FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 51179
Sent: 2/20/2010 5:12:04 PM
Message:
WEB ID: 51179 AT:02-20-2010 at 05:11 PM

TYPE: complaint

NAME: Mr. Dan Ledenican

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 13491 Woodin Road
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

10 - 176 - EL - ATA

PUCO

RECEIVED-DOCKETING.DIV
2010 MAR 23 PM 12: 21

- Home: (440) 285-4995
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ledenican@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Dan Ledenican
- Service address: 13491 Woodin Road
- Service phone: (440) 285-4995
- Account Number: 110045704100

COMPLAINT DESCRIPTION:

We are writing this in regard to our unconscionably high electric bills. Our bills have doubled, with less usage and comparable temperatures as the same period last year.. We are an all electric home. When we built our home we were assured of lower total electric rates, otherwise we would never have chosen that option. We are owners of a mobile home park in Hambden Township. A large majority of our homeowners are all electric as well. With the recession and loss of many jobs, many of our tenants are struggling to make ends meet. Now are they forced to choose between heat and food? When we developed the community in 1971, The Illuminating Company enticed us to develop a total electric park with all electric rates. We also own one mobile home in the park that is vacant at the present time. The hot water tank is turned off, the refrigerator is unplugged and the heat is turned down as low as possible to keep the pipes from freezing. With only security lighting and no use of a stove or television that bill was still over $300. That is outrageous!

Please force First Energy to do what is right and restore our all electric home discount.

Sincerely,

Dan & Betsy Ledenican