

**Troupe, Tanowa**

---

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 25, 2010 2:19 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/25/2010

Re: Michael Nappi  
6205 Grandridge Pointe Dr  
Painesville, OH 44077

Docketing Case No.: 10-0176-EL-ATA

Notes: We were promised special rates for all electric, I replaced a heat pump in Nov. 2007, and would not have spent the money for that system had I known First Energy was going to renege on their promise...it was a very costly investment

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business

Technician       *Ma*       Date Processed       3/25/10      

RECEIVED-DOCKETING DIV  
2010 MAR 25 PM 3:55  
PUCO