

FILE

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 51898  
 Sent: 3/8/2010 5:55:58 PM  
 Message:  
 WEB ID: 51898 AT:03-08-2010 at 05:55 PM

10-176-EL-ATA

TYPE: complaint

NAME: Mr. Roseann & Bruce Rancke

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10556 Wilsom Mills Rd
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440-286-9299
- Alternative: 440-897-6592
- Fax: 440-951-6514

E-MAIL: roserancke@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company
- Name on account: Roseann Rancke
- Service address: 10556 Wilson Mills Rd
- Service phone: 440-286-9299
- Account Number: 110053176266

COMPLAINT DESCRIPTION:

March 8, 2010

We need to be included in the emergency PUCO ruling reinstating all electric rates. My husband & I have been left out due to the fact that we bought our home in 2007. Please file this in the docket for the Case No. 10-176-EL-ATA.

We are trying to recover from the recession & this is a blow we did not see coming.

My husband is disabled & I was cut from 50-58 hours per week to 32 hours for the last year.

We installed a new hot water tank nearly 1 year ago & have installed a new furnace @ the end of

RECEIVED-DOCKETING DIV  
 MAR 10 AM 8:41  
 PUCO

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 Date Processed MAR 10 2010  
 Technician

December 2009 to cut our electric consumption.

We have cut our consumption & our bills are still out of this world.

We have wiped out our savings & have no where else to turn.

We also have a new furnace we are making payments on.

Please fight these rates permanently & include us in the emergency ruling.

Roseann & Bruce Rancke