

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 15, 2010 2:05 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/15/2010

Re: Sheila Caruso
5425 N Ridge East

Ashtabula, OH 44004

Docketing Case No.:10-0176-EL-ATA

Notes:

Customer stated that the rates for her apartment building are crazy. She feels that her renter should be able to get the all electric discount rate. She is not going to be able to rent out her property, because the rent is LESS than the electric bill. She feels the dc should go with the property, if it is still owned by the same owner and NOT with each new renter. Her renters are LEAVING the property and causing her to lose money due to First Energy.

Advised customer that the rate is not by ADDRESS, but by customer at that all electric rate. If customer had service in her name or had the same customer in the apartment, no changes would have come about.

Please docket the attached in the case number above.

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