

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 8:47 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Brian Henry
 5473 Manchester Ave NW
 North Lawrence, OH 44666

RECEIVED-DOCKETING DIV
 2010 MAR 31 AM 9:50
 PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am contacting you today to express my displeasure with First Energy and their charges for electricity. Three years ago my family and I moved from an all electric home in Wayne county Ohio, an AEP electric serviced home, to an all electric home in Stark county Ohio, a First Energy serviced home. During our search for a new home we specifically wanted an all electric home because of the all electric benefit. After moving into our new home and receiving our first electric bill we experienced to shock of our life, the amount of the bill! After much research, conversations, and complaints we finally understood what has happened. First Energy will no longer honor the all electric rate which was designed to promote all eclectic homes because of the huge benefit of heating and cooling with electricity simply because we moved after January 1, 2007, 6 month to late. This is absurd!!! If I would have know the all electric rate did not apply to my new home I would have never purchased it.

During the 7 years at my previous home with AEP we never experienced a single rate change. Our rate for generation and transmission was 2.3 cents per kWh, First Energy's rate for my current home is 6.66 cents per kWh. The difference is staggering! As well First Energy's distribution related charges are more then double what AEP charges, staggering difference as well! My complaint is not the difference between AEP and First Energy but rather the rate difference be an all electric rate and that of a non-all electric rate.

All electric rates where design to promote building/owning all electric homes. The reasons for designing and promoting the all electric rates for new and existing homes as not changed, the benefits of these home and their energy usage remain the same. So why have the rates changed. As it stands, those of us who see these benefits and have purchased a home that is all electric are being severely penalized! Something must be done

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 Technician SM Date Processed MAR 31 2010

I demand this injustice be resolved and a permanent solution be put in place. I am joining the "Citizens for Keeping the All-Electric Promise" cause for a permanent solution. Our group has six points as "Permanent Solution Requirements" of which I support 100%. I implore you to consider the six items as the permanent solution or at least a major part of a permanent solution for this crisis. Please contact me with any question at all or to further discuss my complaint.

Sincerely,
Brian D. Henry

Please docket the attached in the case number above.