

**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, April 01, 2010 1:24 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/1/2010

Re: Kelly Stefl  
5447 Liberty  
Mentor, OH 44060

RECEIVED-DOCKETING DIV  
2010 APR -1 PM 1:37  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: My electric bill went from approx \$200.00 per month to over \$500.00 per month with this ridiculous increase you gave first energy. Only half of my house is electric only so you have not helped me at all with my bill.

You are all crooks, get out of the utilities pockets and get into the consumers pocket.

You should all be fired

Kelly Stefl

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician mmm Date Processed 04/01/10