

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 8:09 AM
To: Docketing
Subject: Docketing
Attachments: 153324.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Kathleen Ryan
11196 Fowlers Mill Rd
Chardon, OH 44024

Docketing Case No.:10-0388-EL-SSO

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
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From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52551
Sent: 3/29/2010 12:15:07 PM
Message:
WEB ID: 52551 AT:03-29-2010 at 12:15 PM

TYPE: complaint

NAME: Mrs. Kathleen Ryan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11196 Fowlers Mill
- 11196 Fowlers Mill
- Munson , Ohio 44024
- USA

PHONE INFORMATION:

- Home: (440)285-2324
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: RYAN1888@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Kathleen M Ryan
- Service address: 11196 Fowlers Mill
- Service phone: 4402852324
- Account Number: 110059445061

COMPLAINT DESCRIPTION:

To whom it may concern, I am writing this in reference to case #10-0388. I am an all electric homeowner. My husband and I move into our home after 2007 so we are seeing no relief from this so called discount. We are disgusted that First energy has the nerve to even try to get more money let alone \$390 million more from consumers and business owners. No one is getting it. Do you think the public is stupid. You can't just sit by and watch them destroy peoples lives, because that is what they are doing. They are destroying Ohio little by little and this already crumbling housing market. My house will soon be worth nothing, and I will not be able to afford my electric bill. We have three children, my husband is a police officer. He risks his life every day to put food on our table and a roof over our heads. But soon we won't be able to afford anything because our electric bill is \$575 a month on average. They say he makes too much to qualify for electric assistance. Did anyone consider it should depend on how much your electric bill is. Please help. This is getting out of control and no one is listening. Your Immediate Attention Is Required. Thank You, Kathleen Ryan RYAN1888@roadrunner.com