

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 1:28 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Tony Moore
5092 Riverdale Rd
Rock Creek, OH 44084

Docketing Case No.: 10-0176-EL-ATA

Notes: Our electric bill this month is over \$550. We used LESS electricity than last year at this time but our bill was much lower last year. We are an all electric heat household. 4 people in our family & no one is home during the day. Adjustable heat in each room. How is a family supposed to pay this bill? I don't feel they should have taken away our all electric discount. Its not fair and we need help!

Please docket the attached in the case number above.

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MAR 10 PM 1:35

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Technician 2 Date Processed MAR 10 2012