

From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us"

Subject: 52093

Sent: 3/17/2010 8:38:12 PM

Message:

WEB ID: 52093 AT:03-17-2010 at 08:38 PM

TYPE: comment

NAME: Mrs. Cathy Rivas

CONTACT SENDER? Yes

MAILING ADDRESS:

• 14303 Wilma Dr

• Strongsville, Ohio 44136

USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: diaganol@ameritech.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co.
- Name on account: no name
- Service address: 000000 dr
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

you people have done nothing, First Energy is not reinstating the rates just giving credits, and since you didn't require them to give people their money back for the months of high rates their not doing that either, so handy that all this happens after the high winter rate months of heating bills, you guys are a joke.

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of busines

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