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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 12:11 PM
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Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Cynthia Easthom
15121 Chardon Windsor

Chardon, OH 44024

Docketing Case No.:10-0388-el-sso

Notes:

Please docket the attached in the case number above.

This is to certify that the images appearing are an
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Technician DMm Date Processed 03/31/10

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52496
Sent: 3/28/2010 3:22:50 PM
Message:
WEB ID: 52496 AT:03-28-2010 at 03:22 PM

TYPE: complaint

NAME: Mrs. Cynthia Easthom

CONTACT SENDER ? No

MAILING ADDRESS:

- 15121 Chardon Windsor Rd.
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: (440) 285-7182
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mysaviour@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company, a First Energy Company
- Name on account: James M. Easthom
- Service address: 15121 Chardon Windsor Rd.
- Service phone: (440) 285-7182
- Account Number: 110028187661

COMPLAINT DESCRIPTION:

In reference to case 10-0388, a \$390 million increase in distribution charges is absurd. They are already abusing the public with the dropping of the all-electric rate, and they already received a \$137 million increase only 14 months ago. This would be more price gouging as they are pretty much the only source of electric power in our area! I say NO to this increase.!