



Public Utilities Commission

10-340-EL-CSS (original)

CSM10223091A
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

March 13, 2010

C. RICHARD SMITH
Customer Name (Please Print)

7051 KINSMAN NICKERSON RD.
Customer Address

KINSMAN OHIO 44428-9512

City State Zip

Against

NO ACCOUNT # WAS EVER ASSIGNED
Account Number

1930 MAHONING AVE. N.W. WARREN OHIO
Customer Service Address (if different from above)

OHIO EDISON, A FIRST ENERGY CO.
Utility Company Name

76 SOUTH MAIN ST. AKRON OHIO 44308
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

TEXT OF MY FORMAL COMPLAINT IS ON ATTACHED
PAGE.

PUCO

2010 MAR 17 PM 12:25

RECEIVED-DOCKETING DIV

C. Richard Smith
Signature

C. RICHARD SMITH

Customer Telephone Number

330-876-7984

This is to certify that the images appearing are an
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document delivered in the regular course of business
Technician [Signature] Date Processed 3/17/10

C. RICHARD SMITH
7051 KINSMAN NICKERSON RD.
KINSMAN, OHIO 44428-9512

CSM10223091A

March 13, 2010

Against

OHIO EDISON, A FIRST ENERGY CO.
76 SOUTH MAIN ST. AKRON OHIO 444308

On January the 25th or 26th 2009, an Ohio Edison crew pulled the meter off my property. Which in doing , they broke the left top pole in the meter base. They also cut the power supply lines at the top of their pole. This shut the power off to my property leaving it to freeze up. There was twelve to sixteen inches of snow and ice on the ground and the temperature was in the single digits.

Ohio Edison has accused me of tampering with their meter and stealing their power. I have done no such thing. I have explained this to them but they still insist that I pay penalties and fraud investigation fees. To do so, would be to admit that their allegations are true. I will not admit to what I did not do.

I have sent Ohio Edison the facts regarding this matter. First a fax sent to their number 1-330-315-9277. Then after waiting two weeks for a return, I called their 1-800 number once again. I ask if they had received the fax. I was told that they had not. I then ask for an address to which I could send the information once again via certified mail. This I did. Still, I waited weeks and no response from Ohio Edison. I then E-MAILED the PUCO.

The confirmation number of this E-Mail is WEBID43735. About a week later I got a call from a lady who identified herself only as Tara. She took the side of the Ohio Edison and told me that the only way that I was going to get power restored was to pay the fines and fraud charges. I told her that I would pay only what anyone else would pay to obtain power and I was not about to admit tampering and theft by paying fines and fraud investigation fees. She offered no further advise as to my next step.

I have not heard from Ohio Edison in any way. Still have no power to my property. It has been more than a year.

Ohio Edison has violated the law by pulling the meter from my property in the dead of winter. Causing me much property damage.

Ohio Edison has called me a thief.

Ohio Edison has refused to correspond with me.

I want the power restored to my property. I want to be made whole for the damages done to my property. I want punitive damages for the arrogance of those that have caused me this grief.

Sincerely C. Richard Smith

