

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52495  
 Sent: 3/28/2010 2:34:34 PM  
 Message:  
 WEB ID: 52495 AT:03-28-2010 at 02:34 PM

TYPE: complaint

NAME: Mr. Robert Mathews

CONTACT SENDER ? No

MAILING ADDRESS:

- 9390 Mentor Road
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440-286-1566
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Robert E Mathews
- *(no service address provided?)*
- *(no service phone number provided?)*
- Account Number: 110027866711

COMPLAINT DESCRIPTION:

Do not want an increase for Case #10-0388.

RECEIVED-DOCKETING DIV  
 2010 MAR 29 PM 5:18  
 PUCO

This is to certify that the images appearing are an  
 accurate and complete reproduction of the case file  
 document delivered in the regular course of business.  
 Technician SW Date Processed MAR 30 2010