

FILE

Hunter, Donielle

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From: ContactThePUCO@puc.state.oh.us  
Sent: Wednesday, March 10, 2010 2:04 PM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Frederick Dugach  
2895 Camelot  
Willowick, OH 44092

RECEIVED-DOCKETING DIV  
MAR 10 PM 2:17  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: We are formally notifying you that we, as Lake County Ohio homeowners, are EXTREMELY upset with the recent arbitrary increases in our rates for electricity. CEI, now FirstEnergy, told us that we were grandfathered into a discounted demand system rate for as long as we owned our all electric home. We were pleased with how it previously worked and always took special steps to reduce our energy usage. But now FirstEnergy basically told us, along with thousands of other loyal customers, that they lied!! They not only took away our discounts but severely increased our rates! We are joining the growing number of homeowners that are sick of being treated so terribly by joining the purpose for a class action lawsuit against FirstEnergy. Please reply with how you can assist us or how to reverse this process. Thank you.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician \_\_\_\_\_ Date Processed MAR 10 2010