

**Troupe, Tanowa**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 25, 2010 2:23 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/25/2010

Re: W Smith  
14543 Hickox St  
Burton, OH 44021

RECEIVED-DOCKETING DIV  
2010 MAR 25 PM 3:55  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: My complaint lies in the manipulation of electrical rates by First Energy. I have an all electric home, bought all energy star appliances & thought the all electric home 'discounts' from previous years would be ongoing. Clearly Case #10-176-EL-ATA, requires your immediate attention. I feel that you should ethically protect us consumers by enforcing these six issues: A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. The all-electric discount must be attached to the HOME and not the OWNER. The all-electric discount must be given to EVERY all-electric HOME. The discounted rates made to load management and water heating customers must also be honored. First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. Overcharges made by First Energy between May 2009 and March 2010 must be refunded in full. Thank You for your attention to this matter.

Please docket the attached in the case number above.

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Technician [Signature] Date Processed 3/25/10