

FILE

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Hunter, Donielle

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, April 06, 2010 8:00 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 153847.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/6/2010

Re: Margaret Gift  
7621 Eagle Rd

Wellington, OH 44090

Docketing Case No.:10-0176-EL-ATA

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2010 APR -6 PM 1:50

PUCO

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician SM Date Processed APR 06 2010

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52718  
Sent: 4/5/2010 8:58:28 AM  
Message:  
WEB ID: 52718 AT:04-05-2010 at 08:58 AM

TYPE: complaint

NAME: Mrs. Margaret Gift

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7621 Eagle Mills Rd.
- Waite Hill , Ohio 44094
- USA

PHONE INFORMATION:

- Home: 440-256-2666
- Alternative: 216-780-1617
- Fax: *(no fax number provided?)*

E-MAIL: peggift1@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I can't impress enough how important it is for these all electric homes to have our rates returned permanently. We bought our home in 2003 and knew it needed everything! We replaced every appliance, air conditioning and a two new electric furnaces after being assured our rate would not end. We had a \$1750.00 heating bill this winter and keep the home at 60 in rooms not used to 67 in 2 rooms. We were thinking of putting our house on the market this spring and our agent said we would have to reduce our price by 30% and even then no one will want these bills. We need to have our rate returned and stay with the home or we, and others can never sell our homes. We were promised these rates to encourage us to stay with all electric. Please keep your word!! Peg Gift