

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 11:33 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Arlene Gladura
10540 Independence Dr
A-27
North Royalton, OH 44133

Docketing Case No.: 10-0176-EL-ATA

Notes: I am a widow, living on a fixed income. Currently my billing is paid in EPP basis. I was shocked to learn that from my last billing if I need to pay my bill in full it would be \$880.00. I cannot afford bills such as these. I am planning to move soon and almost feel trapped in a home that I cannot afford to sell when electric bills are this high. I dare say that I don't use \$880 worth of electricity in a month. For the month of January, the total cost of the bill if I paid in full was over \$500. That is even more than I can afford. Am I going to be responsible to pay these amounts at the time I sell my home?

Please docket the attached in the case number above.

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