

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52624  
 Sent: 3/31/2010 11:24:39 AM  
 Message:  
 WEB ID: 52624 AT:03-31-2010 at 11:24 AM

TYPE: complaint

NAME: Mr. Ed Bueche

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32362 Birchwood Lane
- 32362 Birchwood Lane
- Avon Lake , Ohio 44012
- USA

PHONE INFORMATION:

- Home: 4409337877
- Alternative: 4409337877
- Fax: (no fax number provided?)

E-MAIL: ebueche@oh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy / CEI
- Name on account: Edward Bueche
- Service address: 32362 Birchwood Lane
- Service phone: 4409337877
- (no account number provided?)

COMPLAINT DESCRIPTION:

Case # 10-388-EL-SSO Time is passing and First Energy has apparently decided that the best defense is a good offense. Rather than working on the restoration of the residential all electric discount rate, as suggested by the Governor, they are requesting additional rate increases in Distribution Charges.

During Jan thru Mar 2009 I was billed for 12,766 kWh with a Delivery charge of \$262.30 or \$0.02055/kWh. For the same period in 2010 I was billed for 13,915 kWh with a Distribution Charge (including the Distribution Credit) of \$521.91 or \$0.03751/kWh.

THIS IS AN 83% INCREASE.

DENY FIRST ENERGY'S REQUESTED INCREASE AND INSIST ON RESTORATION OF THE 2009 ALL ELECTRIC RATES FOR DELIVERY.

this is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician ACH

Date Processed 4/2/10

file://\appsrv\Attachments\ContactManagementSystem\Cases\EBUE0317106T\41... 3/31/2010

RECEIVED-DOCKETING DIV  
 2010 APR -2 PM 2:43  
 PUCO