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March 25, 2010

Ms. Renee J. Jenkins - Chief Docketing Division - 11th Floor The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

> Transmittal Letter Revised Tariff Sheets Filed Pursuant to the Commission's Order in <u>Case No. 10-238-TP-ATA</u> And <u>Case No. 90-5023-TP-TRF</u>

Dear Ms. Jenkins:

Please see attached tariff sheet to replace a tariff sheet previously submitted in the above referenced cases to make textual clarifications to Caller ID Service issued February 25, 2010 to be effective March 27, 2010. The replacement tariff sheet reinstates a sentence from the original tariff sheet that was inadvertently omitted on the updated sheet. The replacement tariff sheet is:

P.U.C.O. No. 7, Section 3, 4th Revised Sheet No. 59E.1

Please destroy copies of the above tariff sheet currently on file with the P.U.C.O. and replace it with the attached sheet.

Acknowledgement and date of receipt of this filing is requested.

Very truly yours,

issandra Cole

Cassandra Cole Director

Attachments

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Technician ______ Date Processed ______ Mair. 25. 2010 9:24AM

No. 2244 P. 3

GENERAL EXCHANGE TARIFF P.U.C.O. No. 7

Verizon North Inc.

SECTION 3 4th Revised Sheet No. 59E.1 Cancels 3rd Revised Sheet No. 59E.1

SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

<u>Caller ID</u> - is an arrangement that is provided as an enhancement to Celler ID - Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded (typically by the second ring) (C) from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. The calling party can prevent the Caller ID (C) customer from seeing the calling telephone name and number display by activating Selective Blocking or Complete Blocking.

<u>Anonymous Call Block</u> - provides customers the ability to block calls from persons that have Selective Blocking or Complete Blocking (privacy) activated. The calling party will hear a recorded announcement asking that they hang up and call back without privacy activated. This service is provided at no charge to all customers subscribing to Caller ID -Number Only and Caller ID. Customers not subscribing to Caller ID – Number Only or Caller ID may order this service at the specified monthly charge. Calls routed to an Anonymous Call Block recorded announcement in a Verizon exchange will not be rated as completed calls or be charged as measured or toil calls. A caller may choose to place his call through an operator. Operator surcharges will apply for the completed call. Operator surcharges will be waived for calls within Verizon's network for victims of domestic violence, domestic violence agencies and programs, and emergency personnet while performing their jobs.

Issued: February 25, 2010

In compliance with The Public Utilities Commission of Ohio Order No. 90-5023-TP-TRF by Todd Colquitt, President, Verizon North Inc., Marion, Ohio Effective: March 27, 2010