

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 7:41 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Heather Zahn
9871 W Alpine

Willoughby, OH 44094

Docketing Case No.: 10-0176-EL-ATA

Notes: I am currently a resident of Kirtland. We purchased an all electric home in 2005 and are now suffering the repercussions of the discount that expired this year that has been in effect some 30+ years. Do you have any idea what its like to live well within your means? Never taking advantage of the system. Always paying our taxes and to get SMACKED with an \$800+ electric bill for one month that which could only be paid if we dip into our savings? Is that right? Having to dip into your savings to pay for a required utility when you live in a state that has more cold months than warm? And the scary part is that we have rooms closed off that don't always require heat and our house is not warm inside! Who exactly thought this was a good idea to punish those that built homes with all electric when it once was considered a good thing. To equip our home with an alternate source of energy will cost tens of thousands of dollars. Never easy to come by, but most especially is this difficult economy! Nothing like easing people into something that they have no control over and have no other choices like those with gas homes! What exactly is someone like me and my family supposed to do?

Please docket the attached in the case number above.

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