

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, April 02, 2010 4:09 PM
To: Docketing
Subject: Docketing
Attachments: 153296.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/2/2010

Re: Bert Webster
9048 Gatestone Rd

North Ridgeville, OH 44039

Docketing Case No.:10-388-EL-SSO

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2010 APR -2 PM 4:43

PUCO

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician GWH Date Processed 4/2/10

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52537
Sent: 3/29/2010 9:33:07 AM
Message:
WEB ID: 52537 AT:03-29-2010 at 09:33 AM

TYPE: complaint

NAME: Mr. Bert Webster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9048 Gatestone Road
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bw.dancer@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Bert Webster
- Service address: 9048 Gatestone Road
- *(no service phone number provided?)*
- Account Number: 11 00 55 4088 1 6

COMPLAINT DESCRIPTION:

It seems that it's a continual fight over unjust increases by First Energy. This time it is a 390 Million Dollar increase in Distribution Rates. I am vehemently opposed to this increase. Isn't it bad enough that they won't give owners of an all-electric homes, a discount rate for utilizing clean safe energy? As a retiree, I am being strangled by continually increasing charges levied by First Energy. This must stop!

Bert Webster