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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, March 11, 2010 4:53 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/11/2010

Re: Michael Costa
6266 Brooks Blvd

Mentor, OH 44060

Docketing Case No.:

Notes:

To: docketing@puc.state.oh.us

CC:

BCC:

Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Michael Costa
6266 Brooks Blvd
Mentor, OH 44060

Docketing Case No.: 10-0176-EL-ATA

Notes: My electric bill rose to 480.00 a month. A normal electric bill for us was around 250.00 to 300.00 a month in the winter. We are a total electric house and according to FE lost our all electric discount. The problem I have is that my usage was down from the 12/08 usage and we were out of the country for 15 days in December 2009. Our heat was set at 55* Hot water was turned down to the lowest setting and yet we get a bill that is almost 200.00 more than normal?

PUCO

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When I called FE they told me that now I will pay what everyone else is paying too bad. Poor customer service. They also stated that the PUCO gave them the go ahead to raise their rate. Are you to blame for people getting double or more electric bills? It will come down to do we eat or pay the electric bill. It is now to the point we are wearing coats in the house. From what I see the job losses are going to get worse now that FE can charge what ever they want. Who in their right mind would want to bring their jobs here? I am looking for a different electric supplier but can't find one seems FE is the only player in town. Isn't that monopoly?

Please docket the attached in the case number above.

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