

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, April 06, 2010 2:25 PM
To: Docketing
Subject: FirstEnergy

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Re: Robert Moore
10960 Wilson Mills Rd
Chardon, OH 44024

Docketing Case No: 10-388-EL-SSO

Notes: Citizens for keepin the all-electric home promise. We want a permanent all-electric rate discount for nine months of the year as well as a permanent reinstatement of the original all-electric home discount. The all-electric discount must be attached to the home and not the owner. The all-electric discount must be given to every all-electric home. The discounted rates made to load management and water heating customers must also be honored. Overcharges made by First Energy between May 2009 and March 2010 must be refunded. FE MUST NOT raise the rates of other customers to pay for the all-electric, load management and water heating discounts.

Please docket the attached in the case number above.

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Technician SM Date Processed APR 06 2010