

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52717
 Sent: 4/5/2010 8:47:43 AM
 Message:
 WEB ID: 52717 AT:04-05-2010 at 08:47 AM

TYPE: complaint

NAME: Mr. Thomas Plut

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 12000 Auburn Road
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440 285-9666
- Alternative: 440 622-5250
- Fax: *(no fax number provided?)*

E-MAIL: tomedp@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Thomas M. Plut
- Service address: 12000 Auburn Rd.
- Service phone: 440-285-9666
- Account Number: 110028572839

COMPLAINT DESCRIPTION:

First Energy needs to re-instate the all electric discount to homeowners who purchased homes with the understanding that their was an all electric discount. The current bills since this discount was taken away make living in our homes unaffordable. Also we will never be able to sell our homes. This is greed and arrogance on behalf of First Energy. My bills have tripled despite lower useage. . First Energy Needs to reinstate this discount along with: 1)A permanent, all electric rate differential discount fo nine months of the year.

2)The all electric discount must be attached to the HOME and not OWNER.

3)The all electric discount must be given to EVERY all electric home.

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4)The discounted rated made to load management and water heating customers must also be honored.

5)First Eneergy MUST NOT raise the rates of other customers to pay the the all electric, load management and water heating discounts.

6) overcharges made by FIRST Energy between May 2009 and March 2010 must be refunded