

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 30, 2010 8:58 AM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Randy Divis  
17046 Valley Creek Dr  
Strongsville, OH 44136

RECEIVED-DOCKETING DIV  
2010 MAR 31 AM 9:50  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I PROTEST FRIST ENERGY TAKING AWAY MY RATE GAURENTEE OR IT STAYING WITH THE HOME SHOULD IT BE SOLD. THIS HAS MADE MY HOME UNAFORDABLE AND UNSALABLE. MY LIFE SAVINGS IS IN MY HOME. ALSO THEIR HEAT IS NOT EVEN WARM. WE ARE BEING ROBBED AND OUR CONTRACT IS BEING BROKEN. HOW IS THIS LEAGAL ? HOW DID YOU LET THIS HAPPEN ? I BELIEVED THE CONDITIONS I BOUGHT MY HOME AT - OR I WOULD HAVE NEVER BOUGHT/AGREED TO THEIR RIGHT TO BREAK THE AGREEMENT

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician mm Date Processed 03/31/10