

FILE



CNEM/3/9/10/SH

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RICHARD CORDRAY
OHIO ATTORNEY GENERAL

March 3, 2010

RECEIVED

MAR 8 2010

RECEIVED-DOCKETING DIV
MAR 11 AM 9:26
PUCO

Cheryl Nemec
17068 Partridge Dr.
Strongsville, OH 44138

Re: Illuminating Company

10-176-EL-ATA

Dear Ms. Nemec:

The Ohio Attorney General's Office Consumer Protection Section has reviewed your complaint. Unfortunately your complaint does not fall within the scope of the services provided by our office, as regulated utilities fall under the jurisdiction of the Public Utilities Commission of Ohio. By copy of this letter, I am forwarding your complaint to their office. Please direct future complaint inquiries to:

Public Utilities Commission of Ohio, P.U.C.O.
180 East Broad Street
Columbus, Ohio 43215
Phone: (800) 686-PUCO (7826)

Additionally, you may wish to raise your concerns with the Ohio Consumers' Council. They are a state office whose role is to advocate for consumers' interests in public utility matters. They may be reached by writing to 10 West Broad Street, Suite 1800, calling (877) 742-5622, or online at www.pickocc.org.

Thank you for contacting the Office of Ohio Attorney General Richard Cordray. I hope that in the future, should you need assistance, you will not hesitate to contact us.

Respectfully submitted,

RICHARD CORDRAY
Attorney General of Ohio

Janet Hall
Public Inquiries Assistant
Attorney General's Help Center
800-282-0515 (Toll Free)

cc: PUCO with Enclosure(s)

Continuum Services & Outreach
30 East Broad St. 14th Fl. • Columbus, Ohio 43215 • PHONE 800-282-0515 • www.ohioattorneygeneral.gov

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Technician J Date Processed MAR 11 2010

MATTER: DANIEL RUDOL

MATTER INFORMATION

MatterID: 433913
Constituent: Cheryl Nemec
Received Date: 02/23/2010 AG Sign?: No Section: Constituent Services and Outreach
Due Date: 03/09/2010 ASAP?: No Liaison: Hall, Janet
Closed Date:
Closed Reason:
Corr Type: AGCares
Issue:
Subject: OSCAR Complaints
Filed In:
Regarding: Illuminating Company

CONSTITUENT INFORMATION

First Name: Cheryl	Title:
Middle:	Company:
Last Name: Nemec	Designation: Ms.
Chronic?: No	Senior?: No
Address: 17069 PARTRIDGE DR	Address2:
City: STRONGSVILLE	Email: NEMECC1@CCF.ORG
State: OH	Legislator:
Zip Code: 44136	
Phone: (216) 444-8451	

ACTION HISTORY

2/23/2010 1:45:17 PM - New Matter - (ciduser)
2/23/2010 1:45:17 PM - Initial delegation made to Alexander, Mary (Consumer) - (ciduser)
2/23/2010 1:48:55 PM - Delegation changed from Mary R. Alexander to DLCrawford. - (ciduser)
3/1/2010 4:40:39 PM - Regarding information of "Illuminating Company" was added. - (DLCrawford)
3/1/2010 4:40:39 PM - Delegation changed from Daniel L. Crawford to JHall. - (DLCrawford)

COMMENTS

DESCRIPTION

Description of the Problem:
Electric bills have more than doubled from last year in all-electric home. First Energy took away the discount and with less usage bills have gone up 2.5 times since last year. As seniors we cannot afford this increase. It is a crime what they have done!!

Printed From: CID
On: Wednesday, March 03, 2010

Page 1 of 3