transition to lower non-summer rates, the average residential customer will experience a total bill decrease of about 4%.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	13.26
Transition Charge	1.20
Cost Recovery Charges	1.53
Bypassable Generation and Transmission Related Component	22.11
Total Charges	**$ 42.10**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
08/24/09		-93.00	
Total Payments			-93.00
Total Payments and Adjustments			-$93.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
08/18/09 09/17/09	31	10/02/09	42.10	0.00	93.00	0.00
Totals			71.09		186.00	

Difference Between Actual Charges and EPP Amount	-114.91
Unpaid EPP Amount	93.00
EPP Account Balance	-21.91

Your actual account balance with The Illuminating Company is -21.91.

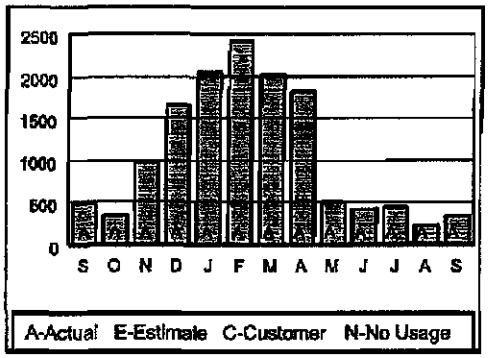
Meter Reading Information

Residential Service

Meter Number	2816869
Present KWH Reading (Actual)	25,201
Previous KWH Reading (Actual)	24,867
Kilowatt Hours Used	334

Usage Information

Usage Comparison



Historical Usage Information

Sep 08	495	Mar 09	2,031
Oct 08	344	Apr 09	1,816
Nov 08	972	May 09	505
Dec 08	1,658	Jun 09	412
Jan 09	2,044	Jul 09	441
Feb 09	2,415	Aug 09	221
		Sep 09	334

	Sep 08	Sep 09
Average Daily Use (KWH)	14	11
Average Daily Temperature	68	68
Days in Billing Period	34	31
Last 12 Months Use (KWH)		13,193
Average Monthly Use (KWH)		1,099

the Illuminating Company
A FirstEnergy Company

August 18, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Jul 21 to Aug 17, 2009 for 28 days
Next Reading Date: On or about Sep 17, 2009
Bill Based On: *Actual Meter Reading*
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	141.72	
Total payments/adjustments	-141.72	
Balance at billing on August 18, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		93.00
Total owed by Sep 01, 2009		**$93.00**

As an Automatic Credit Card Payment customer - Total charges of $93.00 will automatically be charged to your card account.

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To pay your account in full you owe $28.99.

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Account Number: 110059446713

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Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your **Illuminating Company** bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer *your questions. If your complaint is not resolved after you have called* your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

An important message to dog owners – to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Charges from the Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	8.62
Transition Charge	0.03
Cost Recovery Charges	1.01
Bypassable Generation and Transmission Related Component	15.33
Total Charges	**$ 28.99**

Total Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
07/27/09		-141.72	
Total Payments			-141.72
Total Payments and Adjustments			-$141.72

Equal Payment Plan (EPP) Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/21/09 08/17/09	28	09/01/09	28.99	0.00	93.00	0.00
Totals			28.99		93.00	

Difference Between Actual Charges and EPP Amount	-64.01
Unpaid EPP Amount	93.00
EPP Account Balance	28.99

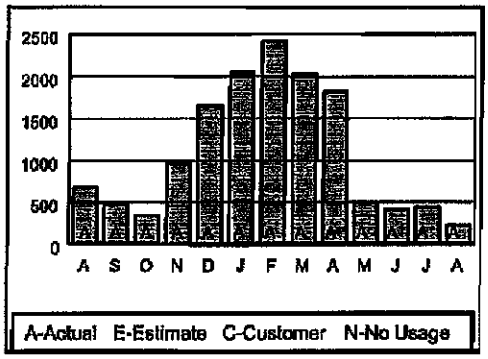
Your actual account balance with The Illuminating Company is 28.99.

Meter Reading Information

Residential Service	
Meter Number	2816869
Present KWH Reading (Actual)	24,867
Previous KWH Reading (Actual)	24,646
Kilowatt Hours Used	221

Usage Information

Usage Comparison



Historical Usage Information

Aug 08	676	Feb 09	2,415
Sep 08	486	Mar 09	2,031
Oct 08	344	Apr 09	1,816
Nov 08	972	May 09	505
Dec 08	1,658	Jun 09	412
Jan 09	2,044	Jul 09	441
		Aug 09	221

	Aug 08	Aug 09
Average Daily Use (KWH)	21	8
Average Daily Temperature	72	73
Days in Billing Period	32	28
Last 12 Months Use (KWH)		13,344
Average Monthly Use (KWH)		1,112

the Illuminating Company
A FirstEnergy Company

July 21, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Jun 19 to Jul 20, 2009 for 32 days
Next Reading Date: On or about Aug 18, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
Annual Review
eBill

Residential Service

SPP Account Summary		Amount Due
Your previous bill was	153.00	
Total payments/adjustments	-153.00	
Balance at billing on July 21, 2009	**0.00**	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount	153.00	
The Illuminating Company - Payment Plan Balance	-11.28	
Total Current Charges	**141.72**	141.72
Total owed by Aug 04, 2009		**$141.72**

As an Automatic Credit Card Payment customer - Total charges of $141.72 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $141.72.

***** PLEASE SEE MESSAGE ABOUT YOUR EQUAL PAYMENT PLAN ON PAGE 3. *****

General Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-685-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1650098433 6.93 cents per kWh

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $141.72 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000014172000014172

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
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Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
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Important Information

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(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

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Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

This is your last bill of the current budget season. The **Amount Due** on this bill is the amount that will bring your account balance to zero before the new budget season begins.

Starting next month, your Equal Payment Plan amount due will be $93.00. During the budget season, this amount will be reviewed quarterly and adjusted if necessary.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

Charges from The Illuminating Company in the Billing Period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803877391 1650098433 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	17.06
Transition Charge	2.31
Cost Recovery Charges	2.02
Bypassable Generation and Transmission Related Component	30.57
Total Charges	**$ 55.96**

Retail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
06/24/09		-153.00	
Total Payments			**-153.00**
Total Payments and Adjustments			**-$153.00**

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/19/08 08/19/08	32	09/03/08	81.66	0.00	55.00	0.00
08/20/08 09/22/08	34	10/07/08	60.90	0.00	55.00	0.00
09/23/08 10/21/08	29	11/05/08	38.04	0.00	55.00	0.00
10/22/08 11/18/08	28	12/03/08	76.95	0.00	76.00	0.00
11/19/08 12/16/08	28	12/31/08	108.04	0.00	76.00	0.00
12/17/08 01/16/09	31	02/02/09	128.95	0.00	76.00	0.00
01/17/09 02/18/09	33	03/05/09	153.80	0.00	76.00	0.00
02/19/09 03/18/09	28	04/02/09	127.98	0.00	76.00	0.00
03/19/09 04/20/09	33	05/05/09	129.29	0.00	76.00	0.00
04/21/09 05/19/09	29	06/03/09	56.97	0.00	153.00	0.00
05/20/09 06/18/09	30	07/06/09	52.18	0.00	153.00	0.00
06/19/09 07/20/09	32	08/04/09	55.96	0.00	153.00	0.00
Totals			1,068.72		1,080.00	

Difference Between Actual Charges and EPP Amount	-11.28
Unpaid EPP Amount	153.00
EPP Account Balance	**141.72**

Your actual account balance with The Illuminating Company is 141.72.

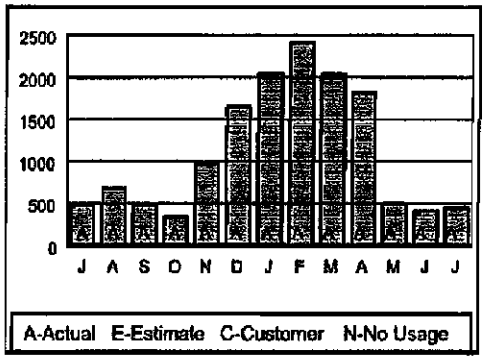
Meter Reading Information

Residential Service

Meter Number	2816869
Present KWH Reading (Actual)	24,646
Previous KWH Reading (Actual)	24,205
Kilowatt Hours Used	441

Usage Information

Usage Comparison



Historical Usage Information

Jul	08	484	Jan	09	2,044
Aug	08	676	Feb	09	2,415
Sep	08	485	Mar	09	2,031
Oct	08	344	Apr	09	1,816
Nov	08	972	May	09	505
Dec	08	1,658	Jun	09	412
			Jul	09	441

	Jul 08	Jul 09
Average Daily Use (KWH)	16	14
Average Daily Temperature	71	70
Days In Billing Period	30	32
Last 12 Months Use (KWH)		13,799
Average Monthly Use (KWH)		1,150

Account Number: 11 00 59 4467 1 3

June 19, 2009

the Illuminating Company
A FirstEnergy Company

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: May 20 to Jun 18, 2009 for 30 days
Next Reading Date: On or about Jul 20, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	153.00	
Total payments/adjustments	-153.00	
Balance at billing on June 19, 2009	**0.00**	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		153.00
Total owed by Jul 06, 2009		**$153.00**

As an Automatic Credit Card Payment customer - Total charges of $153.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

To pay your account in full you owe $238.76.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1650096433 6.92 cents per kWh

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $153.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000015300000015300

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
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Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
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Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
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Important Information

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(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
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Your phone number;
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

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Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to $10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Residential Service - CE-RS30F / RS

Customer Charge	4.00
Distribution Related Component	15.84
Transition Charge	6.05
Cost Recovery Charges	2.01
Bypassable Generation and Transmission Related Component	24.28
Total Charges	**$ 52.18**

Retail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
05/26/09		-153.00	
Total Payments			-153.00
Total Payments and Adjustments			-$153.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/19/08 08/19/08	32	09/03/08	81.66	0.00	55.00	0.00
08/20/08 09/22/08	34	10/07/08	60.90	0.00	55.00	0.00
09/23/08 10/21/08	29	11/05/08	38.04	0.00	55.00	0.00
10/22/08 11/18/08	28	12/03/08	76.95	0.00	76.00	0.00
11/19/08 12/16/08	28	12/31/08	108.04	0.00	76.00	0.00
12/17/08 01/16/09	31	02/02/09	126.95	0.00	76.00	0.00
01/17/09 02/18/09	33	03/05/09	153.80	0.00	76.00	0.00
02/19/09 03/18/09	28	04/02/09	127.98	0.00	76.00	0.00
03/19/09 04/20/09	33	05/05/09	129.29	0.00	76.00	0.00
04/21/09 05/19/09	29	06/03/09	56.97	0.00	153.00	0.00
05/20/09 06/18/09	30	07/06/09	52.18	0.00	153.00	0.00
Totals			1,012.76		927.00	

Difference Between Actual Charges and EPP Amount	85.76
Unpaid EPP Amount	153.00
EPP Account Balance	**238.76**

Your actual account balance with The Illuminating Company is 238.76.

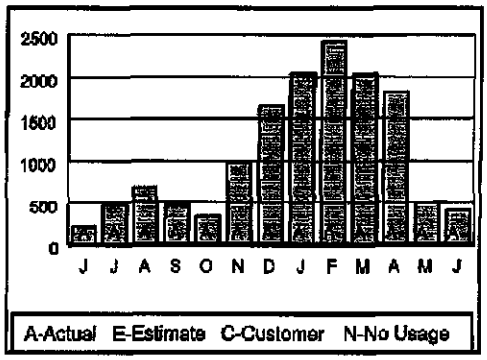
Meter Reading Information

Residential Service

Meter Number	2816869	**Meter Number**	2816869
Present KWH Reading (Estimate)	23,957	Present KWH Reading (Actual)	24,205
Previous KWH Reading (Actual)	23,793	Previous KWH Reading (Estimate)	23,957
Kilowatt Hours Used	164	Kilowatt Hours Used	248

Usage Information

Usage Comparison



Historical Usage Information

Jun 08	218	Dec 08	1,658
Jul 08	484	Jan 09	2,044
Aug 08	676	Feb 09	2,415
Sep 08	485	Mar 09	2,031
Oct 08	344	Apr 09	1,816
Nov 08	972	May 09	505
		Jun 09	412

	Jun 08	Jun 09
Average Daily Use (KWH)	24	14
Average Daily Temperature	72	65
Days in Billing Period	9	30
Last 12 Months Use (KWH)		13,842
Average Monthly Use (KWH)		1,154

the Illuminating Company
A FirstEnergy Company

May 20, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Apr 21 to May 19, 2009 for 29 days
Next Reading Date: On or about Jun 18, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
eBill

Res Apt All Electric

EPP Account Summary		Amount Due
Your previous bill was	75.00	
Total payments/adjustments	-75.00	
Balance at billing on May 20, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		153.00
Total owed by Jun 03, 2009		**$153.00**

As an Automatic Credit Card Payment customer - Total charges of $153.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

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Res Apt All Electric - 1650098433 **1.6 cents per kWh**

See other pages for additional information and explanations

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $153.00 will be charged to your card account - DO NOT PAY

[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000015300000015300

Definitions

Actual Reading - A reading we take from your electric meter.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.
Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate electric supplier.
Generation-Related Component - Charges associated with the production of electricity.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - An alternative supplier's price for generation and transmission must be lower than your price to compare for you to save money with that supplier.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.
Transmission-Related Component - The amount the utility or supplier charges for operating and maintaining the electric transmission system.

Important Information

Questions or Complaints

To receive information about your **Illuminating Company** bill, various charges, rate schedules or for a written explanation of the Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number:
Your account number: 11 00 59 4467 1 3
Your premise number: 1650098433

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TDD/TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

[redacted]

Messages

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel. To have your service reconnected, please call us to make the necessary arrangements.

If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.

Charges from The Illuminating Company this Billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0803677391 1650098433 - Res Apt All Electric - CE-RS30F / RS

Customer Charge	4.18
Distribution Related Component	19.48
Transition Charge	11.18
Generation Related Component	19.14
Transmission Related Component	3.04
Residential Distribution Credit	-0.05
Total Charges	**$ 56.97**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
04/27/09		-76.00	
Total Payments			-76.00
Total Payments and Adjustments			-$76.00

Equal Payment Plan (EPP) Budget Billing Summary

			Actual Charges		EPP Amount	
Billing Period	**# Days**	**Due Date**	**Dist**	**Supply**	**Dist**	**Supply**
07/19/08 08/19/08	32	09/03/08	81.66	0.00	55.00	0.00
08/20/08 09/22/08	34	10/07/08	60.90	0.00	55.00	0.00
09/23/08 10/21/08	29	11/05/08	38.04	0.00	55.00	0.00
10/22/08 11/18/08	28	12/03/08	76.95	0.00	76.00	0.00
11/19/08 12/16/08	28	12/31/08	108.04	0.00	76.00	0.00
12/17/08 01/16/09	31	02/02/09	126.95	0.00	76.00	0.00
01/17/09 02/18/09	33	03/05/09	153.80	0.00	76.00	0.00
02/19/09 03/18/09	28	04/02/09	127.98	0.00	76.00	0.00
03/19/09 04/20/09	33	05/05/09	129.29	0.00	76.00	0.00
04/21/09 05/19/09	29	06/03/09	56.97	0.00	153.00	0.00
Totals			960.58		774.00	

Difference Between Actual Charges and EPP Amount	186.58
Unpaid EPP Amount	153.00
EPP Account Balance	**339.58**

Your actual account balance with The Illuminating Company is 339.58.

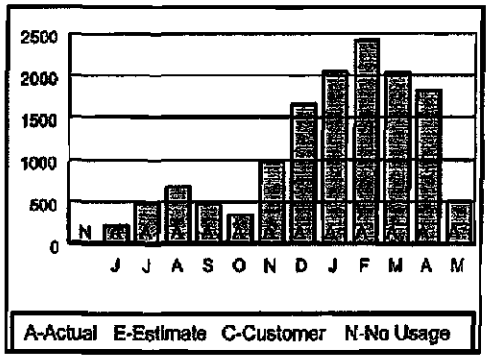
Meter Reading Information

Res Apt All Electric
Meter Number 2816869

Present KWH Reading (Actual)	23,793
Previous KWH Reading (Actual)	23,288
Kilowatt Hours Used	505

Usage Information

Usage Comparison



Historical Usage Information

Jun 08	218	Dec 08	1,658
Jul 08	484	Jan 09	2,044
Aug 08	676	Feb 09	2,415
Sep 08	485	Mar 09	2,031
Oct 08	344	Apr 09	1,816
Nov 08	972	May 09	505

	May 09
Average Daily Use (KWH)	17
Average Daily Temperature	57
Days In Billing Period	29
Last 12 Months Use (KWH)	13,648
Average Monthly Use (KWH)	1,137

the Illuminating Company
A FirstEnergy Company

April 21, 2009

Account Number: 11 00 59 4467 1 3

Bill for: [redacted]
1133 W 9TH ST APT 113
CLEVELAND OH 44113

Billing Period: Mar 19 to Apr 20, 2009 for 33 days
Next Reading Date: On or about May 19, 2009
Bill Based On: Actual Meter Reading
Equal Payment Plan
Budget Review
eBill

Res Apt All Electric

EPP Account Summary		Amount Due
Your previous bill was	76.00	
Total payments/adjustments	-76.00	
Balance at billing on April 21, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		76.00
Total owed by May 05, 2009		**$76.00**

As an Automatic Credit Card Payment customer - Total charges of $76.00 will automatically be charged to your card account.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE MESSAGE ABOUT A CHANGE IN YOUR EPP AMOUNT ON PAGE 3. *****

Contact Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Res Apt All Electric - 1650098433 — 1.6 cents per kWh

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Account Number: 110059446713

Automatic Credit Card Payment Customer $76.00 will be charged to your card account - DO NOT PAY

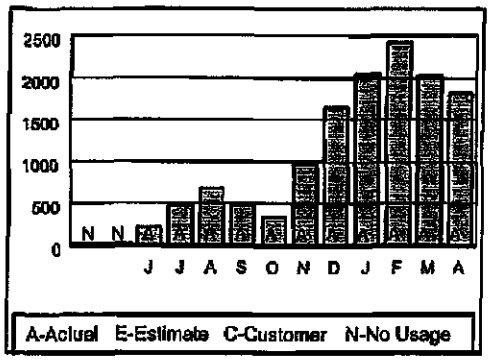
[redacted]
1133 W 9TH ST APT 113
CLEVELAND OH
44113

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

0411005944671300000000000000000000000076000000076005

Usage Information

Usage Comparison



Historical Usage Information

Jun 08	218	Dec 08	1,658
Jul 08	484	Jan 09	2,044
Aug 08	676	Feb 09	2,415
Sep 08	485	Mar 09	2,031
Oct 08	344	Apr 09	1,816
Nov 08	972		

	Apr 09
Average Daily Use (KWH)	55
Average Daily Temperature	43
Days In Billing Period	33
Last 11 Months Use (KWH)	13,143
Average Monthly Use (KWH)	1,195

EXHIBIT H

ELECTRIC BILLS

WATER STREET
UNIT 416 (679 SF)

WATER STREET
UNIT 416 (679 SF)

SUMMARY OF BILLS FROM ILLUMINATING COMPANY						
(Prepared April 7, 2010)						
Water Street Suite 416 (679 Square Feet)						
Last day of Billing Period	Current Bill	Type of Reading	Number of Days in Billing Period	Price Per kWh	Kilowatt Hours Used	Price per kWh (1)
2010.03.18	$121.09	Actual	29	5.66	1,116	$0.109
2010.02.17	$185.99	Actual	33	5.35	1,738	$0.107
2010.01.15	$194.00	Actual	30	5.19	1,030	$0.188

NOTES:

(1) Price per kWh calculated by dividing current amount of bill by Kilowatt hours used.

(2) The March and February statements were on the "Equal Payment Plan". Spreadsheet based on actual usage.

(3) We have requested two years of bills and will send after we have received them from CEI.

(4) Small unit - attached to show actual electric usage of very small unit in all-electric residential unit.

the Illuminating Company
A FirstEnergy Company

Bill for: JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH 44113

Billing Period: Feb 18 to Mar 18, 2010 for 29 days
Next Reading Date: On or about Apr 16, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	107.00	
Total payments/adjustments	-107.00	
Balance at billing on March 19, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		107.00
Total Due by Apr 02, 2010 - Please pay this amount		$107.00

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.
To pay your account in full you owe $200.08.

General Information

Bill Issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "**Apples to Apples**" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov. Your price to compare includes a credit of 1.90 cents for every kwh over 500 during the non-summer periods.

Residential Service - 1610098517 **5.66 cents per kWh**

Corp # 11957781 $107.00

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Account Number: 110058228369

Amount Paid	
Please Pay	$107.00
Due By	April 02, 2010

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

**********AUTO**5-DIGIT 44113
00011517 01 AV 0.332
JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH
44113-1098

0411005822836900000000000000000000000010700000010700 1

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

In response to the Public Utilities Commission of Ohio's March 3, 2010 order, effective March 17, 2010, qualifying residential customers will receive an additional 4.2 cent/kilowatt-hour (kWh) credit on all usage during the non-summer billing periods (Sept. - May), which is in addition to the existing 1.9 cent/kWh credit for all usage over 500 kWh each billing period during the non-summer billing periods. The new Residential Generation Credit will appear as a separate line item on your bill and is designed to provide bill impacts commensurate with rates that were in effect in December 2008. The utility will continue to provide this new credit even if you switch to an alternative generation supplier. The credit does not affect your Price to Compare. If you recently received a higher-than-expected bill and would like to make installment payments, please call us at 1-800-720-3600 to discuss available payment options.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801530883 1610098517 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	54.30
Transition Charge	9.28
Cost Recovery Charges	4.08
Bypassable Generation and Transmission Related Component	63.13
Residential Distribution Credit	-10.47
Residential Generation Credit	-3.23
Total Charges	**$ 121.09**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
03/01/10		-107.00	
Total Payments			-107.00
Total Payments and Adjustments			-$107.00

Equal Payment Plan (EPP) Budget Billing Summary

Billing Period	# Days	Due Date	Actual Charges Dist	Actual Charges Supply	EPP Amount Dist	EPP Amount Supply
01/16/10 02/17/10	33	03/04/10	185.99	0.00	107.00	0.00
02/18/10 03/18/10	29	04/02/10	121.09	0.00	107.00	0.00
Totals			307.08		214.00	

Difference Between Actual Charges and EPP Amount	93.08
Unpaid EPP Amount	107.00
EPP Account Balance	**200.08**

Your actual account balance with The Illuminating Company is 200.08.

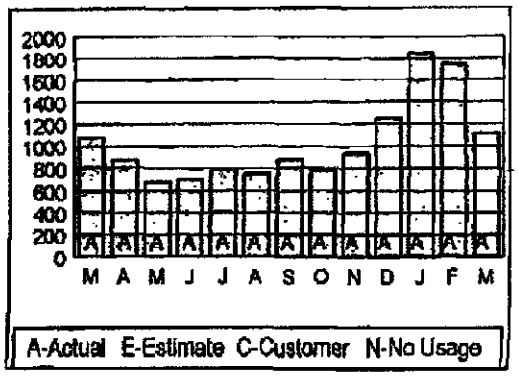
Meter Reading Information

Residential Service

Meter Number	2816788
Present KWH Reading (Actual)	42,093
Previous KWH Reading (Actual)	40,977
Kilowatt Hours Used	1,116

Usage Information

Usage Comparison



Historical Usage Information

Mar 09	1,081	Sep 09	885
Apr 09	871	Oct 09	780
May 09	675	Nov 09	933
Jun 09	696	Dec 09	1,256
Jul 09	781	Jan 10	1,842
Aug 09	748	Feb 10	1,738
		Mar 10	1,116

	Mar 09	Mar 10
Average Daily Use (KWH)	39	38
Average Daily Temperature	34	37
Days in Billing Period	28	29
Last 12 Months Use (KWH)		12,321
Average Monthly Use (KWH)		1,027

February 18, 2010

Bill for: JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH 44113

Billing Period: Jan 16 to Feb 17, 2010 for 33 days
Next Reading Date: On or about Mar 17, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan

Residential Service

EPP Account Summary		Amount Due
Your previous bill was	194.75	
Total payments/adjustments	-194.75	
Balance at billing on February 18, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Payment Plan Amount		107.00
Total Due by Mar 04, 2010 - Please pay this amount		$107.00

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.
To pay your account in full you owe $185.99.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1610098517 **5.35 cents per kWh**

See other pages for additional information and telephone numbers

Return this part with a check or money order
Payable to The Illuminating Company

Account Number: 110058228369

Amount Paid	
Please Pay	$107.00
Due By	March 04, 2010

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

**********AUTO**5-DIGIT 44113
00010147 01 AV 0.332
JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH
44113-1098

041100582283690000000000000000000000010700000107001

Definitions

Actual Reading - A reading we take from your electric meter.
Bypassable Generation and Transmission Related Component - Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.
Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.
Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.
Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.
Due Date - The date the bill must be paid by to avoid a late payment charge.
Economic Development Component - Charges paid by all customers to recover costs related to economic development support.
Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (kW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

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Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-633-7127
Your account number: 11 00 56 2283 6 9
Your premise number: 1610098517

For Your Protection

All of our employees wear Photo I.D. badges.
Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.

Messages

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals.

The Transmission and Ancillary Service Charge, which recovers transmission costs related to mandates from the Federal Energy Regulatory Commission, has changed effective January 1, 2010. As a result, the amount of a standard residential customer's bill (using 750 kWh/month) will DECREASE by approximately 1.4% or $1.37 per month.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801530883 1610098517 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	87.98
Transition Charge	15.70
Cost Recovery Charges	6.35
Bypassable Generation and Transmission Related Component	93.01
Residential Distribution Credit	-21.05
Total Charges	**$ 185.99**

Detail Payment and Adjustment Information

Date	Reference	Amount	
Payments:			
02/01/10		-194.75	
Total Payments			-194.75
Total Payments and Adjustments			-$194.75

Equal Payment Plan (EPP) Budget Billing Summary

Billing Period	# Days	Due Date	Actual Charges Dist	Actual Charges Supply	EPP Amount Dist	EPP Amount Supply
01/16/10 02/17/10	33	03/04/10	185.99	0.00	107.00	0.00
Totals			185.99		107.00	

Difference Between Actual Charges and EPP Amount	78.99
Unpaid EPP Amount	107.00
EPP Account Balance	**185.99**

Your actual account balance with The Illuminating Company is 185.99.

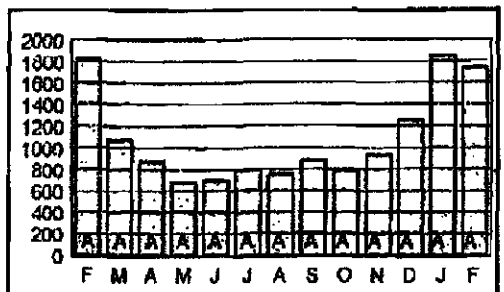
Meter Reading Information

Residential Service

Meter Number	2816788
Present KWH Reading (Actual)	40,977
Previous KWH Reading (Actual)	39,239
Kilowatt Hours Used	1,738

Usage Information

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Feb 09	1,814	Aug 09	748
Mar 09	1,081	Sep 09	885
Apr 09	871	Oct 09	780
May 09	675	Nov 09	933
Jun 09	696	Dec 09	1,256
Jul 09	781	Jan 10	1,842
		Feb 10	1,738

	Feb 09	Feb 10
Average Daily Use (KWH)	55	53
Average Daily Temperature	25	28
Days In Billing Period	33	33
Last 12 Months Use (KWH)		12,286
Average Monthly Use (KWH)		1,024

Account Number: 11 00 58 2283 6 9

the Illuminating Company
A FirstEnergy Company

January 18, 2010

Bill for: JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH 44113

Billing Period: Dec 17 to Jan 15, 2010 for 30 days
Next Reading Date: On or about Feb 16, 2010
Bill Based On: Actual Meter Reading

Conf # 1137962

Residential Service

Account Summary		Amount Due
Your previous bill was	133.49	
Total payments/adjustments	-133.49	
Balance at billing on January 18, 2010	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption	192.77	
Late Payment Charges	1.98	
Total Current Charges	194.75	194.75
Total Due by Feb 01, 2010 - Please pay this amount		$194.75

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service 1-800-589-3101
24-Hour Emergency/Outage Reporting 1-888-544-4877
Payment Options 1-800-686-9901
visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 1610098517 **5.19 cents per kWh**

107

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Account Number: 110058228369

Amount Paid	
Please Pay	$194.75
Due By	February 01, 2010

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

xxxxxxxxxxxAUTOxx5-DIGIT 44113
00011611 01 AV 0.332
JOHN G BOCKSTAEL
1133 W 9TH ST APT 416
CLEVELAND OH
44113-1098

041100582283690000000000000000000000017475000019475 5

Definitions

ctual Reading - A reading we take from your electric meter.
ypassable Generation and Transmission Related Component - harges associated with the costs for purchased power and to eliver the power through the transmission system. These are the harges that a customer would avoid for that billing period if the ustomer switched to a Certified Retail Electric Service provider.
ost Recovery Charges - Charges paid by all customers to recover reviously incurred costs.
ustomer Charge - The fixed monthly charge for basic istribution which partially covers costs for billing, meter eading, equipment, and service line maintenance.
istribution Related Component - A charge (including taxes) for oving electricity over electric distribution lines to your home or usiness. Formerly, Delivery Charge.
ue Date - The date the bill must be paid by to avoid a late ayment charge.
conomic Development Component - Charges paid by all customers to recover costs related to economic development support.
stimated Reading - On the months we do not read your meter, e calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.
Kilowatt (KW) - 1,000 watts of electricity.
Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.
Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.
Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.
Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.
Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

o receive information about your Illuminating Company bill, arious charges, rate schedules or for a written explanation of e Price to Compare:
Write: The Illuminating Company, 76 S. Main St., A-RPC, kron, OH 44308-1890
Call Customer Services: 1-800-589-3101
(Monday - Friday, 8:00 a.m. - 6:00 p.m.)
Visit our Web site: www.firstenergycorp.com
You may be asked to provide:
Your phone number: 1-216-633-7127
Your account number: 11 00 58 2283 6 9
Your premise number: 1610098517

For Your Protection

ll of our employees wear Photo I.D. badges.
lways ask for an employee's I.D. before letting anyone in our home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

LECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your heck to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be ithdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial stitution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

ur representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and rovide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, isit our Web site at www.firstenergycorp.com.

Charges from The Illuminating Company this billing period

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801530883 1610096517 - Residential Service - CE-RSF

Customer Charge	4.00
Distribution Related Component	93.95
Transition Charge	16.79
Cost Recovery Charges	5.32
Bypassable Generation and Transmission Related Component	95.52
Residential Distribution Credit	-22.81
	192.77
Late payment charge	1.98
Total Charges	$ 194.75

107

Detail Payment and Adjustment Information

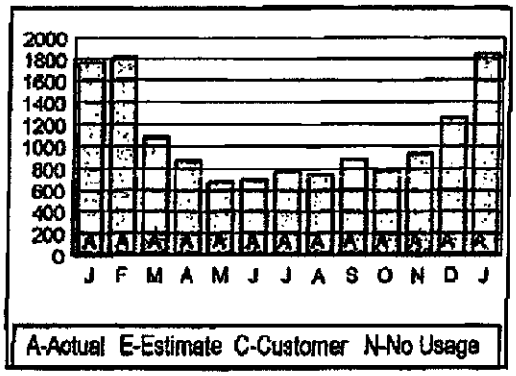
Date	Reference	Amount	
Payments:			
01/11/10		-133.49	
Total Payments			-133.49
Total Payments and Adjustments			-$133.49

Meter Reading Information

Residential Service		
Meter Number	2816788	5.19
Present KWH Reading (Actual)	39,239	
Previous KWH Reading (Actual)	37,397	
Kilowatt Hours Used	1,842	= $95.59

Usage Information

Usage Comparison



Historical Usage Information

Jan 09	1,765	Jul 09	781
Feb 09	1,814	Aug 09	748
Mar 09	1,081	Sep 09	885
Apr 09	871	Oct 09	780
May 09	675	Nov 09	933
Jun 09	696	Dec 09	1,256
		Jan 10	1,842

	Jan 09	Jan 10
Average Daily Use (KWH)	57	61
Average Daily Temperature	25	26
Days In Billing Period	31	30
Last 12 Months Use (KWH)		12,362
Average Monthly Use (KWH)		1,030