

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 51830  
Sent: 3/5/2010 11:42:22 PM  
Message:  
WEB ID: 51830 AT:03-05-2010 at 11:42 PM

TYPE: complaint

NAME: Mr. John Torok

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32540 Captains Galley
- Avon Lake , Ohio 44012
- USA

PHONE INFORMATION:

- Home: 440-930-5412
- Alternative: 440-258-3701
- Fax: (no fax number provided?)

E-MAIL: jtorok1@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: John Torok
- Service address: 32540 Captains Galley, Avon lake, Ohio 44012
- Service phone: 440-930-5412
- Account Number: 11 00 43 5685 2 3

COMPLAINT DESCRIPTION:

I want to be included in the emergency PUCO ruling reinstating all-electric rates. I have been left out due to my Load Management system rating being recently excluded by my electricity provider, the Illuminating Company. Soon after having purchased this house, which is in an all-electric subdivision in Avon Lake, in October of 2007, I soon realized I needed to have my heating system checked and serviced. When I was told that my Load Management meter needed new parts and servicing I contacted the Illuminating Company and was told by the representative there that my home was 'grandfathered' into getting the Load "Peak Demand" rate. I therefore spent over \$900 to make sure my system ran properly and that I would ensure I was able to minimize my peak usage so as to benefit myself while benefiting the electric provider in their performance of smooth daily flow of electricity. Please file this complaint in the docket for Case No. 10-176-EL-ATA.

This is to certify that the images appearing are an  
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Technician \_\_\_\_\_ Date Processed MAR 10 2010

RECEIVED-DOCKETING DIV  
MAR 10 AM 8:4  
PUCO