

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 24, 2010 12:27 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/24/2010

Re: Paul Keith Jr
13517 Pleasant Home Rd
Marshallville, OH 44645

RECEIVED-DOCKETING DIV
2010 MAR 24 PM 5:10
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: My husband and I purchased an 80 gal. hot water heater through an Ohio Edison program to give us a lower rate on our electric bill. We later put in a heat pump and allowed an optional control rider to be installed all through Ohio Edison programs for lower electricity rates. We were repeatedly told the rates were forever. Now Ohio Edison is declaring forever is here and taking our rates away. Please hold them to their promises and declare forever IS NOT here yet.
Thank you. Connie K. Keith (Mrs. Paul J. Keith Jr.)

Please docket the attached in the case number above.

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