

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52432
 Sent: 3/26/2010 12:55:23 PM
 Message:
 WEB ID: 52432 AT:03-26-2010 at 12:55 PM

09-2011-GA-PIP

TYPE: complaint

NAME: Mr. John Pryor

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4804 Castlebar St. N.W.
- Canton , Ohio 44708
- USA

PHONE INFORMATION:

- Home: 330-479-1965
- Alternative: 330-904-0011
- Fax: (no fax number provided?)

E-MAIL: pryorjk@neo.rr.com

INDUSTRY: Gas

ACCOUNT INFORMATION:

- Company: Dominion East Ohio
- Name on account: John Pryor
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

I'm not sure if this current plan to raise the price of Dominions costs to assist the poor is legal. This company has had shady things in their past that were looked at and they were found to be improper. Now they want to raise the transportation costs on the consumer to make up for the people that can't pay. To use their language, the (poor). How is it that I keep my heat set to 65 all winter to afford my gas and others get to set it at whatever and my rates go up to help them? I feel this is direct attempt to recoup loses incurred by fines from your office and the others that don't pay their bills anyway. Why can they do this?

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 Technician Shu Data Processed MAR 29 2010

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