

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Monday, March 15, 2010 10:45 AM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/15/2010

Re: Bridget Bordeaux  
825 Griggs Rd  
Jefferson, OH 44047

Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing you to express my concerns about the high electric bills my husband and I have been trying to keep up with. We are a younger couple that works very hard to provide for our two young daughters, a two year old and a two month old. We are both college educated and are fortunate enough to have decent paying jobs. I am a fifth grade teacher and my husband is a warehouse supervisor and we struggle to pay our electric bill. We purchased our split level home December 2008 and when we first moved in I called the Illuminating Company to sign up for the all electric home discount. I was told that this discount was no longer available. Though we are able to set each room at it's own temperature, even turning the setting down very low in rooms while we are not home, or when the room is not being used, we continue to receive expensive electric bills. Also having the two younger children, we are trying to make the home comfortable for them. Last year I had to be put on a payment plan in order to keep up with the service charges, this year the bill seems to be even higher. I am asking you to please consider offering the all electric home discount again, and a reasonable rate for this utility service. I thank you for taking the time to read my letter of concern and I look forward to hearing how you can help my family and others that are struggling in this difficult time.

Sincerely, Bridget Bordeaux

Please docket the attached in the case number above.

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Technician AM Date Processed 3/15/10

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2010 MAR 15 AM 11:14  
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