

**Troupe, Tanowa**

---

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 25, 2010 1:59 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/25/2010

Re: Joyce Stokes  
4696 Knickerbocker Cir  
Ashtabula, OH 44004

RECEIVED-DOCKETING DIV  
2010 MAR 25 PM 3:55  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: Case No. 10-176-EL-ATA In reference to the above Case # - I too am an all-electric home owner. I am 66 years old and live alone. I have owned this house and struggled along with repairs etc for over 20 years. I am looking forward to retirement but I am still working. How can I look forward to retirement when my electric bill has jumped from \$113 per month to \$451 per month. What am I supposed to do? Do I pay my electric bill or do I pay my house payment? That is the question. I certainly hope that this issue can be resolved in our best interest. Joyce Stokes

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician [Signature] Date Processed 3/25/10