From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us" Subject: 52239 Sent: 3/22/2010 11:53:39 AM Message: WEB ID: 52239 AT:03-22-2010 at 11:53 AM

TYPE: complaint

NAME: Mr. Charles Allen

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6850 Boneta Rd
- Medina, Ohio 44256
- USA

PHONE INFORMATION:

- Home: 330-335-6908
- Alternative: 330-715-4108
- Fax: 330-335-6908

E-MAIL: AllenChuck@Roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Charles G Allen
- Service address: 6850 Boneta Rd
- Service phone: 330-335-6908
- Account Number: 11 00 09 9956 5 2

COMPLAINT DESCRIPTION:

In case # 09-906-EL-SSO. /10-176 - EL-ATA

I am opposed to the elimination of the Residential Distribution Credit. First Energy talked us into spending almost \$40,000 more on Electric (Geo Thermal, Stove, Hot Water, etc.), than we would have spent on equivalent Gas units. Their promise was that it would pay for itself in 10-20 years. If you take away the credits, my house will lose a ton of value. DON'T LET THEM LIE THEIR WAY OUT OF THIS!!!!!!!!

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician MMM Date Processed Of OILLO

2010 APR -1 AM 9:27