

FILE

Hunter, Donielle

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Sent: Tuesday, March 30, 2010 11:25 AM
To: Docketing
Subject: Docketing
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Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Rita Lockhart
8724 Timber Edge Dr

North Ridgeville, OH 44039

Docketing Case No.:

Notes: 10-388-EL-SSO

Please docket the attached in the case number above.

This is to certify that the images appearing are an
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Technician MM Date Processed 03/31/10

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52577
Sent: 3/29/2010 6:45:49 PM
Message:
WEB ID: 52577 AT:03-29-2010 at 06:45 PM

TYPE: complaint

NAME: Mrs. Rita Lockhart

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8724 Timber Edge Drive
- N. Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: (440) 316-7109
- Alternative: (210) 410-2956
- Fax: (440) 316-7109

E-MAIL: ritabart1@msn.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Rita Lockhart
- Service address: 8724 Timber Ridge Drive, N. Ridgeville, OH 44039
- Service phone: (440) 865-4398
- Account Number: 11 00 63 5510 5 2

COMPLAINT DESCRIPTION:

Case No. 10-0388. I oppose FirstEnergy's request for a \$390 million increase in distribution charges to electric bills. FirstEnergy was granted a \$137 million increase a little over a year ago. Additionally, FirstEnergy unilaterally discontinued the granting of an all-electric home discount rate in 2007. Consequently, when we bought this all-electric home in February 2009 in an all-electric 500 acre subdivision where no gas is available, we were NOT given the all-electric rate, even though the previous owners of this home had the rate. Our December usage bill was almost \$600.00 (2-3x) the amount of previous usage bills. We bought this home as a retirement home and on a fixed income can not afford these rates, nor any increases to the rate.