FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"

Subject: 51941

Sent: 3/10/2010 1:23:44 PM

Message:

WEB ID: 51941 AT:03-10-2010 at 01:23 PM

TYPE: complaint

NAME: Ms. sandra scott

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10200 beloit snodes rd
- beloit, Ohio 44609
- USA

PHONE INFORMATION:

Home: 330-584-7266

• Alternative: (no alternative phone provided?)

Fax: 330-584-7266

E-MAIL: scosa1963@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: ohio edison

· Name on account: sandra scott

Service address: 10200 beloit snodes rd

• Service phone: 330-584-7266

Account Number: 110017358844

COMPLAINT DESCRIPTION:

I have an all electric home. I'm divorced and making 13.00 hr.I own my own home.my electric bill is almost half of what I bring home.I'm getting behind on payments. my payments have almost tripled what I use to pay. I started bankrupcey proceedings, but the puco needs to due something about these outragous electric bills...I don't know what to do..go hungry, not pay other bills! I've lived in my house 20 plus years and Do Not want to lose it.I went all electric a few years ago, put in a electric furnace and got the 80 gallon hot water tank, stove,dryer,washer,was told if I did this I would get a special rate.....it was a god send.now I'm screwed!! it's only me and my boyfriend here, don't understand how it got like this! sandra scott

10-17/P-EL-ATA

RECEIVED-DOCKETING DIV