

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 05, 2010 2:05 PM
To: Docketing
Subject: FirstEnergy

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/5/2010

Re: Donita Holden
6018 W Maple Rd
Geneva, OH 44041

Docketing Case No: 10-388-EL-SSO

Notes: My husband and I are opposing the \$390 million increase. You have already gotten a \$137 million increase 14 months ago. Are you greedy or what? Because of your increases our house payment was lower than paying your bill. To us that is not American at all. It's greed. These increases are unreasonable and unaffordable. We are totally dissatisfied. An other thing, we were told when we went all electric we would have the 2% discount for as long as we are here. You LIED. We were also told that we would NEVER have an estimated meter reading. You LIED again. Integrity is good.

Please docket the attached in the case number above.

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Technician SM Date Processed APR 05 2010