

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"

Subject: 52226

Sent: 3/22/2010 10:46:05 AM

Message:

WEB ID: 52226 AT:03-22-2010 at 10:46 AM

TYPE: complaint

NAME: Mr. Ruth Pugel

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4345 North Bend Road
- Ashtabula, Ohio 44004
- USA

PHONE INFORMATION:

Home: (440) 466-7504Alternative: (303) 517-8084

Fax: (no fax number provided?)

E-MAIL: ruthpugel@msn.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Illuminating Company/First Energy

Name on account: Ruth Pugel

• Service address: 4345 North Bend Road, Ashtabula, OH 44004

Service phone: 440-466-7504Account Number: 110067224409

COMPLAINT DESCRIPTION:

With regard to the withdrawal of the discount for all electric homes, I am in a unique position. I have owned this house for more than 30 years. It was built as an all electric home. I understand, after reading your information, that because I have had this home rented off and on for the last 15 years that I may not be eligible for the reinstated discount.

When you reconsider this discount, I believe that you need to take into consideration that the discount should follow the house rather than the house occupant. The house was built as an all electric home. Renters may or may not have any interest or knowledge in the fact that the house was built with the discount in mind.

Please take this into consideration, not only for my own situation, but also when you determine the ongoing regulations regarding this discount.

Thank you.

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Technician Date Processed 223/10

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