

FILE

Troupe, Tanowa

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, March 25, 2010 1:53 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/25/2010

Re: Daniel Schilke
226 Hemlock Dr
Elyria, OH 44035

RECEIVED-DOCKETING DIV
2010 MAR 25 PM 3:55
PUCO

Docketing Case No.: 10-0176-EL-ATA


Notes: Dear PUCO, This is a complaint to Ohio Edison in reference to the all electric home discount. I purchased my all electric home in April of 2008 partly due to the cost savings of the all electric home discount. Shortly after my move I noticed my electric bills were almost 3 times the previous owner's electric bills. With this I contacted Ohio Edison who told me the discount was no longer available and that there was nothing they could do. Now this was a big deal when you budget your income with your house payment and other expenses such as electricity.

Now March 2010 I have been told of the discount returning so I contacted Ohio Edison with questions. I was told "I don't qualify for the discount because I had never recieved any discount." Again I was told there is nothing they can do for me except set up a payment plan which only increases my bills even more over the next 6-9 months. Such an option is hardly a helping hand. If this is their fix then maybe I should just throw it on a credit card. That would be just as much of a "fix". Instead, there should be some sort of discount for one with an all electric home. It is the idea of buying in bulk. Why should I pay the same rate as one that uses mostly gas for utilities?

This makes me feel so helpless and there seems to be nothing that I can do. Now I am writing you in hope that I am not the only one in this position and that there is something the PUCO can do. Again, I purchased this all electric home because of the cost comparison to gas. Everyone I know that has electric homes receives this discount. It almost seems as if I am paying to subsidize their discounts. In conclusion, maybe there is nothing that can be done but hopefully someone takes note.

With Thanks, Dan Schilke

Please docket the attached in the case number above.

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