

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52651
 Sent: 4/1/2010 5:00:03 AM
 Message:
 WEB ID: 52651 AT:03-31-2010 at 08:11 PM

TYPE: complaint

NAME: Mr. Gerald Hawk

CONTACT SENDER ? No

MAILING ADDRESS:

- 10802 Gate Post Rd.
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: 440-238-7849
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: 1stEnergy/CEI
- Name on account: Gerald Hawk
- Service address: 10802 Gate Post Rd.
- Service phone: 440-238-7849
- *(no account number provided?)*

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician ABH Date Processed 4/2/10

COMPLAINT DESCRIPTION:

DON'T LET THIS CASE #10-388-ELSSSO 390 million dollars in distribution charges slip in..PUBLIC IS SICK OF JUST LETTING THE UTILITIES HAVE WHATEVER THEY WANT!!! They should pay for the power co. they are buying with there profits....

Also don't forget what you did to us all electric home owners CASE #10-176-EL-ATA The deadline for your solution is coming, and we HAVE TO HAVE YOUR HELP.

WE NEED YOU TO FIX THIS NOW. They managed to get another month of high rates out of us, we struggle to pay bills & we need to eat....

RECEIVED-DOCKETING DIV
 2010 APR -2 AM 8:41
 PUCO