

**FILE**

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Friday, April 02, 2010 9:21 AM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/2/2010

Re: Kristin Mac Lellan  
9408 Shadow Hill Trl  
Chesterland, OH 44026

Docketing Case No.: 10-0176-EL-ATA

Notes: I temporary moved to Canada in March of 2006 and when I returned to my home which i lived in for almost 10 years i lost my rate due to the fact that we temporarily changed the name on the account - had I known this was even a possibilty I would have not moved away or I would have sold my home or i would have left the bill in my name- i have now been completely taken advantage of from the point in time when i moved back in august of 2008 and up until now- as certain mechanisms are being put in place i am not even eligible due to a ridiculous tenicality- this is completely unfair!!!!!!!!!!!!!!!!!!!!!! I complained when i returned in 2008 and was shut down. I am being treated unfairly

Please docket the attached in the case number above.

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Technician KWN Date Processed 4/2/10

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