

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 10:22 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Brenda Mcshaffrey
3350 Yellow Crk
Akron, OH 44333

Docketing Case No.: 10-0176-EL-ATA

Notes: i have an all electric home in bath, ohio. our rates have increased dramatically over the past months in relation to past budjeted amounts. we have heard that this increase is a result of the electric company,ohio edison, not honoring promises made to customers as incentives to construct all electric homes. if this rumor is indeed true, i find their actions reprehensible at best and assuredly illegal. additionally, it is my understanding that this issue has been brought to the attention of the puco and that redress of this wrong may be forthcoming. please advise me concerning the veracity of my statements and the status of hearings or decisions made regarding this injustice.

Please docket the attached in the case number above.

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Technician _____ Date Processed MAR 10 2010