

FILE

Hunter, Donielle

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From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 30, 2010 11:15 AM
To: Docketing
Subject: Docketing
Attachments: 153418.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/30/2010

Re: Vicki Mehls

RECEIVED-DOCKETING DIV
2010 MAR 31 AM 9:49
PUCO

Docketing Case No.: Case #10-0388

Notes:

Please docket the attached in the case number above.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician Dmm Date Processed 03/31/10

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52588
Sent: 3/30/2010 7:42:09 AM
Message:
WEB ID: 52588 AT:03-30-2010 at 07:41 AM

TYPE: complaint

NAME: Mrs. Vicky Mehls

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2900 McMackin Road
- Madison , Ohio 44057
- USA

PHONE INFORMATION:

- Home: (440)428-7506
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dmehls@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company/First Energy
- Name on account: Vicky Mehls
- Service address: 2900 McMackin Road
- Service phone: 440-428-7506
- Account Number: 110048689969

COMPLAINT DESCRIPTION:

This is in regards to Case No. 10-0388.

Recently, First Energy filed for another increase in distribution fees to the tune of \$390 million dollars. Part of this "increase" is to pass off property and income tax hikes for First Energy itself which should be paid out of their own profits, not as a passed on, additional charge to customers under the guise of "distribution".

As an owner of an all-electric, geothermal home in the Madison, Ohio area, I can state that power outages are quite common here on any slightly breezy day. The company has not been upgrading its infrastructure since I moved to this community over 11 years ago. I've been at this current residence for over 2 years and previously owned an all-electric, geothermal home since 1997 in this same area. We've

also had to file a complaint to PUCO in the past due to First Energy not providing temporary power to a new construction home within a reasonable timeframe. We had filed for temporary power and waited nearly a year to get it, costing us thousands of extra dollars in order to complete construction by using kerosene generators. First Energy did not compensate us for those financial losses. I don't see why I should be charged for theirs. This is the cost of doing business and is all part of budgeting. If they are having such hardships, why did they buy Allegheny Power in Pennsylvania to the tune of \$4.7 billion?

This rate hike is a blatant grab for higher profits. Oversight is needed when it comes to why they need these increases. If the increases are providing better service, that's reasonable. But to offset their property and income taxes? That is not my problem. I pay my own property and income taxes with no one to shuffle them off to. They can do the same.

Sincerely,

Vicky Mehls