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Hunter, Donielle

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 30, 2010 3:17 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** GRIC0316105J 4175588.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Guy Richards  
32684 Admirals Way

Avon Lake, OH 44012

Docketing Case No.:

Notes:  
10-0176-EL-ATA

Please docket the attached in the case number above.

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March 11, 2010

To: State Rep. Matt Lundy,  
State Sen. Sue Morano,  
Public Utilities Commission of Ohio

MAR 15 2010

INVESTIGATION AND AUDIT DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Before I go into the details of my electric bill increase due to the removal of the all electric residential discount, I have two questions.

- If it is true the all electric residential discount was being subsidized by those without the discount, how much have their electric bills been reduced since June of 2009? My guess would be not one penny, but that may just be me being cynical.
- I've read First Energy and the PUCO have offered a 90-day reprieve. When? Mid-April through Mid-July when usage and bills are typically the lowest for the year?

I believe it is well documented First Energy paid for advertising the all electric discount to encourage the construction and sale of all electric homes. The little bit I remember from my business law class makes me believe this to be a contract. The discount is one of the reasons we bought our home in 1989 and one of the features we had hoped would make our home attractive to future buyers. I'm concerned now if it is even salable.

The discount was removed in June 2009 - and despite First Energy's claim home owners were notified, it didn't happen. When I look at my electric bills over the last two years, what immediately jumps out is from June 2009 through March 2010 my actual electric usage went down 16% when compared to the same ten months the previous year. For the same time period, my electric bill increased 17%.

Even before the rate increase, I had invested in new windows, doors, appliances, and a more efficient air conditioner. I am not sure my house can be made any more efficient. In addition, as empty nesters, I've "closed" down two bedrooms and a bathroom. With baseboard heating this is easy to do. What is next to impossible is converting to gas as an alternative for heating.

March 11, 2010

I've attached an Excel spread sheet with my billing information from 2008 to current. An interesting item to note is the "game" First Energy seemed to be playing over the summer. Through December 2009, by billed amounts were actually close to the previous year. A substantial bump in November, but this is not unusual when the weather turns cold. The low amounts in July and September were due to "estimated" readings, but based on past usage in these months, there was no foundation for the estimated amounts - other than to hide the actual cost. But as you can see, the realization of the increase occurred in January 2010.

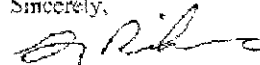
	2008		2009				2010	
	Temp	Usage	kWh cost	Billed	Temp	Usage	kWh cost	Billed
Jun	54	1464	1.90	121.54	61	1631	7.61	159.26
Jul	70	2144	1.90	248.33	69	260	6.92	33.72
Aug	75	1995	1.90	232.11	71	1995	7.69	261.85
Sep	70	1538	1.90	182.11	72	525	6.88	66.00
Oct	61	821	1.80	102.20	64	986	5.44	107.99
Nov	52	1790	1.90	137.52	51	1938	5.03	196.22
Dec	34	4252	1.90	260.05	47	2575	4.90	255.97
Jan	29	5615	1.60	327.19	29	5653	4.75	593.51
Feb	18	5567	1.90	338.98	29	4579	5.01	466.59
Mar	33	4959	1.90	305.25	29	4954	5.00	503.62
Apr	42	3402	2.50	236.25				
May	64	1973	2.50	165.13				
Total through								
March		30245		2255.28		25496		2644.73
Percent changed in usage			-0.16					
Percent changed in billed			0.17					

The more I look at the numbers above the more I am baffled. I've double checked the numbers, so I know they were entered correct. Look at October for example. Usage in 2009 went up 20%, yet my bill only increased 6%. Yet in February, usage went down 19% and the billed amount up 38%.

As I mentioned earlier, I believe this is truly a breach of contract. One that can and should be corrected. The discount should be reinstated permanently and refunds are due for all of the excessive bills already collected. A lot of permanent decisions were made by home owners in the past based on the promised discount. The solution should also be permanent.

Feel free to contact me if there is anything I can answer or clarify.

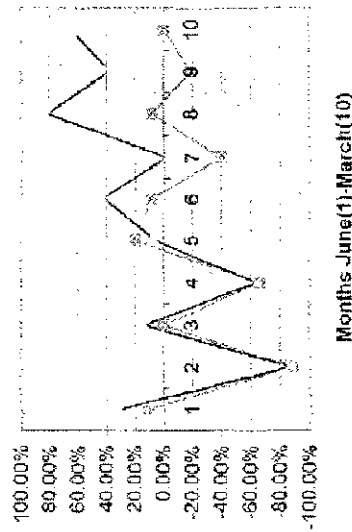
Sincerely,



Guy Richards  
33684 Admirals Way  
Avon Lake, OH 44012  
(440) 933-5680  
grichards@nordson.com

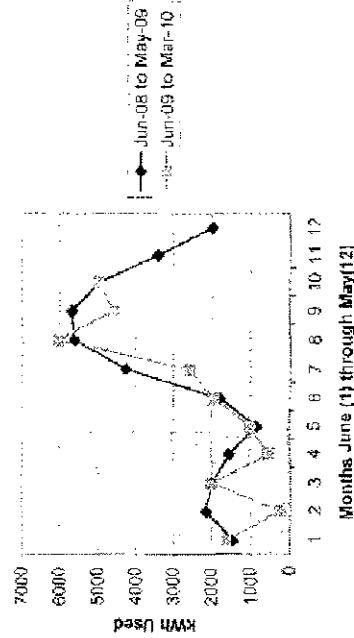
	2008				2009				2010			
	Temp	Usage	kWh cost	Billed	Temp	Usage	kWh cost	Billed	Temp	Usage	kWh cost	Billed
Jun	54	1464	1.90	121.54	61	1631	7.61	169.26	-5.56%	11.41%	31.04%	
Jul	70	2144	1.90	248.33	69	260	6.92	33.72	-1.43%	-37.87%	-86.42%	
Aug	75	1995	1.90	232.11	71	1995	7.69	261.85	-5.33%	0.00%	12.81%	
Sep	70	1538	1.90	182.11	72	525	6.88	56.00	2.86%	-65.86%	-63.76%	
Oct	61	821	1.90	102.20	64	986	5.44	107.99	4.92%	20.10%	5.67%	
Nov	52	1790	1.90	137.52	51	1938	5.03	196.22	-1.92%	8.27%	42.68%	
Dec	34	4252	1.90	260.05	47	2578	4.90	256.97	38.24%	-39.44%	-1.57%	
Jan	29	5615	1.90	327.19	29	6053	4.75	593.51	0.00%	7.80%	81.40%	
Feb	18	5667	1.90	336.98	29	4579	5.01	466.89	61.11%	-19.20%	-37.85%	
Mar	33	4959	1.90	306.25	29	4854	5.00	503.62	-12.12%	-0.10%	64.99%	
Apr	42	3402	2.50	236.28								
May	64	1973	2.50	165.13								
Total through March	30245			2255.28		25496		2644.73				
Percent changed in usage			-0.16									
Percent changed in billed			0.17									

Usage verses Billed Percent Change



Percentage increase of usage and billed amounts tracked very close and from June to October, then what happen?

Actual Usage by Month



Notice the relative smoothness in usage June 08-May 09. Then how jumpy usage became from June 09 to now. Garies?