

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52630  
 Sent: 3/31/2010 12:13:10 PM  
 Message:  
 WEB ID: 52630 AT:03-31-2010 at 12:13 PM

10-388-EL-SSD

TYPE: complaint

NAME: Mr. Larry Baker

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11098 Crackel Rd
- Auburn Twp , Ohio 44023
- USA

PHONE INFORMATION:

- Home: 4405437671
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lbaker1234@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

We still need a permanent solution for the all Electric Homes. First the need to roll back the bills that we received over the winter. Next we need to see a permanent discount for buying at large quantity. Not just a temporary one. First Energy is running people and business out of the state. We need a regulated monopoly

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 Technician mmm Date Processed 04/01/10

RECEIVED-DOCKETING DIV  
 2010 APR -1 PM 3:36  
 PUCO