

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 05, 2010 10:14 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/5/2010

Re: Charles Cowley
20098 Great Oaks
Strongsville, OH 44149

RECEIVED-DOCKETING DIV
2010 APR -5 PM 2:48
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: This complaint is about the removal of the discount given to customers with all electric homes. 6,000 characters isn't nearly enough space to convey the anger and disbelief that I felt when I opened my January bill. Restoring the discount now, after the highest usage months for electric customers, is ludicrous! First Energy pulled in an additional \$75 to \$100 million dollars in this period just from their all-electric customers. I will not rest until I am compensated for this egregious profit-taking by First Energy. The electric company made a deal to provide a discounted rate to all-electric home owners and they should be held accountable to honor that deal.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Shr Date Processed APR 05 2010