

**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Wednesday, March 10, 2010 2:09 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Margaret Davis  
11010 Middle Ave  
Elyria, OH 44035

RECEIVED-DOCKETING DIV  
MAR 10 PM 2:10  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: What are you going to do about the outrageous rates and then this has everyone gone crazy. Who is watching over this company and others like them?

AKRON â?" Ohioâ?"Ts consumer advocate is complaining about a utilityâ?"Ts proposal to have its customers pay for a controversial light bulb program it scrapped.

FirstEnergy Corp. has asked the Public Utilities Commission of Ohio to let it pass along to consumers about \$772,000 in costs from its plan to mail a pair of energy-saving light bulbs to each customer. The company changed its mind following an uproar over its intention to add a surcharge onto electric bills that was more than the cost of the bulbs.

Ohio Consumersâ?"T Counsel Janine Migden-Ostrander says the regulators should not allow FirstEnergy to collect costs from what she calls a â?"failed programâ?" that didnâ?"T benefit consumers.

FirstEnergy spokeswoman Ellen Raines says the costs are fair and appropriate.

Please docket the attached in the case number above.