

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, March 26, 2010 11:00 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/26/2010

Re: Carla Kurcz
5800 Hickory Trl
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: We live in an all electric home built by Bob Schmidt, we installed two new Trane top of the live heat pumps before winter that were supposed to cut our heating bills by 20 to 30 percent, but since the discounts for being all electric were taken away and the rates went up our electric bill went up over 150 percent! Those new heat pumps cost \$10,800, Please give our winter discounts back for good. Thank you, Steve & Carla Kurcz 5800 Hickory Trail North Ridgeville, Ohio 44039

Please docket the attached in the case number above.

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Technician [Signature] Date Processed 3/26/10

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